



June 11th, 2020

**Camden County Senate Bill 40 Board
(dba) Camden County Developmental
Disability Resources**

Open Session Board Meeting

Agenda

Camden County Senate Bill 40 Board
d/b/a Camden County Developmental Disability Resources
100 Third Street
Camdenton, MO 65020

Tentative Agenda for Open Session Board Meeting on June 11th, 2020, at 5:00 PM

This Board Meeting will be Held via Webex:

<https://meetingsamer17.webex.com/meetingsamer17/j.php?MTID=m1cb5bbdeb2a7716b177ac74ef78e1107>

To Join by Phone: 1-408-418-9388
Meeting Number (Access Code): 126 005 4966
Meeting Password: 97498272

Call to Order/Roll Call

Approval of Agenda

Approval of Open Session Board Meeting Minutes for May 14th, 2020

Acknowledgement of Distributed Materials to Board Members

- April CLC Monthly Report
- April LAI Monthly Report
- May 2020 Support Coordination Report
- CARF Accreditation Application Supporting Documents – Performance Indicators
- May 2020 Employment Report
- May 2020 Agency Economic Report
- April 2020 Credit Card Statement
- Resolution 2020-31

Speakers/Guests

- NONE

Monthly Oral Reports

- Children's Learning Center
- Lake Area Industries
- MACDDS

Old Business for Discussion

- COVID-19 Related Updates

New Business for Discussion

- Annual CCDDR Audit Scheduled
- CARF Accreditation

May Reports

- Support Coordination Report
- CARF Accreditation Application Supporting Documents – Performance Indicators
- Employment Report
- Agency Economic Report

April Credit Card Statement

Discussion & Conclusion of Resolutions:

- Resolution 2020-31: OATS Contract Renewal July 1st, 2020, to June 30th, 2021 - Employment Transportation

NOTE: There will be no Board Educational Presentation at this Month's Meeting

Public Comment

Pursuant to **ARTICLE IV, "Meetings"**, Section 5. Public Comment:

"The Board values input from the public. There shall be opportunity for comment by the public during the portion of the Board agenda designated for "Public Comment". Public comment shall be limited to no more than 3 minutes per person to allow all who wish to participate to speak. It is the policy of the Board that the Board shall not respond to public comment at the Board meeting."

"Only comments related to agency-related matters will be received, however such comments need not be related to specific items of the Board's agenda for the meeting. The Board shall not receive comments related to specific client matters and/or personnel grievances, which are addressed separately per Board policies and procedures."

Adjournment

The news media and any interested party may obtain copies of this notice and a direct link to the Webex meeting can be submitted to anyone requesting access by contacting:
Ed Thomas, CCDDR Executive Director
5816 Osage Beach Parkway, Suite 108, Osage Beach, MO 65065
Office: 573-693-1511 Fax: 573-693-1515 Email: director@ccddr.org

May 14th, 2020

Open Session Minutes

CAMDEN COUNTY DEVELOPMENTAL DISABILITY RESOURCES
Open Session Minutes of May 14th, 2020
VIA WebEx

Members Present Angela Sellers, Chris Bothwell, Betty Baxter, Dr. Vicki McNamara,
Paul DiBello, Nancy Hayes, Kym Jones

Members Absent Suzanne Perkins, Brian Willey

Others Present Ed Thomas, Executive Director

Guests Present Natalie Couch (LAI)
Susan Daniels (CLC)
Jeanna Booth, Marcie Vansyoc, Connie Baker, Lori Cornwell, Sylvia Santon,
Ryan Johnson, Rachel Baskerville, Linda Simms (CCDDR)

Approval of Agenda

Motion by Nancy Hayes, second Chris Bothwell, to approve the agenda as presented.

AYE: Angela Sellers, Chris Bothwell, Dr. Vicki McNamara,
Betty Baxter, Nancy Hayes, Kym Jones, Paul DiBello,

NO: None

Approval of Special Open Session Board Minutes for March 30th, 2020

Motion by Paul DiBello, second Dr. Vicki McNamara, to approve the March 30th, 2020 Special Open Session Board Meeting Minutes as presented.

AYE: Betty Baxter, Paul DiBello, Dr. Vicki McNamara, Kym Jones

NO: None

ABSTAIN: Suzanne Perkins, Chris Bothwell, Nancy Hayes, Angela Sellers,
because they were not present at the March 30th, 2020 Special Open
Session Board Meeting.

Approval of Open Session Board Minutes for April 9th, 2020

Motion by Dr. Vicki McNamara, second Kym Jones, to approve the April 9, 2020 Open Session Board Meeting Minutes as presented.

AYE: Angela Sellers, Chris Bothwell, Betty Baxter, Dr. Vicki McNamara,
Paul DiBello, Nancy Hayes, Kym Jones

NO: None

Acknowledgement of Distributed Materials to Board Members

- March CLC Monthly Report
- March LAI Monthly Report
- April 2020 Support Coordination Report
- 2019 Final CARF Measures Report
- First Quarter 2020 CARF/Agency Measures Report
- April 2020 Employment Report
- April 2020 Agency Economic Report
- March 2020 Credit Card Statement
- There are no Resolutions to Discuss this Month

Speakers/Guests

- None

Monthly Oral Reports

Children's Learning Center (CLC)

Susan Daniels

Not a lot going on. A good transition for the soft opening of CLC on Monday. The remaining 10 families should return on June 1st. Will be hiring 2 aides for extra full time one-on-ones. Checking temperature of kids at door. Families cannot come in. 2 rooms are being utilized to maintain social distance and keep kids 6' apart.

Lake Area Industries (LAI)

Natalie Couch

LAI is going strong with 52 of the regular 72 employees working at LAI, home, or doing DESE training. There are 3 teams of employees with separate break rooms. LAI is maxed out on number of people that can be in building, due to social distancing. OATS is allowing only 3 persons on each bus. A PPP loan was received on May 1st. There is plenty of work involving tackle boxes, innovative procurement, and new purchase orders. Shredding is caught up; garden center has been busy. McGrath Insurance and BNI are running free ads for us. Staying busy and everyone is healthy.

MACDDS

Meetings have been shorter - recapping info from state webinars utilizing Zoom. There are a lot of state budget concerns – there will be no increase in provider rates. There will probably be a wait list for new waivers again. At the end of June or beginning of July, there should be more to report.

Old Business for Discussion

- **COVID-19 Related Updates**

No reported cases for CCDDR clients or employees. There have been 10,316 positive cases and 552 deaths in the state as of today. 897 persons have been tested in the lake region with 34 testing positive and 1 death.

New Business for Discussion

- None

April Reports

Support Coordination Report

Caseload today is 348 with no intakes coming in due to pandemic. Since January 1, the agency has lost 19 clients. There will possibly be an additional decrease in caseloads for the summer and then increase some in the fall. Over 98% of Medicaid claims were paid due to SC staff making sure clients kept their Medicaid eligibility current. Kudos to the SC team.

CARF/Agency Measures Report

Not feeling impact of COVID-19 through TCM billing. Billing is actually increasing. Excellent job on the SC's part.

Employment Report

Holding steady at 15%, with uncertainty how the percentage could change due to additional or potential layoffs, depending on COVID-19 situation.

Agency Economic Report

Not feeling impact so far. The funding for CLC and LAI is paid at flat budgeted rate. Billing efficiency is up with recent amounts over \$50,000 billed with approximately \$49,000 to \$50,000 being budgeted.

Motion by Nancy Hayes, second Kym Jones, to approve **ALL** reports as presented.

AYE: Angela Sellers, Chris Bothwell, Dr. Vicki McNamara, Nancy Hayes,
Paul DiBello, Betty Baxter, Kym Jones

NO: None

Chris asked how far off the agency is compared to its original budgeted amounts. Ed replied not far at all as money was saved due to telehealth and working remotely. The base cost has not changed much at all. The income is there but a little short on TCM due to having 2 new SC's. Also no tax check was received in April but should get 2 in May.

March 2020 Credit Card Statement

No Questions and a vote not necessary.

Discussion & Conclusion of Resolutions:

- None

Note: There will be no Board Educational Presentation at this Month's Meeting

Public Comment:

Adjournment:

Motion by Kym Jones, second Dr, Vicki McNamara, to adjourn meeting.

AYE: Angela Sellers, Chris Bothwell, , Dr. Vicki McNamara, Nancy Hayes,
Paul DiBello, Betty Baxter, Kym Jones

NO: None

Board Chairperson/Other Board Member

Secretary/Other Board Member

CLC Monthly Report



**SB40/CCDDR Funding Request
for
May 2020**

Utilizing APRIL 2020 Records

CHILDREN'S LEARNING CENTER

AGENCY UPDATE/PROGRESS REPORT

April 2020

○ **CHILD COUNT/ATTENDANCE**

Step Ahead currently has 16 children enrolled
12 of the 15 with special needs/dd (8 one-on-ones)

***CLC SOFT OPENING ON MAY 11*

8 Children to start (3 one on ones)

***REMAINING 8 CHILDREN TO BEGIN ON JUNE 1*

15 Total children (8 one on ones, 4 additional on IEP's, 3 peer models)

○ **COMMUNITY EVENTS**

Attended:

None at this time

Current / Upcoming:

6/5/20 – CLC Night GLOW 5k – CANCELLED/POSTPONED

○ **GENERAL PROGRAM NEWS**

- Looking to hire 2-3 full time aides for SUMMER ONLY help.
Due to public school not being in session, we usually share children with the public school for half of the days. Therefore, all of our one-on-one children are asking to come full time for the summer & we need additional staff to accommodate these families.
- Looking for volunteer from 10:00 -12:30, daily, to help with activities, lunch & nap

○ **FUNDRAISING/GRANTS**

CHILDREN'S LEARNING CENTER
Statement of Activity
April 2020

	First Steps	Step Ahead	TOTAL
Revenue			
40000 INCOME			0.00
42000 Program Services			0.00
42100 First Steps			0.00
Total 42100 First Steps	\$ 1,749.76	\$ 0.00	\$ 1,749.76
Total 42000 Program Services	\$ 1,749.76	\$ 0.00	\$ 1,749.76
Total 40000 INCOME	\$ 1,749.76	\$ 0.00	\$ 1,749.76
Total Revenue	\$ 1,749.76	\$ 0.00	\$ 1,749.76
Gross Profit	\$ 1,749.76	\$ 0.00	\$ 1,749.76
Expenditures			
50000 EXPENDITURES			0.00
51000 Payroll Expenditures			0.00
51100 Employee Salaries			0.00
Total 51100 Employee Salaries	\$ 0.00	\$ 19,962.82	\$ 19,962.82
51500 Employee Taxes		16.93	16.93
Total 51500 Employee Taxes	\$ 0.00	\$ 1,719.23	\$ 1,719.23
51600 Health Insurance			0.00
Total 51600 Health Insurance	\$ 0.00	\$ 864.24	\$ 864.24
Total 51000 Payroll Expenditures	\$ 0.00	\$ 22,546.29	\$ 22,546.27
56000 Office Expenditures			0.00
56100 Copy Machine	82.31	192.04	274.35
Total 56000 Office Expenditures	\$ 82.31	\$ 192.04	\$ 274.35
57000 Office/General Administrative Expenditures			0.00
57160 QuickBooks Payments Fees		50.00	50.00
57400 Child Management Software		35.00	35.00
Total 57000 Office/General Administrative Expenditures	\$ 0.00	\$ 85.00	\$ 85.00
59000 Program Service Fees			0.00
59100 First Steps			0.00
Total 59100 First Steps	\$ 1,455.89	\$ 0.00	\$ 1,455.89
Total 59000 Program Service Fees	\$ 1,455.89	\$ 0.00	\$ 1,455.89
63000 Utilities			0.00
63200 Internet	21.00	48.64	69.64
63300 Telephone	41.15	96.01	137.16
63400 Trash Service		39.71	39.71
Total 63000 Utilities	\$ 62.15	\$ 184.36	\$ 246.51
Total 50000 EXPENDITURES	\$ 1,600.35	\$ 23,007.69	\$ 24,608.02
Payroll Expenses			0.00
Company Contributions			0.00
Retirement		160.00	160.00
Total Company Contributions	\$ 0.00	\$ 160.00	\$ 160.00
Total Payroll Expenses	\$ 0.00	\$ 160.00	\$ 160.00
Reimbursements		50.00	50.00
Total Expenditures	\$ 1,600.35	\$ 23,217.69	\$ 24,818.02
Net Operating Revenue	\$ 149.41	-\$ 23,217.69	-\$ 23,068.26
Net Revenue	\$ 149.41	-\$ 23,217.69	-\$ 23,068.26

CHILDREN'S LEARNING CENTER
Statement of Activity
January - April, 2020

	First Steps	Step Ahead	TOTAL
Revenue			
40000 INCOME			0.00
41000 Contributions & Grants			0.00
41100 CACFP		2,114.33	2,114.33
41200 Camden County SB40	3,174.60	63,259.22	66,433.82
41210 Camden County SB40 One-Time Grants		10,000.00	10,000.00
Total 41200 Camden County SB40	\$3,174.60	\$73,259.22	\$76,433.82
Total 41000 Contributions & Grants	\$3,174.60	\$75,373.55	\$78,548.15
42000 Program Services			0.00
42100 First Steps			0.00
Total 42100 First Steps	\$18,200.41	\$0.00	\$18,200.41
Total 42000 Program Services	\$18,200.41	\$0.00	\$18,200.41
43000 Tuition			0.00
43100 Dining			0.00
43120 Lunch		425.00	425.00
43130 Snack		70.00	70.00
Total 43100 Dining	\$0.00	\$495.00	\$495.00
43500 Tuition		7,228.83	7,228.83
43505 Subsidy Tuition		82.18	82.18
Total 43500 Tuition	\$0.00	\$7,311.01	\$7,311.01
Total 43000 Tuition	\$0.00	\$7,806.01	\$7,806.01
45000 Other Revenue			0.00
45200 Fundraising Income			0.00
45280 Pizza For A Purpose		5,393.37	5,393.37
45281 Pizza For A Purpose - Gun Raffle		1,590.00	1,590.00
Total 45280 Pizza For A Purpose	\$0.00	\$6,983.37	\$6,983.37
Total 45200 Fundraising Income	\$0.00	\$6,983.37	\$6,983.37
45300 Donation Income			0.00
45310 Donations		292.00	292.00
45312 Community Rewards		201.06	201.06
45315 Bear Market		225.00	225.00
45351 Community Foundation of the Lake		2,400.00	2,400.00
45352 KC Chiefs Ticket Fundraiser		40.00	40.00
45353 Alley Cats - Santas Little Helpers		2,205.00	2,205.00
Total 45310 Donations	\$0.00	\$5,363.06	\$5,363.06
Total 45300 Donation Income	\$0.00	\$5,363.06	\$5,363.06
Total 45000 Other Revenue	\$0.00	\$12,346.43	\$12,346.43
Total 40000 INCOME	\$21,375.01	\$95,525.99	\$116,901.00
Total Revenue	\$21,375.01	\$95,525.99	\$116,901.00
Gross Profit	\$21,375.01	\$95,525.99	\$116,901.00
Expenditures			
50000 EXPENDITURES		41.75	41.75
51000 Payroll Expenditures			0.00
Total 51000 Payroll Expenditures	\$0.00	\$84,525.33	\$84,525.31
52000 Advertising/Promotional		683.67	683.67
53000 Equipment		105.92	105.92
54000 Fundraising/Grants		60.00	60.00
54200 Summer Night Glow 5K		264.00	264.00
54700 Pizza For A Purpose		840.97	840.97
Total 54000 Fundraising/Grants	\$0.00	\$1,164.97	\$1,164.97
55000 Insurance			0.00
55200 Commercial General Liability		720.00	720.00
55300 Commercial Property		512.00	512.00

55400 Director's & Officers		538.00	538.00
55500 Hired & Non-Owned Auto		102.00	102.00
55600 Professional Liability		1,563.00	1,563.00
Total 55000 Insurance	\$0.00	\$3,435.00	\$3,435.00
56000 Office Expenditures			0.00
56100 Copy Machine	350.05	816.79	1,166.84
56200 Miscellaneous		69.81	69.81
56300 Office Supplies		100.44	100.44
Total 56000 Office Expenditures	\$350.05	\$987.04	\$1,337.09
57000 Office/General Administrative Expenditures		142.84	142.84
57100 Accounting Fees			0.00
57150 Online Accounting Software Service		70.00	70.00
Total 57100 Accounting Fees	\$0.00	\$70.00	\$70.00
57160 QuickBooks Payments Fees		460.94	460.94
57400 Child Management Software		140.00	140.00
57900 Seminars/Training		20.00	20.00
57960 Janitorial/Custodial		600.00	600.00
Total 57000 Office/General Administrative Expenditures	\$0.00	\$1,433.78	\$1,433.78
58000 Operating Supplies			0.00
58100 Classroom Consumables		206.29	206.29
58150 Center Consumables		455.63	455.63
58175 Paper Consumables		46.17	46.17
58200 Dining		2,995.07	2,995.07
58400 Sanitizing		44.70	44.70
Total 58000 Operating Supplies	\$0.00	\$3,747.86	\$3,747.86
59000 Program Service Fees			0.00
59100 First Steps			0.00
Total 59100 First Steps	\$10,611.45	\$1,636.37	\$12,247.82
Total 59000 Program Service Fees	\$10,611.45	\$1,636.37	\$12,247.82
62000 Safety & Security		620.00	620.00
63000 Utilities			0.00
63100 Electric	310.33	724.11	1,034.44
63200 Internet	84.00	195.61	279.61
63300 Telephone	160.08	373.50	533.58
63400 Trash Service		119.13	119.13
63500 Water Softener		54.95	54.95
Total 63000 Utilities	\$554.41	\$1,467.30	\$2,021.71
65000 Other Expenditures			0.00
65100 Miscellaneous Expenditures		197.43	197.43
Total 65000 Other Expenditures	\$0.00	\$197.43	\$197.43
Total 50000 EXPENDITURES	\$11,515.91	\$100,046.44	\$111,562.33
Payroll Expenses			0.00
Company Contributions			0.00
Retirement		560.00	560.00
Total Company Contributions	\$0.00	\$560.00	\$560.00
Total Payroll Expenses	\$0.00	\$560.00	\$560.00
Reimbursements		387.03	387.03
Total Expenditures	\$11,515.91	\$100,993.47	\$112,509.36
Net Operating Revenue	\$9,859.10	-\$5,467.48	\$4,391.64
Other Expenditures			
Other Miscellaneous Expenditure		25.00	25.00
Total Other Expenditures	\$0.00	\$25.00	\$25.00
Net Other Revenue	\$0.00	-\$25.00	-\$25.00
Net Revenue	\$9,859.10	-\$5,492.48	\$4,366.64

CHILDREN'S LEARNING CENTER
Statement of Cash Flows
April 2020

	First Steps	Step Ahead	Not Specified	TOTAL
OPERATING ACTIVITIES				
Net Revenue	149.41	-23,217.69	0.02	-23,068.26
Adjustments to reconcile Net Revenue to Net Cash provided by operations:				0.00
Repayment:Cash Advance Repayment			0.00	0.00
Accounts Payable (A/P)			-74.20	-74.20
21000 CBOLO MasterCard -8027		-1,016.24	85.00	-931.24
22300 Payroll Liabilities:Federal Taxes (941/944)			0.00	0.00
22400 Payroll Liabilities:MO Income Tax			173.00	173.00
22500 Payroll Liabilities:MO Unemployment Tax			-263.94	-263.94
Direct Deposit Payable			0.00	0.00
Payroll Liabilities:Ascensus			320.00	320.00
Total Adjustments to reconcile Net Revenue to Net Cash provided by operations:	\$0.00	-\$1,016.24	\$239.86	-\$776.38
Net cash provided by operating activities	\$149.41	-\$24,233.93	\$239.88	-\$23,844.64
Net cash increase for period	\$149.41	-\$24,233.93	\$239.88	-\$23,844.64
Cash at beginning of period			38,153.66	38,153.66
Cash at end of period	\$149.41	-\$24,233.93	\$38,393.54	\$14,309.02

CHILDREN'S LEARNING CENTER
Statement of Cash Flows
January - April, 2020

	First Steps	Step Ahead	Not Specified	TOTAL
OPERATING ACTIVITIES				
Net Revenue	9,859.10	-5,492.46	0.02	4,366.66
Adjustments to reconcile Net Revenue to Net Cash provided by operations:				0.00
Accounts Receivable (A/R)			322.53	322.53
Repayment:Cash Advance Repayment			300.00	300.00
Accounts Payable (A/P)			-600.36	-600.36
21000 CBOLO MasterCard -8027		-3,120.08	3,089.65	-30.43
21200 Kroger-DS1634 CLC		-3,490.14	2,969.86	-520.28
22300 Payroll Liabilities:Federal Taxes (941/944)			-66.68	-66.68
22400 Payroll Liabilities:MO Income Tax			22.00	22.00
22500 Payroll Liabilities:MO Unemployment Tax			-400.24	-400.24
Direct Deposit Payable			0.00	0.00
Payroll Liabilities:Ascensus			1,120.00	1,120.00
Total Adjustments to reconcile Net Revenue to Net Cash provided by operations:	\$0.00	-\$6,610.22	\$6,756.76	\$146.54
Net cash provided by operating activities	\$9,859.10	-\$12,102.68	\$6,756.78	\$4,513.20
Net cash increase for period	\$9,859.10	-\$12,102.68	\$6,756.78	\$4,513.20
Cash at beginning of period			9,795.82	9,795.82
Cash at end of period	\$9,859.10	-\$12,102.68	\$16,552.60	\$14,309.02

CHILDREN'S LEARNING CENTER
Statement of Financial Position
As of April 30, 2020

	Apr 2020
ASSETS	
Current Assets	
Bank Accounts	
11000 CBOLO Checking	14,249.02
Total Bank Accounts	\$14,249.02
Accounts Receivable	
Accounts Receivable (A/R)	522.27
Total Accounts Receivable	\$522.27
Other Current Assets	
14000 Undeposited Funds	60.00
Cash Advance	700.00
Prepaid Expenses	7,971.74
Repayment	
Cash Advance Repayment	-1,000.00
Total Repayment	-\$1,000.00
Total Other Current Assets	\$7,731.74
Total Current Assets	\$22,503.03
TOTAL ASSETS	\$22,503.03
LIABILITIES AND EQUITY	
Liabilities	
Current Liabilities	
Accounts Payable	
Accounts Payable (A/P)	1,087.97
Total Accounts Payable	\$1,087.97
Credit Cards	
21000 CBOLO MasterCard -8027	85.00
21200 Kroger-DS1634 CLC	0.00
Total Credit Cards	\$85.00
Other Current Liabilities	
22000 Payroll Liabilities	
22100 Anthem	2,191.63
22200 Childcare Tuition	3,141.44
22300 Federal Taxes (941/944)	-8,242.58
22400 MO Income Tax	-2,724.48
22500 MO Unemployment Tax	-849.14
22600 Primevest Financial	448.19
Aflac	8,859.15
Aliera	9,354.60
Ascensus	4,765.00
Health Care (United HealthCare)	776.25
US Department of Education	1,115.65
Total 22000 Payroll Liabilities	\$18,835.71
Direct Deposit Payable	0.00
Total Other Current Liabilities	\$18,835.71
Total Current Liabilities	\$20,008.68
Total Liabilities	\$20,008.68
Equity	
30000 Opening Balance Equity	13,816.12
Retained Earnings	-15,688.43
Net Revenue	4,366.66
Total Equity	\$2,494.35
TOTAL LIABILITIES AND EQUITY	\$22,503.03

CHILDREN'S LEARNING CENTER
Accounts Receivable YTD by Class
 December 31, 2019 - December 31, 2020

[illegible]

CHILDREN'S LEARNING CENTER
Unpaid Bills
All Dates

	Date	Transacti on Type	Num	Due Date	Past Due	Amount	Open Balance
Bankcard Services	05/06/2020	Bill		05/06/2020	0	200.66	200.66
Total for Bankcard Services						<u>\$200.66</u>	<u>\$200.66</u>
Camdenton Area Chamber Of Commerce	04/28/2020	Bill		06/01/2020	-26	125.00	125.00
Total for Camdenton Area Chamber Of Commerce						<u>\$125.00</u>	<u>\$125.00</u>
Great American Financial Services	04/28/2020	Bill	26952090	05/23/2020	-17	270.98	270.98
Total for Great American Financial Services						<u>\$270.98</u>	<u>\$270.98</u>
	05/06/2020	Bill		05/06/2020	0	315.00	315.00
						<u>\$315.00</u>	<u>\$315.00</u>
Kroger/Gerbes	05/06/2020	Bill		05/06/2020	0	774.73	774.73
Total for Kroger/Gerbes						<u>\$774.73</u>	<u>\$774.73</u>
(417) 532-3164	04/30/2020	Bill		05/19/2020	-13	148.08	148.08
Total for Laclede Electric Cooperative						<u>\$148.08</u>	<u>\$148.08</u>
Lindyspring Systems of Lake Ozark	04/30/2020	Bill	1730	05/30/2020	-24	24.00	24.00
Total for Lindyspring Systems of Lake Ozark						<u>\$24.00</u>	<u>\$24.00</u>
TOTAL						<u>\$1,858.45</u>	<u>\$1,858.45</u>

LAI Monthly Report



Monthly Financial Reports
Lake Area Industries, Inc.

APRIL 30, 2020

**Lake Area Industries, Inc.
Balance Sheet Comparison**

	4/30/2020	4/30/2019
ASSETS		
Current Assets		
Total Bank Accounts	305,592	237,694
Total Accounts Receivable	71,597	57,192
Other Current Assets		
Certificate of Deposit 12 mo mat 1/7/21- 1.35%	25,218	
Certificate of Deposit 12 mo. mat 3/27/21- .65%	25,632	25,000
Certificate of Deposit 12 mo. mat 10/22/20	25,415	25,000
Certificate of Deposit 12 mo. mat 6/27/20	25,349	
Community Foundation of the Ozarks Agency Partner Account	1,024	1,009
GIFTED GARDEN CASH		
DRAWER CASH - GG	300	300
SAFE CASH - GG	200	200
Total GIFTED GARDEN CASH	500	500
INVENTORY		
GG PLANT & SUPPLIES INVEN	3,192	7,214
RAW MATERIAL INVENTORY	4,666	5,259
THRIFT STORE INVENTORY	0	0
Total INVENTORY	7,858	12,473
PETTY CASH	145	150
Undeposited Funds	1,400	6,661
Total Other Current Assets	112,541	70,794
Total Current Assets	489,731	365,680
Fixed Assets		
ACCUMULATED DEPRECIATION	(760,895)	(737,843)
AUTO AND TRUCK	128,809	128,809
BUILDING	403,567	377,261
Deposit on Construction	0	29,115
FURN & FIX ORIGINAL VALUE	19,284	19,284
GH RETAIL STORE	16,505	16,505
GREENHOUSE EQUIPMENT	2,870	0
LAND	33,324	33,324
LAND IMPROVEMENT	25,502	25,502
MACHINERY & EQUIPMENT	234,464	229,732
OFFICE EQUIPMENT	12,838	12,838
Sewer Equipment	19,354	19,354
SHREDDING EQUIPMENT	45,572	45,572
Total Fixed Assets	181,192	199,451
Other Assets		
CURRENT CAPITAL IMPROVEMENT	50,313	36,732
UTILITY DEPOSITS	554	554
Total Other Assets	50,867	37,286
TOTAL ASSETS	721,790	602,417
LIABILITIES AND EQUITY		
Liabilities		
Current Liabilities		
Total Accounts Payable	7,643	9,544
Total Credit Cards	1,560	0
Other Current Liabilities		
ACCRUED WAGES	6,274	0
AFLAC DEDUCTIONS PAYABLE	287	27
Gift Certificate Payable	50	38
Missouri Department of Revenue Payable	42	9
SALES TAX PAYABLE	2,026	1,656
United Way contributions payable	20	
Total Other Current Liabilities	8,699	1,730
Total Current Liabilities	17,902	11,274
Total Liabilities	17,902	11,274
Equity		
Unrestricted Net Assets	653,811	508,985
Net Income	50,077	82,178
Total Equity	703,888	591,143
TOTAL LIABILITIES AND EQUITY	721,790	602,417

Lake Area Industries, Inc. Profit and Loss

	Apr 2020	YTD
Income		
CONTRACT PACKAGING	40,147	118,816
GREENHOUSE SALES	27,472	27,486
SECURE DOCUMENT SHREDDING	1,610	10,382
Total Income	69,229	156,684
Cost of Goods Sold		
Cost of Goods Sold	2,389	11,355
GG PLANTS & SUPPLIES	22,398	22,398
SHIPPING AND DELIVERY	2,080	2,154
Textile Purchases		309
WAGES - TEMPORARY WORKERS	12,682	23,219
WAGES-EMPLOYEES	18,835	87,185
Total Cost of Goods Sold	58,383	146,620
Gross Profit	10,845	10,064
Expenses		
ACCTG. & AUDIT FEES		4,000
ALL OTHER EXPENSES	1,185	3,098
Bus Fare		200
CASH OVER/SHORT	(2)	(2)
EQUIP. PURCHASES & MAINTENANCE	2,230	13,618
INSURANCE	1,572	6,286
NON MANUFACTURING SUPPLIES	130	303
PAYROLL	15,816	62,181
PAYROLL EXP & BENEFITS	6,989	26,367
PROFESSIONAL SERVICES	1,529	5,619
SALES TAX	(0)	(0)
UTILITIES	1,251	7,641
Total Expenses	30,698	129,312
Net Operating Income	(19,852)	(119,248)
Other Income		
INTEREST INCOME	275	1,105
OTHER CONTRIBUTIONS	1,270	2,150
SB-40 REVENUE	41,824	88,933
STATE AID	14,910	77,138
Total Other Income	58,279	169,325
Other Expenses		
ALLOCATION NON OPERATING EXPENSES	0	0
Total Other Expenses	0	0
Net Other Income	58,279	169,325
Net Income	38,427	50,077

Lake Area Industries, Inc.

Budget vs. Actuals

	Apr 2020			Total		
	Actual	Budget	over Budget	Actual	Budget	over Budget
Income						
CONTRACT PACKAGING	40,147	28,267	11,879	118,816	103,752	15,064
FOAM RECYCLING		500	(500)	0	2,000	(2,000)
GREENHOUSE SALES	27,472	22,129	5,343	27,486	22,129	5,357
SECURE DOCUMENT SHREDDING	1,610	3,559	(1,949)	10,382	13,066	(2,684)
Total Income	69,229	54,455	14,773	156,684	140,947	15,737
Cost of Goods Sold						
Cost of Goods Sold	2,389	2,294	95	11,355	9,869	1,486
GG PLANTS & SUPPLIES	22,398	15,490	6,907	22,398	15,490	6,907
SHIPPING AND DELIVERY	2,080	2,847	(768)	2,154	2,873	(718)
Textile Purchases		0	0	309	0	309
WAGES - TEMPORARY WORKERS	12,682	0	12,682	23,219	0	23,219
WAGES-EMPLOYEES	18,835	28,594	(9,759)	87,185	94,068	(6,883)
Total Cost of Goods Sold	58,383	49,226	9,158	146,620	122,300	24,320
Gross Profit	10,845	5,229	5,616	10,064	18,647	(8,583)
Expenses						
ACCTG. & AUDIT FEES		0	0	4,000	8,111	(4,111)
ALL OTHER EXPENSES	1,185	1,407	(222)	3,098	4,270	(1,172)
Bus Fare		0	0	200	100	100
CASH OVER/SHORT	(2)		(2)	(2)	0	(2)
EQUIP. PURCHASES & MAINTENANCE	2,230	4,876	(2,647)	13,618	18,134	(4,516)
INSURANCE	1,572	1,563	9	6,286	6,250	36
NON MANUFACTURING SUPPLIES	130	143	(13)	303	251	52
PAYROLL	15,816	19,575	(3,760)	62,181	71,651	(9,470)
PAYROLL EXP & BENEFITS	6,989	7,809	(821)	26,367	29,506	(3,139)
PROFESSIONAL SERVICES	1,529	1,358	170	5,619	4,763	856
SALES TAX	(0)		(0)	(0)	0	(0)
UTILITIES	1,251	1,353	(102)	7,641	8,473	(832)
Total Expenses	30,698	38,085	(7,387)	129,312	151,510	(22,198)
Net Operating Income	(19,852)	(32,855)	13,003	(119,248)	(132,863)	13,615
Other Income						
INTEREST INCOME	275	126	149	1,105	559	546
OTHER CONTRIBUTIONS	1,270		1,270	2,150	0	2,150
SB-40 REVENUE	41,824	18,992	22,833	88,933	71,517	17,416
STATE AID	14,910	20,845	(5,935)	77,138	78,381	(1,243)
Total Other Income	58,279	39,963	18,317	169,325	150,456	18,869
Other Expenses						
ALLOCATION NON OPERATING EXPENSES	0		0	0	0	0
Total Other Expenses	0	0	0	0	0	0
Net Other Income	58,279	39,963	18,317	169,325	150,456	18,869
Net Income	38,427	7,107	31,320	50,077	17,593	32,484

Lake Area Industries, Inc.
Statement of Cash Flows
January - April, 2020

	Total
OPERATING ACTIVITIES	
Net Income	50,077
Adjustments to reconcile Net Income to Net Cash provided by operations:	
ACCOUNTS RECEIVABLE	15,850
Certificate of Deposit 12 mo mat 1/7/21- 1.35%	(93)
Certificate of Deposit 12 mo. mat 3/27/21- .65%	(158)
Certificate of Deposit 12 mo. mat 10/22/20	(181)
Certificate of Deposit 12 mo. mat 6/27/20	(116)
INVENTORY:GG PLANT & SUPPLIES INVEN	(3,192)
INVENTORY:RAW MATERIAL INVENTORY	3,116
Accounts Payable	176
CBOLO CC - 1565 Natalie	40
CBOLO CC - 5203 Lillie	(24)
Sam's Club Mastercard- 2148	55
AFLAC DEDUCTIONS PAYABLE	260
Gift Certificate Payable	0
SALES TAX PAYABLE	2,026
United Way contributions payable	20
Total Adjustments to reconcile Net Income to Net Cash provided by operations:	17,778
Net cash provided by operating activities	67,856
INVESTING ACTIVITIES	
CURRENT CAPITAL IMPROVEMENT	(45,849)
Net cash provided by investing activities	(45,849)
Net cash increase for period	22,007
Cash at beginning of period	284,985
Cash at end of period	306,992

Lake Area Industries, Inc.
Statement of Cash Flows
April 2020

	Total
OPERATING ACTIVITIES	
Net Income	38,427
Adjustments to reconcile Net Income to Net Cash provided by operations:	
ACCOUNTS RECEIVABLE	2,170
Certificate of Deposit 12 mo mat 1/7/21- 1.35%	(84)
Certificate of Deposit 12 mo. mat 10/22/20	(79)
INVENTORY:GG PLANT & SUPPLIES INVEN	(3,267)
INVENTORY:RAW MATERIAL INVENTORY	(666)
Accounts Payable	2,261
CBOLO CC - 1565 Natalie	(352)
CBOLO CC - 5203 Lillie	290
Sam's Club Mastercard- 2148	112
AFLAC DEDUCTIONS PAYABLE	87
Gift Certificate Payable	(375)
SALES TAX PAYABLE	2,025
United Way contributions payable	20
Total Adjustments to reconcile Net Income to Net Cash provided by operations:	2,142
Net cash provided by operating activities	40,568
INVESTING ACTIVITIES	
CURRENT CAPITAL IMPROVEMENT	(750)
Net cash provided by investing activities	(750)
Net cash increase for period	39,818
Cash at beginning of period	267,173
Cash at end of period	306,992

Lake Area Industries, Inc.						
A/P Aging Summary						
As of April 30, 2020						
	Current	1 - 30	31 - 60	61 - 90	91 and over	Total
TOTAL	\$ 6,007	\$ 1,572	\$ 64	\$ 0	\$ 0	\$ 7,643

Lake Area Industries, Inc.						
A/R Aging Summary						
As of April 30, 2020						
	Current	1 - 30	31 - 60	61 - 90	91 and over	Total
TOTAL	\$ 50,971	\$ 10,234	\$ 10,348	-\$ 5	\$ 50	\$ 71,597

Support Coordination Report

May 2020

Client Caseloads

- Number of Caseloads as of May 31st, 2020: 348
- Budgeted Number of Caseloads: 360
- Pending Number of New Intakes: 5
- Medicaid Eligibility: 85.63%

Caseload Counts

Cynthia Brown - 36
Stephanie Enoch – 33
Teri Guttman - 31
Micah Joseph – 43
Jennifer Lyon – 34
Annie Meyer - 40
Lisa Patrick – 33
Mary Petersen – 35
Patricia Strouse - 30
Jami Weisenborn - 33

CARF Accreditation Application Supporting Documents – Performance Indicators



Performance Measurement and Management

Our Mission

“We provide persons with developmental disabilities the necessary tools to achieve self- determined lives, while ensuring quality services.”

Our Core Values

1. We believe that our community thrives when all individuals become capable of participating in the spectrum of community life.
2. We respect and promote the recognition of individual dignity and self-worth.
3. We promote accountability to taxpayers with respect to the prudent use of tax funds and accountability to clients and families with regard to effectiveness and quality of services funded and/or provided.
4. We promote the concept of individual self-determination in planning and implementing services.
5. We recognize the value and synergy of partnering with affiliated agencies in working to better the lives of persons with developmental disabilities.

Our Objectives

Camden County Developmental Disability Resources (CCDDR) has a contract with the Missouri Department of Mental Health, Division of Developmental Disabilities (DMH), to provide Targeted Case Management (TCM) Services to the Medicaid-eligible residents of Camden County and also provides TCM services for those who are not Medicaid-eligible. CCDDR is seeking accreditation in Service Coordination.

CCDDR’s objectives for TCM services are to:

- Ensure all individuals with developmental disabilities living in Camden County have the opportunity to experience support coordination
- Offer the same support coordination service to every eligible applicant; regardless of age, race, financial/Medicaid status or any other affiliation
- Encourage each individual served to seek and experience self-determination
- Encourage community membership through employment, volunteerism, spiritual or recreational pursuits, and other community inclusive activities.
- Participate with each individual served in an assessment process that results in person-centered planning
- Assist each individual to achieve personal goals through the procurement of services and providers, educational opportunities, and any other resource available; including, but not limited to, SSI, SSA, Medicaid and other government-based benefit programs.

Accountability, Quality Assurance, and Technology

Supervisory personnel accumulate and monitor performance-based data. The Compliance Manager monitors training and screenings for employees. All data is maintained in each individual employee’s file and summarized on an Excel spreadsheet. Additional and ongoing training is provided on a regular basis and is usually conducted at periodic (usually monthly) staff meetings and/or at other predetermined venues.

The Executive Director, TCM Supervisors, Quality Assurance (QA) and Intake Coordinator, TCM Office Manager, and Compliance Manager (aka “QA team”) monitor compliance with DMH directives and other TCM contract requirements regarding the creation, implementation, and monitoring of the Individual Support Plans via monthly, quarterly, and annual quality assurance protocols and processes established by CCDDR. QA tracking and other checklists are completed and kept for internal quarterly and annual analysis by the QA team. The client database is monitored daily for an accurate client count, biweekly for case note and billing accuracy, monthly for monitoring reports, and no less than annually for demographic accuracy. This database also provides reports utilized to tabulate data on the outcome measurements and other agency expectations established by CCDDR to track efficiency, productivity, effectiveness, client satisfaction, and service access. Some raw data is entered into the database by each Support Coordinator as part of the annual planning process, and other elements are entered into the database by support personnel when new clients are found eligible, have their first planning meeting, and are assigned to a support coordinator. Other events are also entered by the support personnel, including (but not limited to) plan submission dates to appropriate parties involved, client assessment dates, survey submission and responses, discharge dates, and transfer dates. Finally, there are elements that are downloaded daily, weekly, and/or monthly from the DMH client database management system, such as Medicaid eligibility status, diagnosis, and other annual Medicaid compliant assessments.

CCDDR utilizes a web-based (aka “cloud-based”), custom client data management system. The TCM database (currently SetWorks) used by CCDDR is an adaptation of a commercially produced data management system, and, once the data is entered, offers a wide range of applications, reports and information regarding the clients served by CCDDR. CCDDR continues to work closely with the software management company to improve and enhance reports collecting and tabulating data for the established outcome measurements, other defined agency expectations, and all other pertinent client data, including case notes. This program also allows CCDDR to directly bill Mo Healthnet and records TCM services billable to the SB 40 tax fund, and it regularly syncs with specific elements of the DMH client database management system (currently CIMOR) to ensure internal data matches DMH’s information.

Reliability is demonstrated by controlling parameters in which data can be entered. Not all users can change or enter all data in CCDDR’s database or in DMH’s client database management system (CCDDR is responsible for entering some information into DMH’s database). The use of drop-down lists and menus in CCDDR’s database causes data to be consistent. Data reports can be requested per a variety of filters in both databases and results can be checked by comparing reports to raw data. Regular downloads from the DMH client management system ensures that data is consistent between the two agencies. The QA team verifies and/or audits data on a quarterly and annual basis before it is deemed accurate and formally adopted.

Financial data is recorded using online QuickBooks software via accounting staff. CCDDR uses the accrual method of accounting, and its fiscal accounting period is based on a calendar year (January 1st to December 31st). Invoices are coded and imputed as they are received, and journal entries are recorded and imputed to correctly reflect CCDDR’s accounting principles. Financial reports are provided monthly to the Board of Directors and published publicly as well. Financial reporting shows categorical comparisons to each budgeted line item. CCDDR’s objective is to remain within overall budgeted guidelines; however, CCDDR policy allows flexibility between categories to allow flexibility and changing circumstances. CCDDR contracts with a Certified Public Accounting and Auditing agency to perform annual audits of its financials.

Budget development is the responsibility of the Executive Director and the Budget Appropriations Committee of the Board of Directors. Budgets are presented in the fourth quarter of each year for the upcoming year, then adjusted accordingly to the identified and developing circumstances during the first half of its fiscal year. For example, the TCM rate, TCM payment allocation (based on the applicable approved fiscal year Missouri budget parameters), and other provisions in the TCM contract with DMH (the current contract period is July 1, 2017, to June 30, 2022) are reviewed annually. The TCM payment allocation dictates payment for TCM services, and adjustments can impact actual TCM billings and collections, which will precipitate budget adjustments. In addition, agencies depending on grants from the Senate Bill 40 Board may also present unexpected operational shortfall and precipitate additional funding requests to maintain operations and supports provided to CCDDR clients, which also affect CCDDR's budgeted allocations.

CCDDR resource allocation and expenditures for direct agency contracted supports are based on a fee for service structure and recorded in Purchase of Services and/or Supports (POS) Agreements (aka "contracts"). CCDDR works with the contracted support providers to establish a rate for providing services and supports to individuals with developmental disabilities attending or participating in specifically identified programs. These rates are then paid based on a defined unit of service or support provided. Base rates for ongoing annual contracts were established in 2015, which were based on comparisons to established DMH-approved Waiver rates for similar services. When justifiable and feasible, adjustments are made to the rates predicated on changes to the contracted agency's costs associated with providing the services or supports, which can include inflationary adjustments, increased costs associated with regulatory changes, and other economic factors. Invoices are submitted (typically monthly) to CCDDR along with other required documentation to ensure services and supports are being provided as agreed and CCDDR expenditures are accountable. All POS Agreements allow CCDDR to perform audits and request additional supporting information or documentation if needed before payment is rendered, which ensures CCDDR's fiduciary responsibility to the Camden County taxpayers is preserved.

Community Assessments, Analysis, Outcomes, and Action Steps

CCDDR uses a variety of methods to gather information and data related to its clients and families served. Each department uses methods that are best suited to the purpose and function of that department. Needs assessments and client surveys are performed periodically to gauge the desires or needs of CCDDR clients as well as follow-up assessments and surveys based on topical analysis from initial assessments and surveys. These assessments and surveys may be done formally or informally in controlled groups or agency-wide (all clients/families/guardians), depending on the circumstances or issues identified. Agency-wide (aka "community") assessments are typically performed every five years, and topics are generated based on follow-up from previous analysis, newly identified gaps or barriers, and/or contemporaneous concerns, needs, deficiencies, or other "hot topics" being addressed within or disseminated amongst the community, professional, and/or regulatory realms. Over the past five years, CCDDR has focused on increasing competitive integrated employment opportunities, available transportation services, and affordable housing units. CCDDR is currently working to establish finalized topics for a 2020 agency-wide assessment. Given the recent COVID-19 crisis, additional focus will be concentrated on identifying issues related to access and functional needs.

Agency Outcome Measurements and Performance Indicators

CCDDR continues to use a survey to evaluate Support Coordinator effectiveness. This survey is sent to the client/guardian when the annual Individual Support Plan is finalized. The goal is to have a 30% response rate for client/guardian feedback. Survey responses are compiled and categorized once received, and they are entered in the CCDDR database. Answers are tabulated to determine the percentage of responses to the survey categories specifically identified in the outcome measurements and compared to the established goals. Reports were provided to staff and the Board of Directors monthly; however, analysis and reporting will be completed and reported quarterly beginning in 2020. In 2018, CCDDR's client/guardian survey was modified and new outcome measurements were identified. The specific outcome measurements and their respective goals for 2018 to present are identified below:

1. Clients report their Support Coordinator made a difference in their lives. The goal is 80%.
2. Clients report they received information about abuse, neglect, exploitation, personal protection, and risk reduction. The goal is 100%.
3. Clients/Guardians report their Support Coordinator is available when needed. The goal is 90%.
4. Clients/Guardians report their Support Coordinator sees them frequently enough. The goal is 90%.
5. Clients/Guardians report they are satisfied with the services provided by their Support Coordinator and agency staff. The goal is 90%.
6. Clients report they contributed to the development of their Individual Support Plan. The goal is 100%.

CCDDR continues to monitor and report agency efficiency and productivity goals. Specific TCM functions completed are entered into CCDDR's database and categorized. Actual performance data is compared to the established goals in unaudited reports, which were provided to administrative staff and the Board of Directors monthly; however, audited analysis and reporting will be completed and reported quarterly beginning in 2020. Originally, the audited reports were shared with all staff annually; however, CCDDR feels all staff should be briefed more frequently so individual staff progress can be monitored throughout the year. Therefore, audited quarterly reports will be shared with all staff and the Board of Directors beginning in 2020.

In 2018, agency efficiency and productivity categories were modified, and these categories have been modified again beginning in 2020. The agency efficiency and productivity categories and their respective measurement goals for 2018 to present are as follows:

1. The amount of time new clients will be contacted by their Support Coordinator will be within 5 business days of their eligibility determination. The goal is 100%.
2. The amount of the time the initial Individual Support Plan meeting is held will be within 30 days of eligibility date. The goal is 100%.
3. All annual Individual Support Plans will be completed and submitted no less than 21 days prior to the annual implementation date. The goal is 95%.
4. Quarterly Reports will be completed by the end of the calendar month following the applicable quarter. The goal is 95%.
5. CCDDR will review its policies, procedures, plans, and other agency governance materials on an annual basis. The goal is 100%.
6. Monthly Reports will be completed by the end of the calendar month following the month being reported. The goal is 95%.

7. Annual and modified Individual Support Plans passed the CCDDR QA process. The goal is 90%.
8. Support Coordinators' time spent will be billable time as much as possible. The goal is 70%.
9. All annual Individual Support Plans will be completed and submitted prior to the annual implementation date. The goal is 95%.

Client/Guardian survey questions and categories, as well as agency productivity and efficiency categories and their respective goals, are modified periodically to ensure CCDDR services remain optimized based on contemporaneous stakeholder expectations and changes to regulatory compliance, including those identified in the DMH TCM contract and/or DMH regulations/guidelines. These measures are continuously monitored to ensure client/guardian input, client/guardian needs, client/guardian expectations, client/guardian satisfaction, agency productivity/efficiency, and agency compliance are recognized and recorded appropriately.

Management Plans

CCDDR adopts various management plans for documenting and assessing overall operational and service goals and improvements, and ongoing management plans are formally adopted by the Board of Directors. Progress updates are provided to staff and the Board of Directors on a regular basis, usually through verbal discussions, reviews, and updates in regularly scheduled meetings. Management plans are modified as needed and formally reviewed by the Administrative Team (A-Team) annually to ensure measures and expectations are recognized and to identify contemporaneous expectations for applicable operations, including governance and regulatory changes. The following management plans are ongoing and modified as needed:

- Accessibility Plan
- Agency Disaster Plan
- Cultural Competency and Diversity Plan
- Risk Management Plan
- Technology Plan
- Title VI Plan
- Limited English Proficiency Plan
- Strategic Plan (Three-Year)

Additional management plans may be created and adopted at any time, depending on the circumstances, topics, issues, concerns, or desired achievements identified. Some management plans may be temporary in nature and will specify a short-term desire and goal, which may or may not be memorialized in a formal written document. These types of management plans are usually targeted plans for immediate situations or are for a singular purpose identified within or a subsection of an ongoing management plan.

Bylaws, Policies, Manuals, Handbooks, Program Guidelines, and Agency Procedures

CCDDR's Bylaws, which are only modified as needed and approved by the Board of Directors, establish the agency's purpose, structure, and rules for organizational management. Policies and manuals reflect the official guidance for operations and services and are also formally reviewed and approved by the Board of Directors. Guidelines for CCDDR programs are initially reviewed and approved by the Board of Directors; however, program guidelines can be and are modified periodically by management to ensure program

effectiveness, efficiency, and productivity. Procedures are derived from policies, manuals, handbooks, and program guidelines to ensure their effective execution and reflect best practices in management. Procedures are approved and enacted by management as needed; however, procedures do not change the purpose, premise, or meaning of any policy, manual, handbook, or program guideline.

Performance Improvement Plans

CCDDR utilizes the A-Team to review agency operations, analysis, assessments, and procedures. The A-Team currently includes the Executive Director, Compliance Manager, Accounting Manager, TCM Supervisors, Community Resource Specialist, TCM Office Manager, and Community Programs and Relations Manager. The A-Team meets periodically (usually monthly) as needed to review all operational activities and related governance documents, which can (and usually do) also prompt periodic department-specific staff meetings. The A-Team makes recommendations for changes to policies, manuals, handbooks, program guidelines, and procedures. The Executive Director updates the Board Chairperson regularly as well as providing updates at each monthly Board of Director's meeting, including presenting any applicable regulatory document changes needing Board discussion, consideration, and approval. All assessments are ongoing and performance improvement plans are developed as needed to improve service delivery, effectiveness, quality, and efficiency of the agency. A-Team meeting minutes are recorded and stored for future reference and to document all discussions.

Meetings are held with all agency staff on a regular basis (usually monthly). Ongoing agency governance changes, changes to regulatory guidelines, operational changes, training updates, and specific staff or departmental assignments are discussed and presented. Agency trend reports are also discussed to identify and/or address targeted training needs, deficiencies, improvements, and goals. Staff meetings are utilized for informational sharing and brainstorming as well. CCDDR all-staff meetings (aka "team meetings") provide the opportunity to solicit valuable insight and input from all agency staff in an effort to identify and/or address any potential changes to client and/or agency environments. These sessions improve CCDDR services to its clients as well as improve agency effectiveness, efficiency, and productivity. Specific client issues and concerns can also be discussed in team meetings so that ideas and resolutions can be solicited from all team members and discussed. Each employee brings a unique perspective to any given situation, and those perspectives are often put into action. CCDDR team meeting minutes are recorded and stored for future reference and to document all discussions.

Individual staff meetings and discussions are also done on a regular basis. Historically, these individual staff meetings and/or discussions were held as needed, but no less than annually. Beginning in 2020, these meetings and/or discussions will be held no less than quarterly or as needed, depending on individual performance plans or issues arising contemporaneously. These meetings are used to identify strengths and/or deficiencies in individual performance and to affirm performance expectations. Deficiencies identified are succeeded by additional training and needed and performance or supportive measures implemented by management. Individual input is also solicited to establish a basis for performance analysis and to address any individual needs or expectations for successful implementation of individual performance plans. Individual performance plans will be documented if individual performance deficiencies are identified as critical to the individual's or agency's ongoing success.



Performance Improvement

Assessments, Analysis, Outcomes, and Action Steps

In 2015, CCDDR conducted agency-wide assessments through two surveys, which were published in 2016, and the goal was to determine CCDDR clients' interest in, determine barriers to, and establish support services for obtaining competitive integrated employment. The first survey conducted was based on clients' desires to seek competitive integrated employment (see Appendix A). The results of this survey revealed there were significant transportation barriers, which prohibited many CCDDR clients from obtaining jobs in the community and simultaneously limited overall community inclusion activities. The first survey prompted the second survey (see Appendix B), which relied on support coordinator knowledge of each client's ability to access transportation. As a result of both agency-wide assessments, CCDDR initiated a community task force coalition to examine the impact on multiple demographic groups. By researching the impact transportation has on all Camden County residents' abilities to seek, obtain, and secure jobs in the community and comparing the similarities to external factors prohibiting many CCDDR clients from obtaining competitive integrated employment, CCDDR and its coalition partners exposed the community need and desire to expand public transit services in Camden County (See Appendices C and D). In September 2017, the coalition's efforts were memorialized through the creation of the Lake of the Ozarks Transportation Council (LOTC), a not-for-profit agency whose mission "is to promote, develop, operate, and/or fund mass transportation related facilities and/or programs in and around the Lake of the Ozarks region". A CCDDR client currently serves on the LOTC Board of Directors, and representatives from key task force coalition members are also on the Board of Directors.

Subsequently, the LOTC developed the infrastructure for Tri-County Transit, which is a public transit deviated route service operating Monday through Friday in conjunction with the Extended Weekday and Weekends service (developed by CCDDR and OATS, Inc.) between Camdenton and Osage Beach, and the Bagnell Dam Strip Express. CCDDR provides local match funding for Tri-County Transit, which is available to the general public and promotes a truly community inclusive environment, while the local match for the Bagnell Dam Strip Express is funded by local businesses and is also available to the general public. Many CCDDR clients utilize Tri-County Transit for rides to work, shopping, medical appointments, and other community inclusion activities. Since the creation of the Extended Weekday and Weekend Service in 2017 and Tri-County Transit in 2019, the percentage of CCDDR adult clients employed in the community has remained steadily between 15% and 20%, depending on the time of the year (seasonal tourism). Since the task force coalition efforts began in April 2016, OATS, Inc. Fiscal Year 2016 (July 1, 2015, to June 30, 2016) service trips in Camden County increased from 12,679 (5,983 for employment purposes – 47%) to 33,635 (22,548 for employment purposes – 67%) service trips for Fiscal Year 2019 (July 1, 2018, to June 30, 2019). Efforts to expand available public transit services are ongoing.

Many CCDDR clients and their families have historically been unable to secure permanent, safe, sanitary, decent, and affordable housing, and many CCDDR clients and their families are often forced to change residences frequently. Through its research and analysis, CCDDR quickly recognized there was an affordable housing deficiency and overwhelming need for affordable housing in Camden County. To combat the housing issue, CCDDR implemented the Housing Voucher Program (HVP) in 2014. Realizing funding for HVP would be limited annually, CCDDR began conversations in the community, including with other human services agencies, local not-for-profit agencies, and other key stakeholders, about the need for developing new affordable housing units.

In 2016, the Lake of the Ozarks Economic Development Council (LOREDC) published a housing study of the Lake Area, which confirmed what CCDDR had determined through its research and analysis (see Appendices E and F). Subsequently, LOREDC created its Housing Task Force Committee. In January 2018, CCDDR created a coalition called the Lake Area Housing Initiative (LAHI), which included the LOREDC Housing Task Force Committee members, Missouri Inclusive Housing Development Corporation, University of Missouri Extension, and other key community stakeholders. Though not a formal organization, LAHI was able to promote public awareness of the need for affordable housing and also began educating the local coalition members and general public about Universal Housing Design concepts (see Appendix G). Accessible housing has long been an identified need in the Lake Area, and LAHI began promoting Universal Housing Design concepts in concert with the growing interest to develop new affordable housing units in the Lake Area. Once again, the concentration of efforts was centered on employment, citing concerns in the community on the dwindling low to moderate income workforce that is a staple for the tourism-based local economy. CCDDR was able to secure a grant from Missouri REALTORS® and sponsored the Developing Inclusive Workforce Housing Conference on behalf of the LAHI in September 2018, which was very well attended by various state and local real estate professionals, developers, builders, municipal leaders, County Commissioners, and other key stakeholders. In October 2018, the efforts of the LAHI led to the creation of the Lake Area Community Development Corporation (LACDC), a not-for-profit agency whose purpose “is to assist low to moderate income individuals and/or families in gaining access to affordable housing opportunities in Camden, Miller, Morgan, and Laclede Counties in Missouri”. Three CCDDR clients and one family member of a CCDDR client currently serves on the Board of Directors. Efforts to increase the number of affordable, accessible housing units is ongoing.

Agency Outcome Measurements, Performance Indicators, and Performance Improvement Plans

2018, 2019, & First Quarter 2020 Performance Measures					
Number	Description	Agency Goal	2018	2019	1st Qtr 2020
Response	Response Rates for Client/Guardian Satisfaction Surveys	30%	20%	25%	35%
1	My SC Made a Difference in My Life	80%	91%	92%	100%
2	I Received Information About Exploitation, Personal Protection, and Risk Reduction	100%	99%	93%	100%
3	New Clients Contacted by Their SC within 5 Business Days of Eligibility Determination	100%	100%	98%	83%
4	New Clients' ISP Meeting is Held within 30 Days of Eligibility Determination	100%	95%	93%	100%
5	ISPs Sent to RSRO 21 Days Prior to Implementation	95%	47%	61%	52%
6	Quarterly Reports Completed on Time	95%	85%	86%	82%
7	My SC was Available When Needed	90%	96%	99%	100%
8	My SC Saw Me Frequently Enough	90%	96%	95%	97%
9	I am Satisfied with Services Provided by My SC & CCDDR Staff	90%	99%	99%	100%
10	I Contributed to the Development of My ISP	100%	94%	98%	100%
11	CCDDR will Review Policies, Plans, Manuals, etc. Annually	100%	100%	67%	64%
12	Monthly Reports Completed on Time	95%	91%	71%	89%
13	ISPs Submitted Through QA Process Passed	90%	86%	89%	70%
14	Agency Average SC Billable Time vs. Time Worked	70%	71%	70%	73%
15	Annual ISP Completed by Effective Date	95%	87%	87%	83%

Response rates for 2018, 2019, and the first quarter of 2020 were 20%, 25%, and 35%, respectively. CCDDR has taken measures to increase the response rates by reaching out to clients/guardians to ensure they realize how important the surveys are for CCDDR service expectations and management. To date, those efforts have reflected the desired expectations and will continue.

Measurement numbers 1, 2, 7, 8, 9, and 10 are based on responses from client/guardian surveys. Extra attention has been paid to ensure these outcomes improve and/or remain steady, and there are no immediate concerns needing to be addressed. Although the agency aspires to achieve 100% for client satisfaction and input, only goals 2 and 10 represent that agency expectation because CCDDR believes these two measures are extremely important. Because the surveys can be influenced by client/guardian responses, there are many factors contributing to the responses which would be outside of CCDDR's control. Opinions, attitudes, emotions, recollections, and environmental influences are good examples of potential factors that would influence people's responses. CCDDR does ensure signatures are obtained at initial (new client) Individual Support Plan meetings reflecting information on abuse, neglect, and exploitation are provided to clients/guardians in the Client-Family Handbook. Beginning in July 2020, acknowledgment receipts for information provided through abuse, neglect, and exploitation brochures and/or informational sheets will be obtained to ensure information is disseminated and acknowledged on an annual basis.

Measurement numbers 3, 4, 5, 6, 12, 13, 14, and 15 are based upon agency efficiency, productivity, and operational effectiveness. Currently, there are concerns with measurements 5, 6, 12, 13, and 15. A performance improvement plan is in place to improve quality and efficiency in reporting and Individual Support Plan development. This performance improvement plan affects multiple areas of operations and is not wholly identified in any singular document; however, it is memorialized in adopted

procedures, policies, management plans, and internal memorandums. Specific components of the performance improvement plan were implemented to ensure CCDDR TCM services adhere to required report completion timelines as well as acknowledge Individual Support Plan content and quality requirements, including a significant change to the Individual Support Plan template and quality assurance process changes. There were recent organizational structure modifications and personnel changes to ensure CCDDR's obligations and DMH regulatory compliance are achieved. The performance improvement plan includes the following:

- Realignment of leadership and subordinate structure
- Additional supervision was added to ensure TCM services are reviewed and audited more frequently
- TCM quality assurance process timelines and schedules were enhanced to ensure timely and accurate completion
- Quality assurance "checks and balances" were improved to ensure optimal quality and efficiency as well as accountability
- Where needed, individual staff performance improvement plans were implemented and documented with expectations and remedies clearly identified
- Improved management auditing protocol was implemented, including more frequent log note, quality process, and data/database integrity reviews
- Additional measurement indicators and goals were added to ensure all aspects of TCM services and operational activities are recognized, recorded, and reported

The performance improvement plan progress is reviewed by the Executive Director no less than monthly and additional standards to improve overall agency performance are reviewed and adopted as needed. CCDDR's management team meets no less than monthly to discuss and ensure remedies are followed through and objectives are being met accordingly. Staff support, staff training, and additional resources are being provided on a continual basis to ensure performance improvement plans are successful.

While many factors affecting overall TCM service performance measures are within CCDDR's control, there are also many factors which are outside CCDDR's ability to control. CCDDR relies heavily on communications with and the cooperation of clients/guardians and providers to meet its TCM service reporting deadlines and obligations. It is often difficult to complete necessary tasks if clients/guardians and/or providers are not responsive.

Measurement number 11 did not reflect a 100% completion in 2019; however, this was partly due to in-process modifications and changes to DMH regulatory guidance documents and manuals, such as the TCM Manual (4/9/19), Waiver Manual (11/13/19), and Community Transitions Manual (10/30/2019). Many CCDDR operations and regulatory documents directly reference or are tied directly to DMH regulatory documents. CCDDR regulatory documents not finalized were being reviewed and most of those were finalized in early 2020. Organizational restructuring was also in process during the latter half of 2019 and first quarter of 2020. As of the first quarter in 2020, CCDDR is expected to complete a 100% review of all regulatory documents by the end of 2020.

CCDDR continues to remain financially stable. The agency has been able to consistently accommodate annual wage increases for all staff and has been able to maintain a competitive compensation and benefits packages. Salary studies are completed every three years. The most recent salary study and analysis were completed in 2019, and the analysis revealed CCDDR employees' salaries were comparable to agencies similar in size and economic scale. Likewise, operational support funding, service provider contracts, and CCDDR-sponsored program funding have also remained stable.

Management Plans

Accessibility Plan Progress Period: July 2017 to June 2020

Facility Needs:

CCDDR's Camdenton office has an accessible entrance through the main lobby; however, the "employee only" entrance on the side of the building does not have an accessible sidewalk leading to the door. Plans are currently in process to issue a Request for Proposals (RFP) to procure a contractor to construct an accessible sidewalk to the entry. This project is anticipated to be complete by December of 2021. There are also plans in process to expand the current parking lot. The current plans are to develop an additional parking lot directly in front of the building between the sidewalk adjacent to the public street and the sidewalk leading into the main lobby, add an additional entry from the public street into the new parking lot (over an existing culvert, which appears to be an old entry from the public street to the property), and improve the existing parking lot entries from the public street. This area is currently part of the facility's lawn area and will need substantially more planning.

CCDDR's Keystone Industrial Park facility has been partially remodeled; however, some portions of the building are still not being utilized and are closed to the public. After completion of the front office remodeling, an accessible concrete entrance was constructed in front of both doorways (this office area is currently occupied by OATS, Inc.), and plans are currently in process to replace the current wooden accessibility ramp in front of the doorway to the larger conference room with a concrete accessibility ramp. While many parking lot improvements are needed and desired, it is unlikely all projects will be completed within the next two years; however, plans are in process to create at least two accessible concrete parking pads in front of the doorway to the conference area and at least one accessible concrete parking pad in front of the office area. The conference room can currently be accessed from the front office area doorways as well as the doorway to the conference room. The intent is to complete the concrete accessibility ramp and accessible concrete parking pads by December 2021.

Community Needs:

In 2016, CCDDR initiated a local collaboration of stakeholders and created the Transportation Task Force. The collaboration focused on transportation needs and barriers in the Lake Area (Miller, Morgan, and Camden Counties) and included members from the general public, including disability self-advocates; municipal leaders; business owners; local health care providers; transportation providers; state agency leaders; and disability support providers. The Transportation Task Force led to the creation of the Lake of the Ozarks Transportation Council (LOTIC) in September 2017. One CCDDR client currently serves on LOTIC's Board of Directors.

In collaboration with OATS, Inc, CCDDR is currently working to develop and expand Camden County's current public transit system. CCDDR began funding the required local match for the extended weekday (evening) and weekend (Saturday and Sunday) public transit system in 2017 and also began funding the local match for the new public transit deviated route between Camdenton and Osage Beach in 2019. The extended evening/weekend and deviated route services are available to anyone in the general public, which will ensure community accessibility, integration, and inclusion for CCDDR clients. Employment transportation was the central focus for developing the extended services; however, transportation for any reason will be provided. All OATS, Inc. vehicles have accessible accommodations.

In 2018, CCDDR began collaborating with the Lake of the Ozarks Regional Economic Developmental Council and created the Lake Area Housing Initiative. The Lake Area Housing Initiative began promoting the development of Universal Design Concept Housing and addressing the need for developing

affordable, accessible housing in the Lake Area (Morgan, Miller, and Camden Counties). This Initiative led to the creation of the Lake Area Community Development Corporation (LACDC) in October 2019. There are three CCDDR clients and one immediate family member of a CCDDR client currently serving on LACDC's Board of Directors.

CCDDR will continue to work diligently with community stakeholders to communicate the concerns of accessibility to local businesses, local parks, and other local facilities. While there is no definite resolution date projected, CCDDR will advocate strongly with local business leaders/owners, elected officials, and the general public to encourage acceptable modifications to existing buildings or the development of new buildings.

Risk Plan Progress Report Period: July 2017 to June 2020

Overview

Below is a general overview of the reporting period:

- Monetary damages/losses: \$20,000
- Employee "At-Fault" Vehicle Accidents: None
- Potential damages/"near-misses": None
- Workers Comp Claims: 4
- Infractions Resulting in Involuntary Termination: None
- Governmental investigations: None
- Legal action taken against board: None

CCDDR has been affected by severe weather in the past 3 years, which caused minor damage to the building and building systems. Electrical surges due to thunderstorms caused some systems to fail but only temporarily, and the roof and gutter systems at Camdenton and Keystone sustained minor damages. Damages to the roof at the Camdenton office and Keystone facility were minor and needed no insurance claim; however, roof systems were subsequently replaced on all CCDDR-owned buildings as a result of normal capital replacement planning and scheduling in the last three years. There were also drainage issues at the Keystone facility due to excessive rainfall and a failed culvert, which caused some damage to the interior of the facility. CCDDR is not required to carry flood insurance on any of its facilities; therefore, there were no insurance claims submitted. The Keystone office interior was repaired, and the county repaired the culvert. CCDDR also installed concrete with a better drainage system at the entrance to the small office area at the front of the Keystone facility (currently utilized by OATS, Inc.) and expanded the ditch line parallel to the roadway.

There have been several modifications made to the interior of all CCDDR-operated facilities in the past three years as well. The Camdenton office lobby area had undergone significant change due to needed security measures. Additional security measures were implemented to limit access to employee workstations and protect the integrity of confidentiality, CCDDR records, equipment, and assets. Security glass between the reception and lobby area and controlled access to workstations were also installed at the Camdenton and Osage Beach offices because a CCDDR client with behavioral health concerns breached the Camdenton office barrier between the reception and lobby areas when the client became disgruntled. The client was subsequently charged and arrested by authorities.

New electrical systems were installed at the Camdenton office due to agency growth and the purchase of new printers and other hardware. New lines were installed to accommodate the added equipment,

safely supply the power needed to operate the equipment, and accommodate the current and future need for additional workstations.

There were three employees who filed Workers Compensation claims, with one employee filing twice for separate incidents; however, all were minor injuries, and employees experienced minimal time off from work. On all occasions, additional measures were taken, including additional employee education on safety in the workplace, to prevent any similar injuries to others from occurring in the future.

No CCDDR employees have been terminated involuntarily. All terminations were employee-initiated and voluntary. No wrongful action or other lawsuits were filed against the agency.

Proactive Measures Taken

CCDDR maintains its fidelity coverage to ensure complete coverage of annual revenues received and controlled by the Board of Directors. This coverage also includes administrative employees and other Board members.

CCDDR maintains its motor vehicle coverage to include the employees' use of their private vehicles while in use for occupational purposes (non-owned vehicle coverage – CCDDR does not have a vehicle "fleet"). This provides additional protection in the event an employee has an "at-fault" accident while driving "on the job".

CCDDR's legal counsel is an attorney firm, Bryan Cave Leighton Paisner LLP (BCLP). The Executive Director maintains continuous communications with BCLP, and continually seeks counsel regarding potential risk mitigation. This includes, but is not limited to, reviews of policies, contracts, manuals, and plans.

CCDDR utilizes the services of an insurance broker group, Naught & Naught Agency, to continually review changes in the laws and insurance guidelines so CCDDR maintains appropriate coverages and risk mitigation. Naught & Naught reviews CCDDR insurance-related matters and its operational activities on a continuous basis to ensure appropriate coverages are in place.

CCDDR has also recently implemented additional Quality Assurance protocols, reviews, and strategies to ensure operational activities are maximized with the greatest quality, accuracy, efficiency, productivity, and any risk prevention/mitigation as possible.

Technology Plan Progress Report – July 2017 to June 2020

CCDDR has purchased and issued laptop computers so work can be performed remotely, which allows flexibility and increases productivity without compromising the security of confidential information. There are no stationary computers currently utilized. All laptops connect to a docking station in the offices and are easily disconnected so they can be used remotely. Multifunction devices (printer/scanner/fax) are available at each employee workstation, which can also be relocated and used remotely if necessary, and mobile Internet "hot spots" were purchased so employees can use remotely in locations where Internet connectivity is unavailable or challenging. Employees "check-out" these hot spots and return them to the office when no longer needed. Currently, CCDDR has six "hot spots".

CCDDR no longer utilizes an on-site server. CCDDR's data is now stored on web-based data storage systems (aka "cloud"). CCDDR currently utilizes Office 365, which accommodates CCDDR's email and internal data storage. Office 365 has separate storage options, capacities, and sections, depending on the information being stored. Access to data is based on designated levels of employee security and

access. Permanent client files are stored in Sharepoint with restricted access, while other sections of Sharepoint contain working folders and files for employee use. Quickbooks is utilized for agency accounting purposes and SetWorks is utilized for TCM services and client information pertaining to services provided and received as well as serving as the billing software for Medicaid claims. SetWorks also syncs with the state client database on a regular basis to ensure data integrity and authentication.

CCDDR also utilizes a third-party data back-up system (Datto SaaS). This system was procured to eliminate the loss of data/records or misfiling of data/records in Office 365 and has already shown to be beneficial in retrieving data/records and emails with limited or no interruption in normal operational activities.

In 2019, CCDDR procured Corporate Business Systems (aka “CBS”, owned by Sumner One) to be its information technology manager and consultant. CBS has modernized CCDDR’s technology solutions and provides CCDDR with its hardware and software necessary to maintain efficient operations, excluding Quickbooks, SetWorks, certain Office 365 components, and certain building-related Internet connectivity (Internet service, network cabling, etc.) that are procured separately and have their own maintenance and back-up system protocols and services. CBS is also responsible for systems security, updates, and ongoing maintenance, which can predominantly be done remotely as long as the devices are connected to the Internet.

CCDDR re-developed its Website to be more “attractive”, user-friendly, and ADA compliant. CCDDR procured a Website designer/developer/manager and hopes to eventually establish a Website portal. CCDDR also continues to maintain a Facebook page and will expand to other social media in hopes of promoting programs, events, and public awareness. Progress is expected to continue throughout and beyond 2020.

CCDDR’s records are now predominantly stored in digital format and digitally transferrable. Only required paper copies will be kept in storage, and client information is expected to be communicated digitally as much as possible and practical. As with all technology-based systems, components become outdated and replaced with newer, more efficient systems. CBS will continue to consult with CCDDR to ensure outdated components and technology are updated appropriately. CCDDR will continually upgrade its systems as necessary and practical.

Cultural Competency and Diversity Plan Progress Period: July 2017 to June 2020

CCDDR’s objectives are:

- | | |
|-------------------|---|
| Goal: | Ensure each Support/Service Plan and assessment used clearly spells out accurate cultural information and any needs or areas to be addressed. |
| Action: | Before each Annual Plan Conference is held, the Support Coordinator will thoroughly review each Support/Service Plan and assessment for accuracy and any missing information. Additionally, the Support Coordinator should identify any needs to be addressed during the conference for appropriate support/service planning. |
| Timeframe: | For each individual, completion of their assessments, Support/Service Plan narrative, and goals implemented out of the Annual Plan Conference. Success will be noted upon both guardian and/or individual approval of the final Support/Service Plan. |
| Progress: | <i>Support Coordinators review each Individualized Support Plan (ISP) regularly and as needed, but no less than annually, and identify needs to be addressed, which</i> |

are then shared and approved by clients/guardians. During this process, missing or inaccurate information is identified, updated, and recognized.

Goal: On an annual basis, update the characteristics of individuals served on an organizational basis for strategic planning purposes.

Action: Update this document as needed in preparation of each Strategic Plan period.

Timeframe: Review each year.

Progress: Characteristics of clients and the organizational development are reviewed and analyzed regularly, but no less than annually, to accommodate the changing needs and expectations. The Administrative Team and Board of Directors ensure the Strategic Plan acknowledges and represents the agency's clients, clients' needs, and clients' expectations, as well as ensuring the agency's fiduciary obligations to the public are met.

Goal: Provide access to a web-based or CD-based employee training session on cultural competency that can be done at staff's own timing.

Action: Research this as time allows.

Timeframe: Documentation in each staff's training file by the end of each Fiscal Year and showing they have fulfilled a training session in some area of cultural competency.

Progress: Although CCDDR continues to research and identify viable, practical, and affordable formal training, all staff and staff leadership continually monitor and develop internal practices and principles to ensure cultural competency and diversity are acknowledged and recognized. It is fully expected that formal training will be procured by the end of 2020.

Agency Disaster Plan Progress Period: July 2017 to June 2020

Thankfully, CCDDR has not experienced any catastrophic incidences due to storms, floods, tornadoes, or other events similar in nature. However, the COVID-19 pandemic has created a heightened awareness of biologically related emergencies and situations. CCDDR is currently in the process of modifying its Agency Disaster Plan to recognize these emergencies and situations as "disasters" and including in its policy. CCDDR anticipates the revisions to the current plan will be completed by the end of 2020.

Title VI and Limited English Proficiency Plan Period: July 2017 to June 2020

Agencies receiving Federal Transit Administration (FTA) funds from the Missouri Department of Transportation (MoDOT) with a vehicle still in service funded through a MoDOT administered FTA grant requires a Title VI and Limited English Proficiency Plan (LEP). MoDOT reviews these plans periodically with CCDDR and issues findings for non-compliance. Needed revisions to these plans or related operations, if needed, are also identified in MoDOT's periodic reviews. MoDOT's most recent review was conducted in October 2019. MoDOT's review concluded there were no findings and CCDDR remained within compliance. Subsequently, CCDDR has outright purchased the remaining interest held by MoDOT through the original FTA grant funding for the purchase of the vehicle. Therefore, a lien release will be issued, and the Title VI and LEP Plans will no longer be a requirement moving forward.

CCDDR may continue to retain certain components of the Title VI and LEP plans in new or existing agency plans.

2017-2019 Strategic Plan Goals Progress Report

Service Delivery

CCDDR will provide model supports for individuals with intellectual and developmental disabilities and their families, either directly or through partnerships with or referrals to other service providers in the following areas:

- Community employment opportunities
- Recreation and leisure activities
- Residential support
- Family and community support and education
- Transportation
- Expansion of direct support services

A. Community Employment Opportunities

- CCDDR will collaborate with community employment support providers in order to establish a comprehensive community employment network
- CCDDR will collaborate and partner with local businesses to recruit and hire individuals with intellectual and developmental disabilities
- CCDDR will engage with its clients and their families to ensure career goals are recognized and career path choices are respected

Progress

CCDDR has successfully facilitated the increase in the number of employment support providers, providing more choices to CCDDR clients and expanding competitive integrated employment support opportunities. Through collaborations with Vocational Rehabilitation (VR) and other employment support providers, CCDDR provides a vast network of resources to ensure its clients are able to seek and obtain competitive integrated employment. Many of the employment support providers have established working relationships and job placement programs with local employers. CCDDR also participates in the annual Transition Fair, which is held at State Fair Community College, and regularly engages with local employers through VR projects, various school-sponsored employment programs, civic organization meetings, and community engagement activities.

Goal Met: Yes.

B. Recreation and Leisure Activity

- CCDDR will sponsor recreational and leisure activities for its consumers in order to promote and enhance community inclusion
- CCDDR will partner with other non-profit agencies, community businesses, schools, and direct support providers in order for its consumers to participate in scheduled community activities

Progress

CCDDR has secured reservations/attendance and procured transportation services to transport clients to and from community activities, including regional car racing events, advocacy meetings, carnivals, educational seminars, community-sponsored park activities/events, and many other local recreation and leisure activities.

Goal Met: Yes

C. Residential Support

- CCDDR will continue the Housing Voucher Program and seek participation from clients and their families; continue to seek participation from and collaborate with community landlords and management companies to provide a healthy inventory of safe, decent, sanitary, and affordable housing from which clients can choose; continue to partner with a Missouri Ozarks Community Action, Inc, to perform scheduled Housing Quality Standards inspections of the housing inventory; and continue to assist with clients' transition to independence within the community
- CCDDR will continue to administer a transitional housing program. which will provide emergency shelter for its clients who are displaced and in need of temporary housing, and this program will also be utilized to prepare clients for transition into stable housing, employment, and/or direct support services

Progress

CCDDR continues to utilize the Housing Voucher Program and the Transitional Housing Program. There are anywhere between 10 to 25 individuals/families consistently receiving assistance to maintain safe, sanitary, decent, and affordable housing through the Housing Voucher Program, and more than 30 individuals/families have successfully transitioned out of the program. CCDDR has assisted many individuals/families by providing temporary, transitional housing supports through the Transitional Housing Program, which has prevented homelessness. Recipients continue to successfully transition to permanent housing.

Goal Met: Yes

D. Family and Community Support and Education

- The internal operating structure will be reorganized to increase available time to support clients and their families and maximize efficiencies in using the organization's resources
- Client and community needs will be reviewed and assessed to identify gaps or opportunities for shifts in service delivery
- National, state, and local trends and model practice information will be reviewed and assessed to identify gaps or opportunities for shifts in service delivery
- CCDDR will advocate for and sponsor community support organizations designed to create social capital networks for clients and their families

Progress

CCDDR continually reviews and modifies its resource systems and networks, including the resources available through its Community Resources Department (CRC). CRC employees will seek community resources and establish collaborations with local agencies and businesses through a comprehensive

network. For example, Local Area Needs Initiative (LANI) was originally created and established by CCDDR Board members and the Executive Director. LANI has assisted many CCDDR clients over the past few years and continues to do so on a regular basis. LANI has successfully created a consistent and solid network of businesses, not-for-profit agencies, and individuals in a crisis response system designed to react quickly to urgent needs. Multiple community venues have been and continue to be utilized to educate individuals/families on the resources available through CCDDR and the LANI network. Needs assessments were completed and various supports and services were identified as being deficient with the help of LANI and administered through the CCDDR-led Transportation Task Force and Housing Initiative. CCDDR also sponsors annual education opportunities pertaining to CCDDR-sponsored programs as well as community-wide symposiums and conference opportunities. In conjunction with ongoing support and education, CCDDR continues to secure reservations for, attendance at, and participation in learning and social capital networking activities, including advocacy meetings, educational seminars, and many other support development and educational opportunities.

Goal Met: Yes

E. Transportation

- CCDDR will utilize geographical interface software, public entities, transportation providers, direct support providers, community residents, volunteer networks, and other partnering agencies to assess, develop, and implement a community transportation plan for its clients and their families
- CCDDR will seek external funding sources to help implement and sustain a viable and reliable public transportation system

Progress

CCDDR collaborated with local organizations and individuals to establish an expanded public transit system, which will help to remove a primary barrier to competitive integrated employment and community inclusion. The CCDDR-led task force consisted of various community stakeholders and a public transportation provider (OATS), which led to the creation of the Lake of the Ozarks Transportation Council. The community surveys and needs assessments administered through the task force produced significant findings, which developed into a plan to create extended public transportation service routes and hours. Through this collaboration and planning, CCDDR led the effort in the creation of the Tri-County Transit service (managed by OATS), which operates a deviated route between Osage Beach and Camdenton Monday through Friday from approximately 7:00 AM to approximately 4:00 PM and an extended evenings and weekend service operating until approximately 8:30 PM Monday through Friday and approximately 9:00 AM to approximately 3:00 PM on Saturday and Sunday (all times are approximate because they are dependent on ridership numbers, demands, and needs). The public transit route services are funded through local match provided by CCDDR, service usage fares, and Federal Transit Authority funding provided through the Missouri Department of Transportation, which has created a truly community inclusive support service for its clients. CCDDR also directly contracts with OATS to provide transportation services to and from work for its clients.

Goal Met: Yes

Expansion of Direct Support Services

- CCDDR will seek out and collaborate with new and existing support providers in order to expand and establish a local comprehensive network with a diverse array of services and/or supports

Progress

CCDDR has successfully facilitated the increase in the number of employment support providers, providing more choices to CCDDR clients and expanding competitive integrated employment support opportunities. CCDDR has also successfully facilitated the increase in day habilitation service providers, which provides more choices and expanded supports for successful community inclusion and skill development. Coordinated efforts through CCDDR have also expanded residential support services, which include the creation of host homes and additional Individualized Supportive Living providers. There are now more choices in types of support services and service deliveries to CCDDR clients as a result of CCDDR efforts over the past few years.

Goal Met: Yes

Human Resources

CCDDR will develop a stable, highly qualified and motivated workforce that actively delivers the organization's mission.

- CCDDR will improve its capacity to attract and retain qualified staff.
- All staff will thoroughly understand the meaning of the mission and how their job contributes to achieving it
- A professional development program is implemented to strengthen and expand the supervisory and management capacity
- A professional development program is implemented to strengthen and expand the capacity of service and support staff to be community liaisons and successfully integrate the consumers they support into the community

Progress

CCDDR adopted and continues to use an objective, merit-based evaluation system. Employees are rewarded for their hard work and effort objectively and subjectively. Training opportunities have been expanded and employees are encouraged to attend educational and training seminars. A comprehensive statewide salary study and review was completed, base wage increases were adopted, minimum starting salaries for existing job descriptions were increased, and employee wage adjustments are continually reviewed and implemented when warranted and practical. New job descriptions were created to promote internal employee growth, satisfaction, and position advancement. Employees were provided modern and necessary tools to assist in client development, client independence, and client choice as well as improving employee efficiency, effectiveness, and productivity.

Goal Met: Yes

Community Resource Development

CCDDR will be a highly visible, well-respected organization that attracts increased numbers of community partners and higher levels of contributions to service and support operations.

A. Visibility

- CCDDR staff and Board members will actively engage in civic, professional, and other non-profit organization activities, meetings, and functions
- CCDDR will use strategic communication to promote community partnerships and new program development
- CCDDR will utilize public service announcements, social media, and Web site development to educate the community and promote participation or support for new programs
- CCDDR will expand its presence to include statewide and nationwide participation in stakeholder conversations, new program initiatives, regulatory guidance, and service delivery methods

Progress

CCDDR employees and Board members have been and continue to remain actively involved in community activities and civic organizations. Employees became participants in, members in, and/or board members of various local civic organizations, local not-for-profit agencies, local advocacy organizations, and other similar statewide organizations. For example, the Executive Director served as the President of the Arc of Missouri until 2018, still currently serves on the Arc of Missouri Board of Directors, serves on the APSE Missouri Board of Directors, served as the President of the Missouri Association of County Developmental Disabilities Services (MACDDS) in 2017, still currently serves on the MACDDS Board of Directors, serves as the President of the Lake of the Ozarks Transportation Council, serves as the Co-Chairperson of the Statewide Transportation Task Force, serves as an advisor to the Lake Area Community Development Corporation, serves on the Statewide Victimization Task Force, and serves on multiple targeted I/DD interest statewide and local committees. Further examples of these efforts include, but are not limited to, the Services and Supports Director became the Arc of the Lake Board President in 2017; the Quality Assurance Manager became a Community Transition Team member and lead organizer; a Support Coordinator became a local Rotary Club member and served as its President; the Community Resource Specialist serves on the OATS Board of Directors and Independent Living Resource Center Board of Directors; and the Accounting Manager serves on the Local Area Needs Initiative Board of Directors. CCDDR Board members are also members of various other councils and boards. There are two office locations in Osage Beach and Camdenton as well as another facility located at Keystone Industrial Park in Camdenton. All local public transit services are now coordinated from the Keystone facility, and the Keystone common area is utilized by several local providers and I/DD-related organizations for training, education, and community inclusion activities.

Goal Met: Yes

B. Community Partnerships

- CCDDR will increase the number of community partners who are involved in all activities
- CCDDR will establish an awareness and community partnership development program, which will include education, training, response, and recognition
- CCDDR will partner with community agencies, businesses, and individuals, which will enhance existing services and supports and help create new services and supports

Progress

CCDDR collaborated with local organizations and individuals to establish an expanded public transit system, which will help to remove a primary barrier to competitive integrated employment and community inclusion. CCDDR also collaborated with local organizations and individuals to establish an affordable, universal design concept housing initiative, which will help to overcome a deficiency in accessible, safe, sanitary, decent, and affordable workforce housing in the area. The result of both has led to the creation of the Lake of the Ozarks Transportation Council and Lake Area Community Development Corporation, on which CCDDR clients and family members serve as Board members for both organizations.

Goal Met: Yes

Progress updates on the 2020-2022 Strategic Plan will be provided to the Board of Directors and staff by the end of 2020. Any revisions or modifications will subsequently be implemented if necessary.

Appendix A

Employment Survey

174 Respondents Age 15 and older

46 working at the sheltered workshop (26.43% of total respondents)

- Age 15-24
 - 5 total, 80% (4) are interested in community employment
- Age 25-35
 - 23 total, 60.86% (14) are interested in community employment
- Age 36-45
 - 9 total, 55.55% (5) are interested in community employment
- Age 46-55
 - 5 total, 40% (2) are interested in community employment
- Over age 55
 - 4 total, 50% (2) are interested in community employment
- Of the 27 total sheltered workshop employees interested in community employment:
 - 1 has a Community waiver
 - 8 have Comprehensive waivers
 - 10 have Partnership for Hope waivers
 - 8 are non-waivered

Total respondents age 15-24

- 57 total, 31.57% (18) are interested in community employment

Total respondents age 25-35

- 52 total, 48.07% (25) are interested in community employment

Total respondents age 36-45:

- 26 total, 30.76% (8) are interested in community employment

Total respondents age 46-55:

- 17 total, 17.64% (3) are interested in community employment

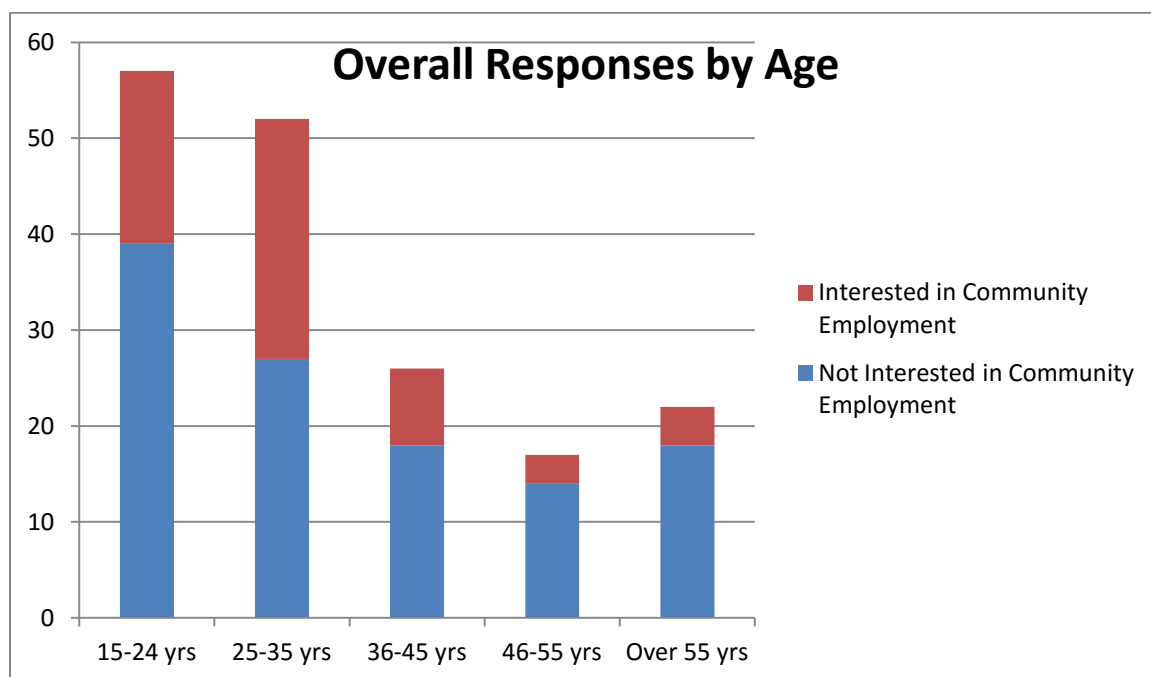
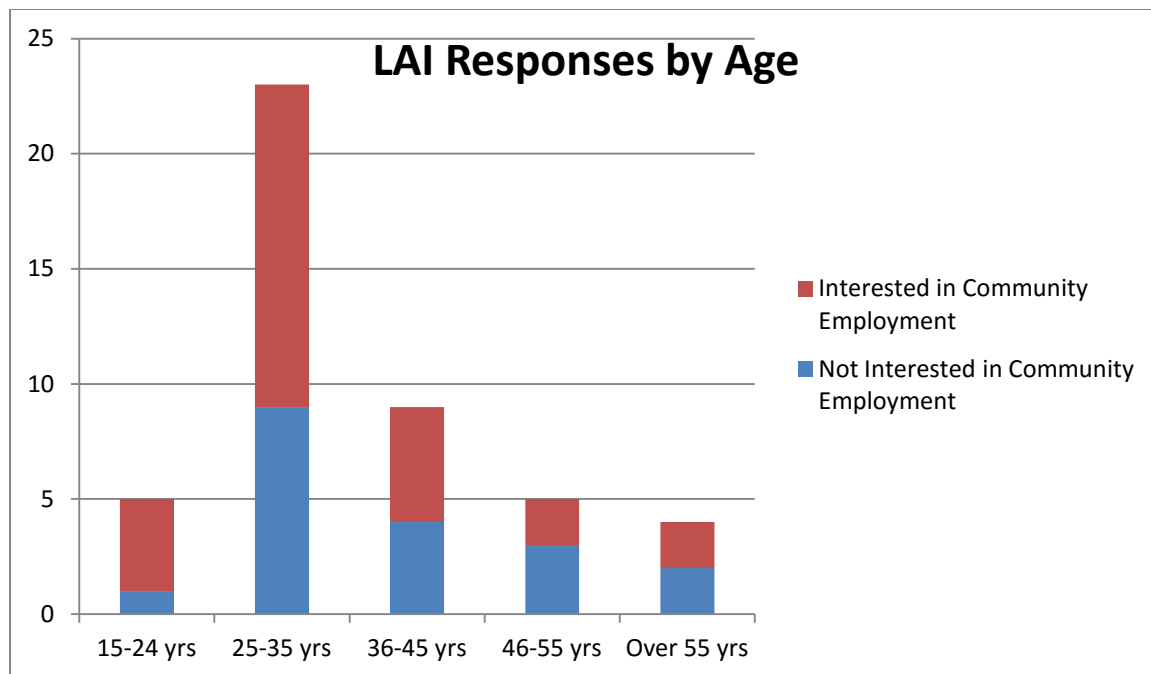
Total respondents over age 55:

- 22 total, 18.18% (4) are interested in community employment

Total Respondents 15 and older:

- 174 total, 33.33% (58) are interested in community employment
 - Of the 58 interested in community employment:
 - 2 have Community waivers
 - 14 have Comprehensive waivers
 - 24 have Partnership for Hope waivers
 - 18 are non-waivered

Note: 7 Camden County consumers responded that they are working at Pulaski County Sheltered Workshop. 0 of those consumers are interested in community employment. 2 of the consumers previously worked at Lake Area Industries.



Appendix B

Transportation Survey

195 Responses

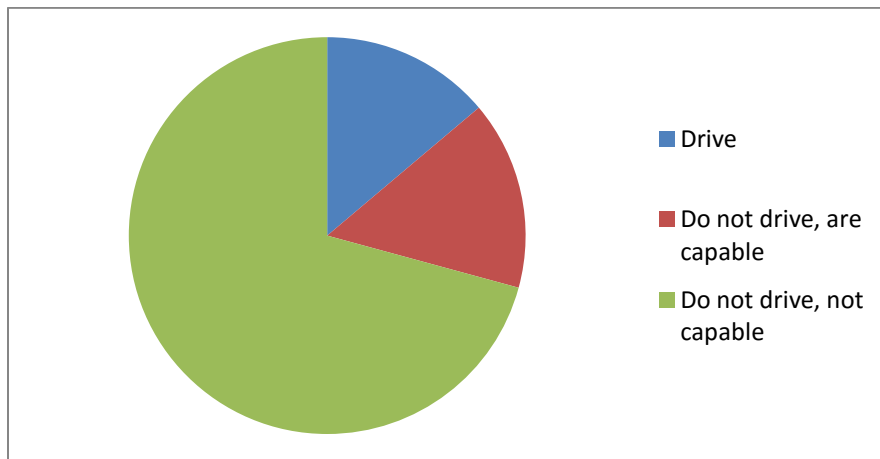
13.84% of clients drive (27)

86.15% of clients do not drive (168)

15.38% of clients do not drive but are capable of driving (30)

9.74% of clients need accessible transportation (19)

70.76% of clients do not drive and are not capable of driving (138)



Appendix C

Morgan/Miller/Camden/Laclede County Transportation

596 Responses Included

1) Do you need transportation?

a) Yes- 117 **(20%)**

b) No- 467

Circled Yes and No- 5

No Answer- 7

2) Why do you need transportation?

a) Employment/Job- 77 **(13%)**

b) Medical- 111 **(19%)**

c) Groceries/Food Pantries- 113 **(19%)**

d) Social/Recreation/Entertainment- 38

e) Other: _____ -37

No Answer- 220

3) How often do you need transportation?

a) Daily- 75 **(13%)**

b) Weekly- 58

c) Monthly- 42

d) Round Trip? Yes/No

Yes- 54

No- 27

Circled Yes and No- 17

No Answer- 323

4) What zip code do you live in? _____ (See Attached Sheet)

5) Did you know OATS can provide transportation to EVERYONE?

a) Yes- 302 **(50%)**

b) No- 228 **(38%)**

No Answer- 66

6) What would you consider to be a fair price to pay for a round-trip within Camden, Morgan, Miller, or Laclede County?

a) Up to \$5- 230 **(39%)**

b) \$6 to \$10- 197 **(33%)**

c) More than \$10- 41 **(7%)**

No Answer- 128

7) If available, will you use the public transportation system regularly?

a) Yes- 128(**21%**)

b) No- 159

c) As Needed- 161(**27%**)

d) Maybe- 83

No Answer- 65

8) Have you lost a job or had problems finding a job in the last 2 years due to a lack of transportation?

a) Yes- 77(**13%**)

b) No- 448

Circled Yes and No- 1

No Answer- 70

Appendix D

Morgan/Miller/Camden/Laclede County Transportation- Employer Survey

- 1) Do you have employees with transportation issues?
 - a) No employees have transportation issues- 35 **(57%)**
 - b) 1-5- 20 **(33%)**
 - c) 6-10- 4 **(7%)**
 - d) 11-15- 1 **(2%)**
 - e) More than 15- 0
 - No Answer- 1
- 2) Do you think these employees would benefit from public transportation?
 - a) Yes- 42 **(69%)**
 - b) No- 15
 - No Answer- 4
- 3) What is their estimated annual income? (Please check all that apply.)
 - ☐ Less than \$25,000- 50 **(82%)**
 - ☐ \$26,000 - \$50,000- 7 **(11%)**
 - ☐ More than \$50,000- 1
 - No Answer- 3
- 4) Would your organization be willing to have a “transportation stop” at your facility?
 - a) Yes- 32 **(53%)**
 - b) No- 2
 - No Answer- 27
- 5) How many people leave employment with your organization annually due to a lack of transportation?
 - a) None- 31
 - b) 1-5- 23 **(39%)**
 - c) 6-10- 2 **(3%)**
 - d) 11-15- 2 **(3%)**
 - e) More than 15- 2 **(3%)**
 - No Answer- 1

Appendix E

Facts We Already Know

	Tri-County	Missouri	USA
Residents with Disabilities	17.33%	14.51%	12.59%
Families with Income Over \$75,000 Annually	31.65%	42.31%	47.16%
Population Below 200% FPL	40.27%	33.79%	32.75%
Population Below 100% FPL	19.01%	14.63%	14.58%
Population Below 50% FPL	6.88%	6.36%	6.48%
Students with Free/Reduced Lunch at School	62.06%	50.53%	49.21%
Average Household Size	2.71/2.59/2.54	2.45	2.53
Cost Burdened Owner-Occupied Households (with Mortgage)	31.25%	23.87%	29.33%
Cost Burdened Owner-Occupied Households (W/O Mortgage)	14.25%	11.32%	13.78%
Cost Burdened Renter-Occupied Households	40.28%	42.35%	46.84%
Labor Force Participation Rate	51.97%	62.82%	63.00%
Migration Rate (Age 20-39)	-1.85%	2.34%	7.21%

75% of the workforce will be millennials (current age 20-35) by 2025

2017 Federal Poverty Levels			
HH Size	50%	100%	200%
1	\$6,030	\$12,060	\$24,120
2	\$8,120	\$16,240	\$32,480
3	\$10,210	\$20,420	\$40,840
4	\$12,300	\$24,600	\$49,200
5	\$14,390	\$28,780	\$57,560
6	\$16,480	\$32,960	\$65,920
7	\$18,570	\$37,140	\$74,280
8	\$20,660	\$41,320	\$82,640

2017 Income Limits - Camden County - Median Income is \$52,400								
	1 Person	2 Person	3 Person	4 Person	5 Person	6 Person	7 Person	8 Person
80%	\$29,350	\$33,550	\$37,750	\$41,900	\$45,300	\$48,650	\$52,000	\$55,350
50%	\$18,350	\$21,000	\$23,600	\$26,200	\$28,300	\$30,400	\$32,500	\$34,600
30%	\$12,060	\$16,240	\$20,420	\$24,600	\$28,300	\$30,400	\$32,500	\$34,600

2017 Income Limits - Miller County - \$46,300								
	1 Person	2 Person	3 Person	4 Person	5 Person	6 Person	7 Person	8 Person
80%	\$28,500	\$32,550	\$36,600	\$40,650	\$43,950	\$47,200	\$50,450	\$53,700
50%	\$17,800	\$20,350	\$22,900	\$25,400	\$27,450	\$29,500	\$31,500	\$33,550
30%	\$12,060	\$16,240	\$20,420	\$24,600	\$27,450	\$29,500	\$31,500	\$33,550

2017 Income Limits - Morgan County - Median Income is \$45,900								
	1 Person	2 Person	3 Person	4 Person	5 Person	6 Person	7 Person	8 Person
80%	\$28,500	\$32,550	\$36,600	\$40,650	\$43,950	\$47,200	\$50,450	\$53,700
50%	\$17,800	\$20,350	\$22,900	\$25,400	\$27,450	\$29,500	\$31,500	\$33,550
30%	\$12,060	\$16,240	\$20,420	\$24,600	\$27,450	\$29,500	\$31,500	\$33,550

What is a Community Development Corporation?

What is a Community Development Corporation?

Community development corporations (CDCs) are 501(c)(3) non-profit organizations that are created to support and revitalize communities, especially those that are impoverished or struggling. CDCs often deal with the development of affordable housing. They can also be involved in a wide range of community services that meet local needs such as education, job training, healthcare, commercial development, and other social programs.

While CDCs may work closely with a representative from the local government, they are not a government entity.

As non-profits, CDCs are tax-exempt and may receive funding from private and public sources.

CDCs run the gamut from large, well-established organizations like New Community Corporation in Newark, NJ (which owns and manages 2,000 units of housing and employs more than 500 people) to community groups that meet in a church basement. Large or small, CDCs have in common an involvement in development work. They generally have a staff and some degree of incorporation.

It's important to note that CDCs are self-identified. That is, there is no specific tax ID or certification that distinguishes a CDC from other non-profits. There are state and local associations that work specifically with CDCs (such as the Philadelphia Association of Community Development Corporations), but there has been no national association directly representing CDCs since the National Congress for Community Economic Development (NCCED) dissolved in 2006. The National Alliance of Community Economic Development Associations (NACEDA) represents state and regional associations but does not directly represent CDCs.

CDCs in numbers

The NCCED estimated that in 2006, there were around 4,600 CDCs nationally. There has not been a more recent count. Some experts guess the number is lower due to the decline of available public and private sector resources caused by the economic recession, although it's worth noting that the demand for CDCs services has increased (also because of the recession).

Unlike some other states, Pa. does not have a state-level CDC association. There is no statewide count or report of CDCs.

Two of the larger CDC associations in Pa. are the Philadelphia Association of Community Development Corporations (PACDC) and the Pittsburgh Community Reinvestment Group (PCRG).

PACDC put out a report at the end of 2012 estimating Philadelphia CDCs contributed \$5.1 billion to Pennsylvania's economy (and \$3.3 billion to Philly's economy) over the past 20 years. This includes 37,100 jobs statewide and 11,600 in the city.

According to the report, the majority (72 percent) of Philadelphia CDC investment has gone to home construction and rehabilitation, with 21 percent to small business construction and rehabilitation and seven percent to streetscape/vacant lot greening projects.

A brief history of CDCs

Robert F. Kennedy played a big role in setting up the first CDC through the Special Impact Program, an amendment to the Economic Opportunity Act of 1964, allowing the federal funding of community development projects in poor urban areas. Kennedy created an action plan for community development, which led to the formation of the Bedford Stuyvesant Restoration Corporation, considered the first CDC in the country.

Historically, many CDCs grew out of the Civil Rights movement to fight against redlining and divestment issues in cities. Many had a community organizing/activism background.

While traditionally CDCs were location-based, there are organizations that target specific demographics (for example, the Women's Revitalization Project in Philadelphia serves low-income women and their families). And CDCs now typically focus on development rather than activism.

How do CDCs work?

CDCs follow a bottom-up approach; they are set up and run by community members or local groups like churches and civic associations. In fact, a key feature of CDCs is the inclusion of community representatives in their governing/advisory boards. While it's difficult to enforce because CDCs act independently, the rule of thumb is at least one third of the board is comprised of local residents.

As non-profit institutions, CDCs are tax-exempt and may receive unlimited donations and grants from private and public sources. A significant portion of funding comes from local government and through state and federal grants, such as the U.S. Department of Housing and Urban Development's Community Development Block Grant. CDCs can also receive funding from philanthropic foundations like the Ford Foundation and the Surdna Foundation.

CDCs may also apply for funding through intermediary organizations (like the Local Initiative Support Corporation and NeighborWorks America nationally and local

organizations like Pittsburgh's Neighborhood Allies) that receive government resources and then allocate funding to community groups.

In Pennsylvania, CDCs can get support from local business partnerships through a statewide tax credit called the Neighborhood Assistance Program, administered by the Pennsylvania Department of Community and Economic Development (DCED). CDCs can also apply for funding for affordable housing projects through the Pennsylvania Housing Finance Agency (PHFA), which administers the federal low-income housing tax credit program and PA State Housing Trust Fund (PHARE), among other programs. (This funding is not limited to non-profits or CDCs).

There are also city-level funding opportunities for CDCs. For example, Philadelphia has its own CDC grants and tax credit programs and its own housing trust fund. The City of Pittsburgh's Community Development Administration Division allocates city resources through its Advisory Commission on Community Based Organizations (ACCBO).

One criticism of CDCs is that they are too dependent on government and foundational funding streams. Although CDCs are meant to meet the specific needs of a local community, a large amount of available funding might be tailored to specific types of projects (like affordable housing). Because of this, CDCs may be compelled to focus efforts based on what funds are available, rather than responding primarily to community demand.

Some CDCs are finding ways to diversify their funding streams. For example, Bickerdike Redvelopment Corporation (Chicago) has its own rental properties and a for-profit construction company, which generate income.

- I. CDC Development
 - a. Residential Housing – Affordable & Workforce housing with an emphasis on Universal Design Concepts for Morgan, Miller, Camden, and Laclede Counties
 - b. Board of Directors – Up to 15 Members with a minimum of 5 members from the general public (residents in all of the counties served plus one) who are classified as living in low income households, with the remaining members representing social service-related organizations, private business, banks/credit unions, and/or designated elected officials
 - c. Develop MOUs with local banks for Community Reinvestment funding
 - d. Develop partnership with USDA for loan packaging and other services
 - e. Develop partnership with local social service agencies for client assistance, case management services, and networking
 - f. Develop partnership with local CHDOs for affordable and workforce housing development with an emphasis on Universal Housing Design Concepts
 - g. Develop MOUs with the municipalities and county governments
 - h. Develop MOUs with local community action agencies for shared information, education, case management services, and material distributions
 - i. Develop MOUs with LOREDC and LOCLG for informational sharing, joint collaborations, grant opportunities, private investment opportunities, etc.
 - j. Work with municipalities and county governments to develop and manage consortium creation and related activities
- II. Identified CHDOs
 - a. Missouri Ozarks Community Action Agency (MOCA)
 - b. West Central Missouri Community Action Agency (WCMCAA)
 - c. Ozarks Area Community Action Corporation (OACAC)
- III. Participation Jurisdiction (PJ) Consortium Potentials (\$500K to \$750K to Qualify)
 - a. Scenario 3
 - b. Scenario 4

Appendix F

Business & Community Indicator Report

Location

Camden County, MO

Miller County, MO

Morgan County, MO

Workforce

Infrastructure - Broadband Access

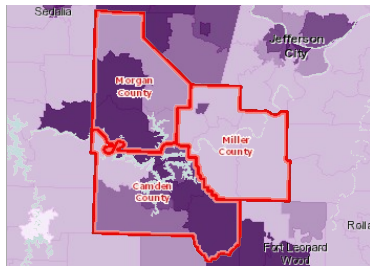
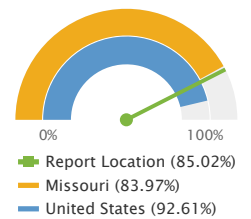
This indicator reports the percentage of population with access to high-speed internet. This data source represents both wireline and wireless internet providers. This indicator is important because access to technology opens up opportunities for employment and education.

Report Area	Total Population (2010)	Access to DL Speeds > 25MBPS (2016)
Report Location	89,315	85.02%
Camden County, MO	44,053	83.56%
Miller County, MO	25,077	45.67%
Morgan County, MO	20,212	78.62%
Missouri	5,988,927	83.97%
USA	312,526,846	92.61%

Note: This indicator is compared to the state average.

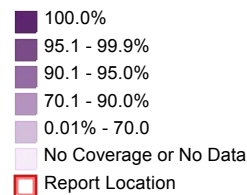
Data Source: [National Broadband Map](#). 2016. Source geography: Tract

Percentage of Population with Access to Broadband Internet (DL Speeds > 25MBPS)



[View larger map](#)

Broadband Access, Population with Access to High Speed Internet by Tract, FCC 2016



Social Factors

Housing - Assisted Housing

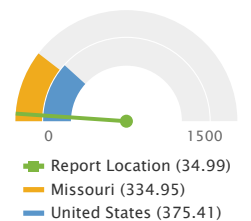
This indicator reports the total number of HUD-funded assisted housing units available to eligible renters as well as the unit rate (per 10,000 total households).

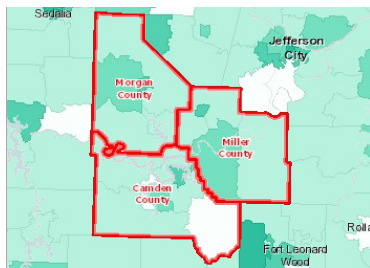
Report Area	Total Housing Units (2010)	Total HUD-Assisted Housing Units	HUD-Assisted Units, Rate per 10,000 Housing Units
Report Location	69,458	243	34.99
Camden County, MO	41,183	105	25.5
Miller County, MO	12,758	87	68.19
Morgan County, MO	15,517	51	32.87
Missouri	2,712,729	90,864	334.95
USA	133,341,676	5,005,789	375.41

Note: This indicator is compared to the state average.

Data Source: [US Department of Housing and Urban Development](#). 2016. Source geography: County

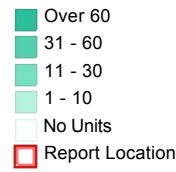
HUD-Assisted Units, Rate per 10,000 Housing Units





[View larger map](#)

Assisted Housing Units, All by Tract, HUD 2016

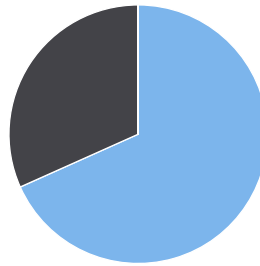


Assisted Housing Units - HUD Programs - by Assistance Program

Report Area	Housing Choice Voucher Units	Project-Based Section 8 Units	Section 236 Units (Federal Housing Authority Projects)	Public Housing Authority Units	Section 202 Units (Supportive Housing for the Elderly)	Section 811 Units (Supportive Housing for Persons with Disabilities)	Other Multi-Family Program Units (RAP, SUP, Moderate Rehab, Etc.)
Report Location	166	77	0	0	0	0	0
Camden County, MO	103	2	0	0	0	0	0
Miller County, MO	27	60	0	0	0	0	0
Morgan County, MO	36	15	0	0	0	0	0
Missouri	44,339	24,927	574	16,791	3,010	1,202	20
USA	2,474,400	1,243,178	33,100	1,074,437	124,704	34,463	31,612

Assisted Housing Units - HUD Programs - by Assistance Program

Report Location

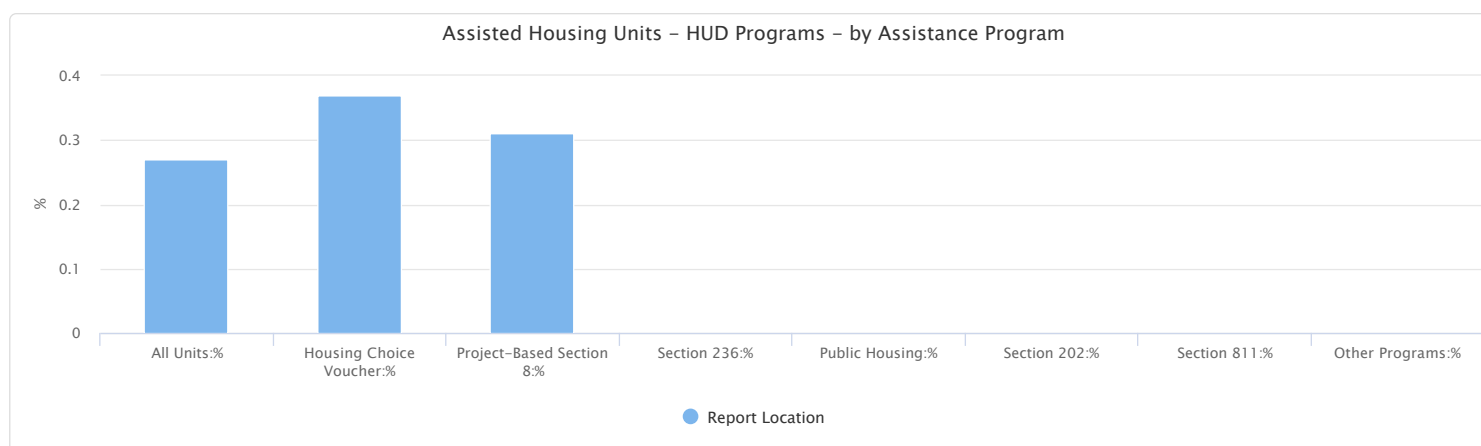


● Housing Choice Voucher
 ● Project-Based Section 8
 ● Section 236
 ● Public Housing
 ● Section 202
 ● Section 811
 ● Other Programs

Assisted Housing Units - HUD Programs - by Assistance Program

This indicator reports the number of assisted units in each program type as a proportion of the total state share.

Report Area	All Units	Housing Choice Voucher Units	Project-Based Section 8 Units	Section 236 Units (Federal Housing Authority Projects)	Public Housing Authority Units	Section 202 Units (Supportive Housing for the Elderly)	Section 811 Units (Supportive Housing for Persons with Disabilities)	Other Multi-Family Program Units (RAP, SUP, Moderate Rehab, Etc.)
Report Location	0.27%	0.37%	0.31%	0%	0%	0%	0%	0%
Camden County, MO	0.12%	0.23%	0.01%	0%	0%	0%	0%	0%
Miller County, MO	0.10%	0.06%	0.24%	0%	0%	0%	0%	0%
Morgan County, MO	0.06%	0.08%	0.06%	0%	0%	0%	0%	0%

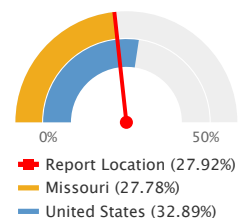


Housing - Housing Cost Burden (30%)

This indicator reports the percentage of the households where housing costs exceed 30% of total household income. This indicator provides information on the cost of monthly housing expenses for owners and renters. The information offers a measure of housing affordability and excessive shelter costs. The data also serve to aid in the development of housing programs to meet the needs of people at different economic levels.

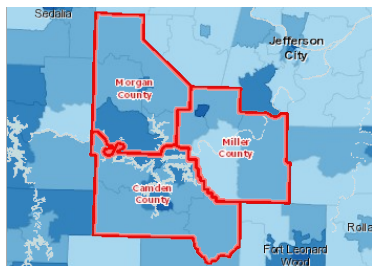
Report Area	Total Households	Cost Burdened Households (Housing Costs Exceed 30% of Income)	Percentage of Cost Burdened Households (Over 30% of Income)
Report Location	33,680	9,404	27.92%
Camden County, MO	16,389	4,544	27.73%
Miller County, MO	9,408	2,573	27.35%
Morgan County, MO	7,883	2,287	29.01%
Missouri	2,372,362	658,995	27.78%
USA	117,716,237	38,719,430	32.89%

Percentage of Households where Housing Costs Exceed 30% of Income



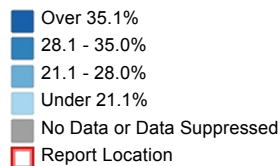
Note: This indicator is compared to the state average.

Data Source: US Census Bureau, [American Community Survey](#). 2012-16. Source geography: Tract



[View larger map](#)

Cost Burdened Households (Housing Costs Exceed 30% of Household Income), Percent by Tract, ACS 2012-16



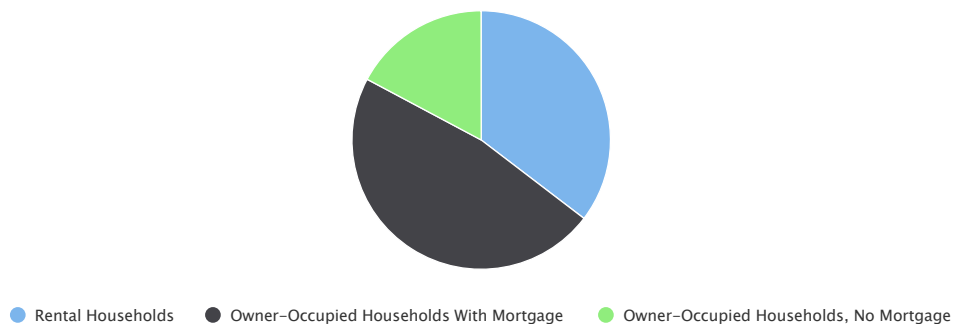
Cost Burdened Households by Tenure, Total

This data shows the number of households that spend more than 30% of the household income on housing costs. In the report area, there were 9,404 cost burdened households according to the U.S. Census Bureau American Community Survey (ACS) 200-2016 5-year estimates. The data for this indicator is only reported for households where household housing costs and income earned was identified in the American Community Survey.

Report Area	Cost Burdened Households	Cost Burdened Rental Households	Cost Burdened Owner Occupied Households (With Mortgage)	Cost Burdened Owner Occupied Households (With No Mortgage)
Report Location	9,404	3,327	4,459	1,618
Camden County, MO	4,544	1,653	2,181	710
Miller County, MO	2,573	873	1,295	405
Morgan County, MO	2,287	801	983	503
Missouri	658,995	341,578	249,081	68,336
USA	38,719,430	20,246,745	14,700,932	3,771,753

Cost Burdened Households by Tenure, Total

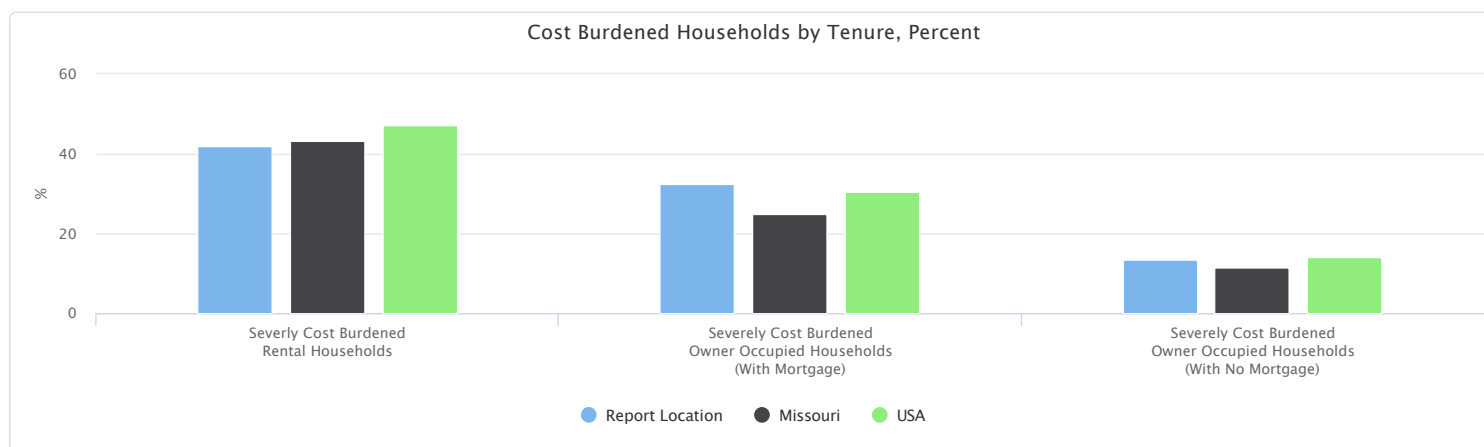
Report Location



Cost Burdened Households by Tenure, Percent

This data shows the percentage of households by tenure that are cost burdened. Cost burdened rental households (those that spent more than 30% of the household income on rental costs) represented 41.99% of all of the rental households in the report area, according to the U.S. Census Bureau American Community Survey (ACS) 2010-2016 5-year estimates. The data for this indicator is only reported for households where tenure, household housing costs, and income earned was identified in the American Community Survey.

Report Area	Rental Households	Percentage of Rental Households that are Cost Burdened	Owner Occupied Households (With Mortgage)	Percentage of Owner Occupied Households w/ Mortgages that are Cost Burdened	Owner Occupied Households (No Mortgage)	Percentage of Owner Occupied Households w/o Mortgages that are Cost Burdened
Report Location	7,924	41.99%	13,747	32.44%	12,009	13.47%
Camden County, MO	3,666	45.09%	7,225	30.19%	5,498	12.91%
Miller County, MO	2,287	38.17%	3,830	33.81%	3,291	12.31%
Morgan County, MO	1,971	40.64%	2,692	36.52%	3,220	15.62%
Missouri	787,627	43.37%	995,731	25.01%	589,004	11.6%
USA	42,835,169	47.27%	48,016,540	30.62%	26,864,528	14.04%

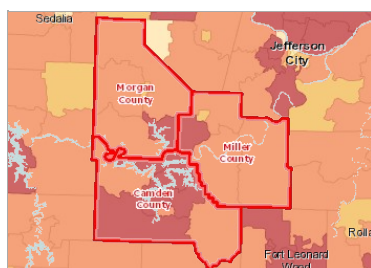


Housing - Housing Unit Age

This indicator reports, for a given geographic area, the median year in which all housing units (vacant and occupied) were first constructed. The year the structure was built provides information on the age of housing units. These data help identify new housing construction and measures the disappearance of old housing from the inventory, when used in combination with data from previous years. This data also serves to aid in the development of formulas to determine substandard housing and provide assistance in forecasting future services, such as energy consumption and fire protection.

Report Area	Total Housing Units	Median Year Structures Built
Camden County, MO	41,296	1990
Miller County, MO	12,765	1982
Morgan County, MO	15,415	1983
Missouri	2,738,774	1976
USA	134,054,899	1977

Data Source: US Census Bureau, [American Community Survey](#). 2012-16. Source geography: Tract



[View larger map](#)

Median Year Structure Built by Tract, ACS 2012-16

- Newer than 1985
- 1976 - 1985
- 1966 - 1975
- Older than 1966
- No Data or Data Suppressed
- Report Location

All Housing Units by Age (Time Period Constructed), Total

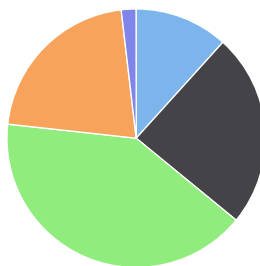
Report Area	Before 1960	1960-1979	1980-1999	2000-2010	After 2010
Report Location	8,123	16,843	28,353	14,875	1,282
Camden County, MO	2,879	9,299	18,231	10,160	727
Miller County, MO	2,553	3,263	4,744	1,950	255
Morgan County, MO	2,691	4,281	5,378	2,765	300
Missouri	814,726	747,069	732,923	386,096	57,960
USA	38,668,202	35,465,548	37,117,749	19,705,347	3,098,053

All Housing Units by Age (Time Period Constructed), Percentage

Report Area	Before 1960	1960-1979	1980-1999	2000-2010	After 2010
Report Location	11.69%	24.24%	40.81%	21.41%	1.85%
Camden County, MO	6.97%	22.52%	44.15%	24.6%	1.76%
Miller County, MO	20%	25.56%	37.16%	15.28%	2%
Morgan County, MO	17.46%	27.77%	34.89%	17.94%	1.95%
Missouri	29.75%	27.28%	26.76%	14.1%	2.12%
USA	28.85%	26.46%	27.69%	14.7%	2.31%

All Housing Units by Age (Time Period Constructed), Percentage

Report Location



● Before 1960:% ● 1960-1979:% ● 1980-1999:% ● 2000-2010:% ● After 2010:%

Owner-Occupied Housing Units by Age, Total

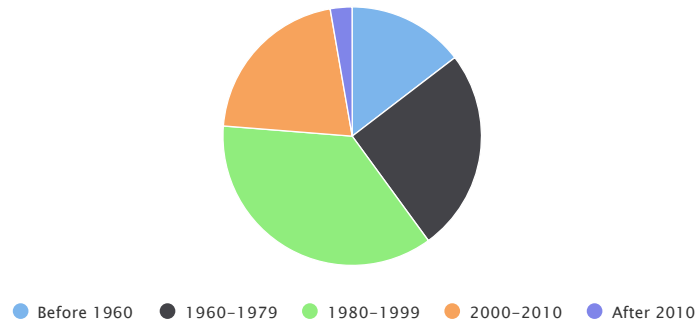
Report Area	Before 1960	1960-1979	1980-1999	2000-2010	After 2010
Report Location	3,761	6,535	9,347	5,409	704
Camden County, MO	1,114	3,140	5,035	3,117	317
Miller County, MO	1,422	1,992	2,291	1,203	213
Morgan County, MO	1,225	1,403	2,021	1,089	174
Missouri	437,746	415,790	448,757	249,625	32,817
USA	20,882,925	18,913,607	21,270,459	12,040,572	1,773,505

Owner-Occupied Housing Units by Age, Percentage

Report Area	Before 1960	1960-1979	1980-1999	2000-2010	After 2010
Report Location	14.6%	25.37%	36.29%	21%	2.73%
Camden County, MO	8.76%	24.68%	39.57%	24.5%	2.49%
Miller County, MO	19.97%	27.97%	32.17%	16.89%	2.99%
Morgan County, MO	20.72%	23.73%	34.18%	18.42%	2.94%
Missouri	27.62%	26.24%	28.32%	15.75%	2.07%
USA	27.89%	25.26%	28.41%	16.08%	2.37%

Owner-Occupied Housing Units by Age, Percentage

Report Location



Renter-Occupied Housing Units by Age, Total

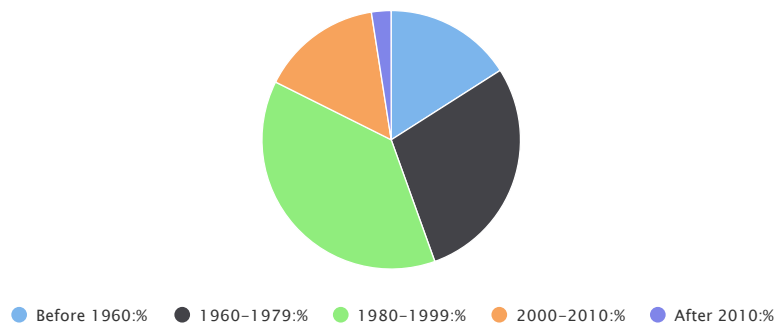
Report Area	Before 1960	1960-1979	1980-1999	2000-2010	After 2010
Report Location	1,266	2,263	2,999	1,201	195
Camden County, MO	255	9,299	1,531	732	150
Miller County, MO	536	3,263	849	303	26
Morgan County, MO	475	4,281	619	166	19
Missouri	244,435	747,069	197,955	89,080	19,823
USA	12,746,018	35,465,548	11,454,628	5,249,950	1,108,946

Renter-Occupied Housing Units by Age, Percentage

Report Area	Before 1960	1960-1979	1980-1999	2000-2010	After 2010
Report Location	15.98%	28.56%	37.85%	15.16%	2.46%
Camden County, MO	6.96%	27.22%	41.76%	19.97%	4.09%
Miller County, MO	23.44%	25.05%	37.12%	13.25%	1.14%
Morgan County, MO	24.1%	35.11%	31.41%	8.42%	0.96%
Missouri	31.03%	30.01%	25.13%	11.31%	2.52%
USA	29.76%	28.66%	26.74%	12.26%	2.59%

Renter-Occupied Housing Units by Age, Percentage

Report Location



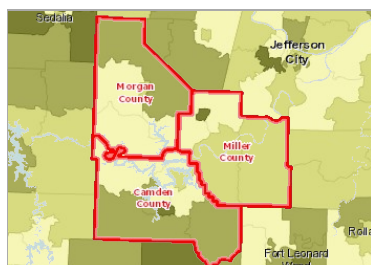
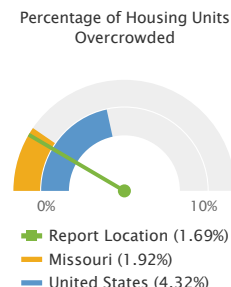
Housing - Overcrowded Housing

This indicator reports data on overcrowded housing from the latest 5-year American Community Survey. The Census Bureau has no official definition of crowded units, but this report considers units with more than one occupant per room to be crowded.

Report Area	Total Occupied Housing Units	Overcrowded Housing Units	Percentage of Housing Units Overcrowded
Report Location	32,757	554	1.69%
Camden County, MO	16,040	294	1.83%
Miller County, MO	9,093	158	1.74%
Morgan County, MO	7,624	102	1.34%
Missouri	2,007,863	38,588	1.92%
USA	90,970,439	3,932,606	4.32%

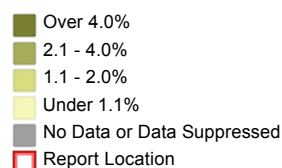
Note: This indicator is compared to the state average.

Data Source: US Census Bureau, [American Community Survey](#), 2012-16. Source geography: Tract



[View larger map](#)

Overcrowded Housing (Over 1 Person/Room), Percent by Tract, ACS 2012-16



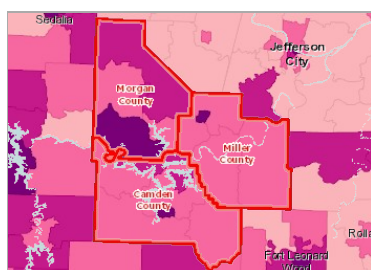
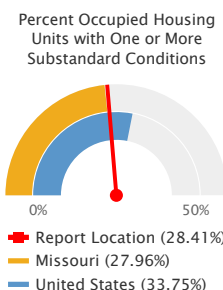
Housing - Substandard Housing

This indicator reports the number and percentage of owner- and renter-occupied housing units having at least one of the following conditions: 1) lacking complete plumbing facilities, 2) lacking complete kitchen facilities, 3) with 1.01 or more occupants per room, 4) selected monthly owner costs as a percentage of household income greater than 30%, and 5) gross rent as a percentage of household income greater than 30%. Selected conditions provide information in assessing the quality of the housing inventory and its occupants. This data is used to easily identify homes where the quality of living and housing can be considered substandard.

Report Area	Total Occupied Housing Units	Occupied Housing Units with One or More Substandard Conditions	Percent Occupied Housing Units with One or More Substandard Conditions
Report Location	33,680	9,567	28.41%
Camden County, MO	16,389	4,530	27.64%
Miller County, MO	9,408	2,717	28.88%
Morgan County, MO	7,883	2,320	29.43%
Missouri	2,372,362	663,290	27.96%
USA	117,716,237	39,729,263	33.75%

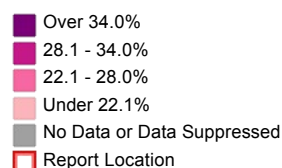
Note: This indicator is compared to the state average.

Data Source: US Census Bureau, [American Community Survey](#), 2012-16. Source geography: Tract



[View larger map](#)

Substandard Housing Units, Percent of Total by Tract, ACS 2012-16

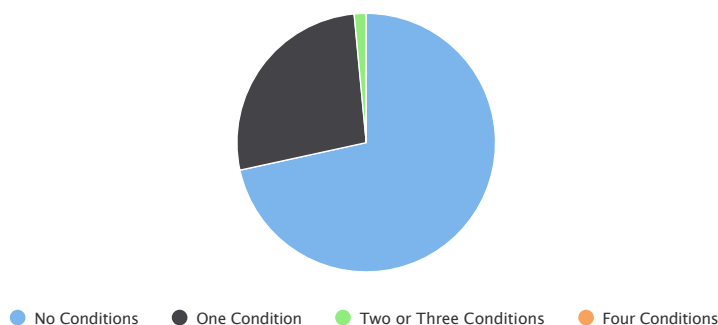


Substandard Housing: Number of Substandard Conditions Present

Report Area	No Conditions	One Condition	Two or Three Conditions	Four Conditions
Report Location	71.59%	26.92%	1.49%	0%
Camden County, MO	72.36%	26.25%	1.39%	0%
Miller County, MO	71.12%	27.15%	1.73%	0%
Morgan County, MO	70.57%	28.02%	1.41%	0%
Missouri	72.04%	26.86%	1.09%	0.01%
USA	66.25%	31.75%	1.99%	0.01%

Substandard Housing: Number of Substandard Conditions Present

Report Location

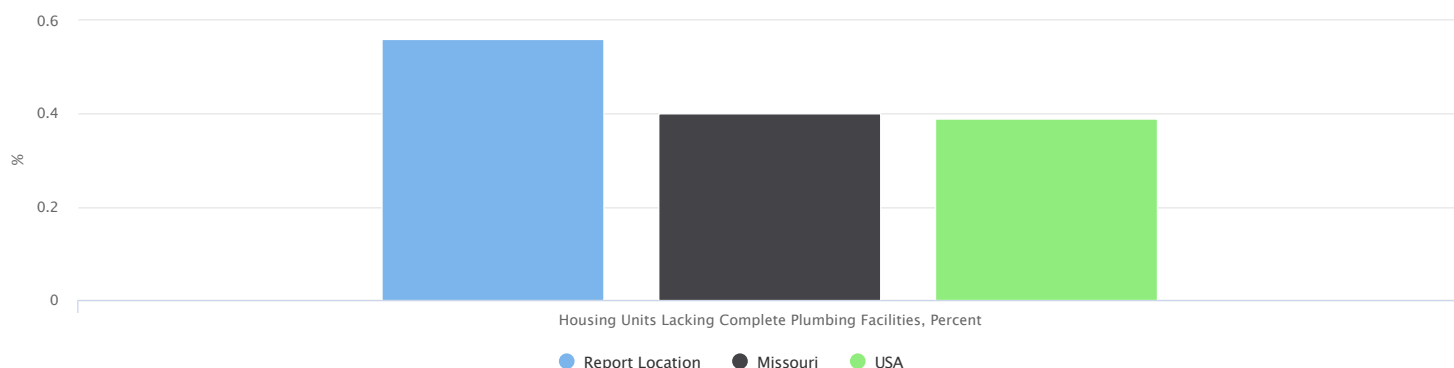


Substandard Housing: Households Lacking Complete Plumbing Facilities

Complete plumbing facilities include: (a) hot and cold running water, (b) a flush toilet, and (c) a bathtub or shower. All three facilities must be located inside the house, apartment, or mobile home, but not necessarily in the same room. Housing units are classified as lacking complete plumbing facilities when any of the three facilities is not present.

Report Area	Total Occupied Housing Units	Housing Units Lacking Complete Plumbing Facilities	Housing Units Lacking Complete Plumbing Facilities, Percent
Report Location	33,680	190	0.56%
Camden County, MO	16,389	47	0.29%
Miller County, MO	9,408	85	0.9%
Morgan County, MO	7,883	58	0.74%
Missouri	2,372,362	9,550	0.4%
USA	117,716,237	463,649	0.39%

Substandard Housing: Households Lacking Complete Plumbing Facilities

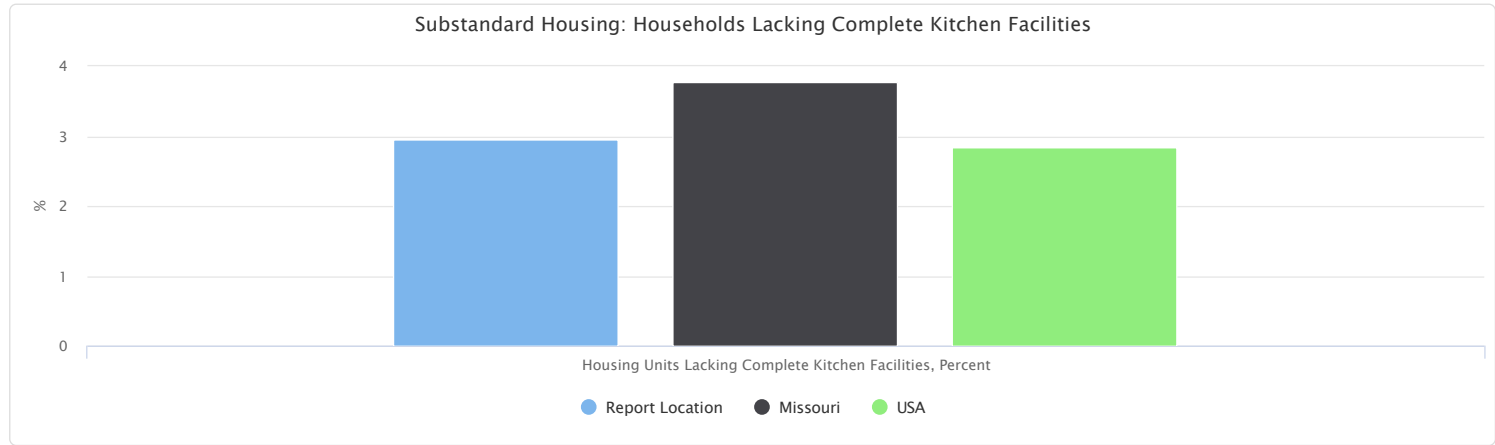


Substandard Housing: Households Lacking Complete Kitchen Facilities

A unit has complete kitchen facilities when it has all three of the following facilities: (a) a sink with a faucet, (b) a stove or range, and (c) a refrigerator. All kitchen facilities must be located in the house, apartment, or mobile home, but they need not be in the same room. A housing unit having only a microwave or portable

heating equipment such as a hot plate or camping stove should not be considered as having complete kitchen facilities. An icebox is not considered to be a refrigerator.

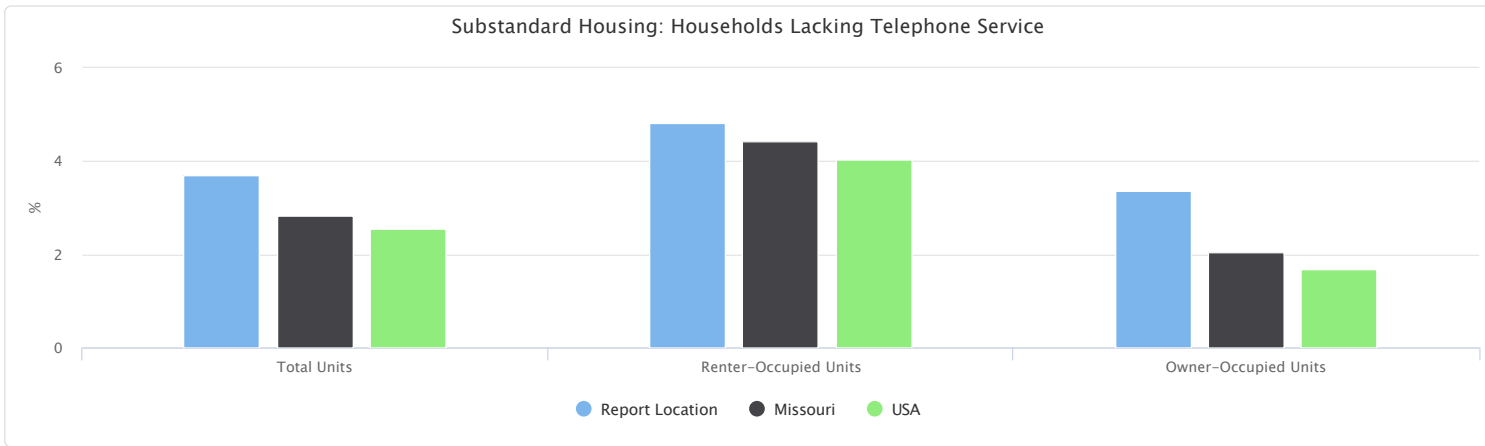
Report Area	Total Occupied Housing Units	Housing Units Lacking Complete Kitchen Facilities	Housing Units Lacking Complete Kitchen Facilities, Percent
Report Location	69,476	2,058	2.96%
Camden County, MO	41,296	777	1.88%
Miller County, MO	12,765	376	2.95%
Morgan County, MO	15,415	905	5.87%
Missouri	2,738,774	103,597	3.78%
USA	134,054,899	3,806,611	2.84%



Substandard Housing: Households Lacking Telephone Service

A telephone must be in working order and service available in the house, apartment, or mobile home that allows the respondent to both make and receive calls. Households that have cell-phones (no land-line) are counted as having telephone service available. Households whose service has been discontinued for nonpayment or other reasons are not counted as having telephone service available.

Report Area	Total Housing Units Lacking Telephone Service	Total Housing Units Lacking Telephone Service	Owner-Occupied Units Lacking Telephone Service	Owner-Occupied Units Lacking Telephone Service	Renter-Occupied Units Lacking Telephone Service	Renter-Occupied Units Lacking Telephone Service
Report Location	1,250	3.71%	869	3.37%	381	4.81%
Camden County, MO	474	2.89%	369	2.9%	105	2.86%
Miller County, MO	504	5.36%	338	4.75%	166	7.26%
Morgan County, MO	272	3.45%	162	2.74%	110	5.58%
Missouri	67,355	2.84%	32,425	2.05%	34,930	4.43%
USA	2,996,352	2.55%	1,267,616	1.69%	1,728,736	4.04%

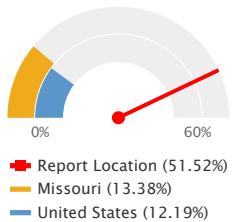


Housing - Vacant Housing

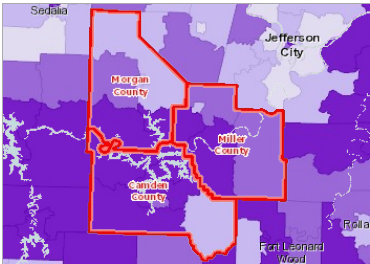
This indicator reports the number and percentage of housing units that are vacant. A housing unit is considered vacant by the American Community Survey if no one is living in it at the time of interview. Units occupied at the time of interview entirely by persons who are staying two months or less and who have a more permanent residence elsewhere are considered to be temporarily occupied, and are classified as “vacant.”

Report Area	Total Housing Units	Vacant Housing Units	Vacant Housing Units, Percent
Report Location	69,476	35,796	51.52%
Camden County, MO	41,296	24,907	60.31%
Miller County, MO	12,765	3,357	26.3%
Morgan County, MO	15,415	7,532	48.86%
Missouri	2,738,774	366,412	13.38%
USA	134,054,899	16,338,662	12.19%

Vacant Housing Units, Percent

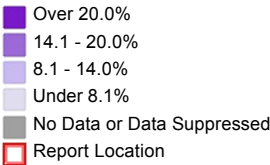


Note: This indicator is compared to the state average.
Data Source: US Census Bureau, [American Community Survey](#). 2012-16. Source geography: Tract



[View larger map](#)

Vacant Housing Units, Percent by Tract, ACS 2012-16

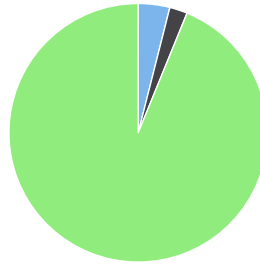


Vacant Housing Units by Housing Market Classification, Total

Report Area	Vacant Housing Units, for Sale	Vacant Housing Units, for Rent	Vacant Housing Units, for Other Use
Report Location	1,411	798	33,587
Camden County, MO	802	491	23,614
Miller County, MO	168	175	3,014
Morgan County, MO	441	132	6,959
Missouri	45,795	67,806	252,811
USA	2,032,749	3,472,540	10,833,373

Vacant Housing Units by Housing Market Classification, Total

Report Location

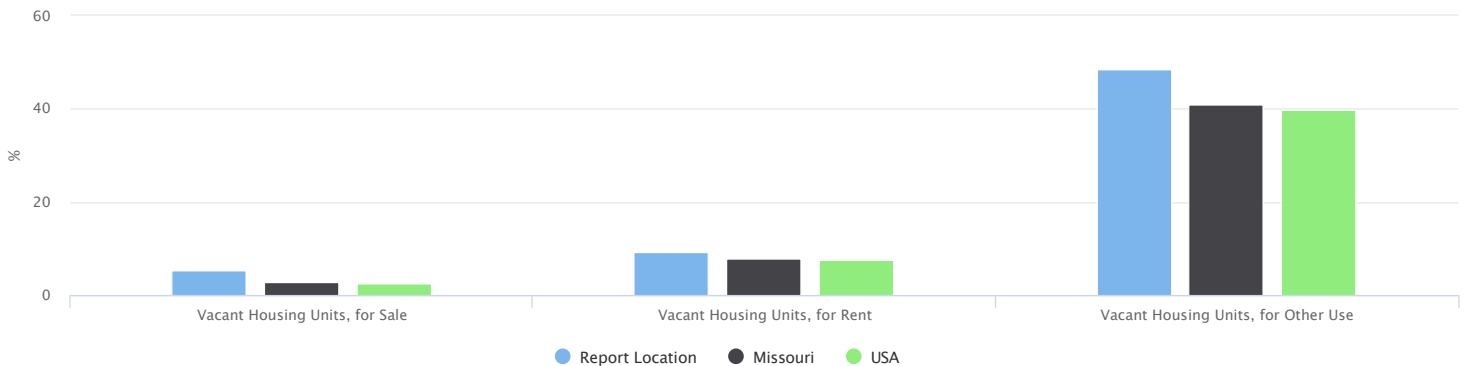


● Vacant Housing Units, for Sale ● Vacant Housing Units, for Rent ● Vacant Housing Units, for Other Use

Vacant Housing Units by Housing Market Classification, Percent

Report Area	Vacant Housing Units, for Sale	Vacant Housing Units, for Rent	Vacant Housing Units, for Other Use
Report Location	5.19%	9.15%	48.41%
Camden County, MO	5.93%	11.81%	48.67%
Miller County, MO	2.3%	7.11%	47.31%
Morgan County, MO	6.94%	6.28%	48.02%
Missouri	2.81%	7.93%	40.83%
USA	2.64%	7.5%	39.87%

Vacant Housing Units by Housing Market Classification, Percent



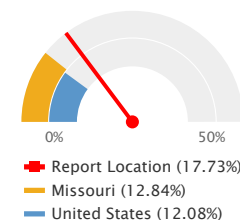
Insurance - Uninsured Adults

The lack of health insurance is considered a *key driver* of health status.

This indicator reports the percentage of adults age 18 to 64 without health insurance coverage. This indicator is relevant because lack of insurance is a primary barrier to healthcare access including regular primary care, specialty care, and other health services that contributes to poor health status.

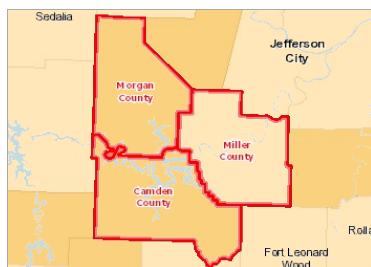
Report Area	Total Population Age 18 - 64	Population with Medical Insurance	Percent Population With Medical Insurance	Population Without Medical Insurance	Percent Population Without Medical Insurance
Report Location	49,773	40,946	82.27%	8,827	17.73%
Camden County, MO	24,685	20,373	82.53%	4,312	17.47%
Miller County, MO	14,395	12,081	83.92%	2,314	16.08%
Morgan County, MO	10,693	8,492	79.42%	2,201	20.58%
Missouri	3,615,438	3,151,069	87.16%	464,369	12.84%
USA	194,808,251	171,274,851	87.92%	23,533,400	12.08%

Percent Population Age 18-64 Without Medical Insurance

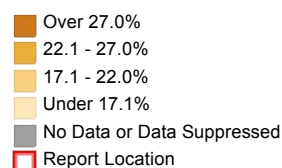


Note: This indicator is compared to the state average.

Data Source: US Census Bureau, [Small Area Health Insurance Estimates](#). 2016. Source geography: County



Uninsured Population, Age 18-64, Percent by County, SAHIE 2016

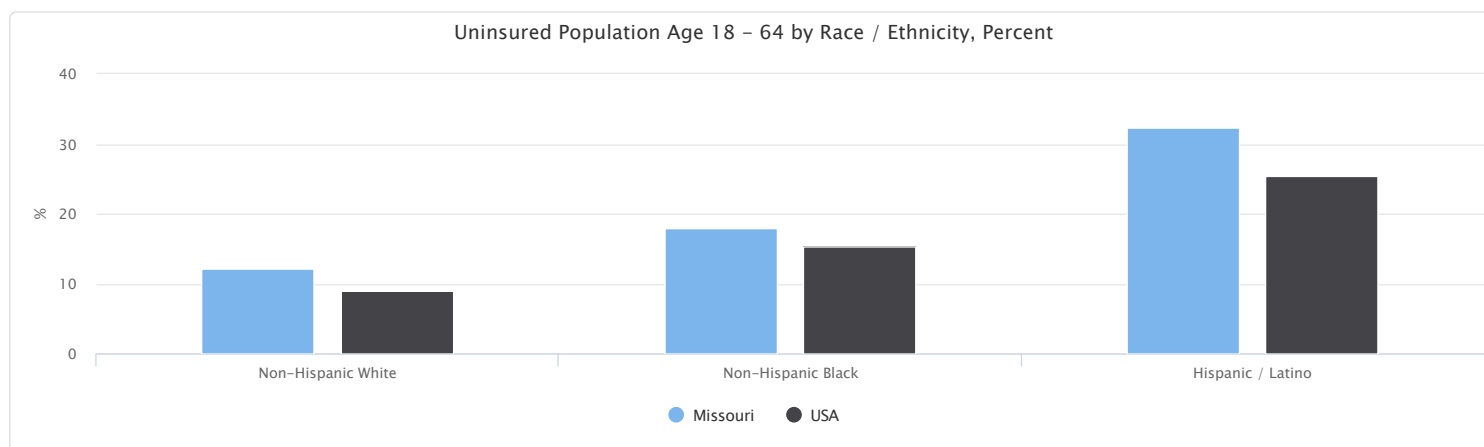


[View larger map](#)

Uninsured Population Age 18 - 64 by Race / Ethnicity, Percent

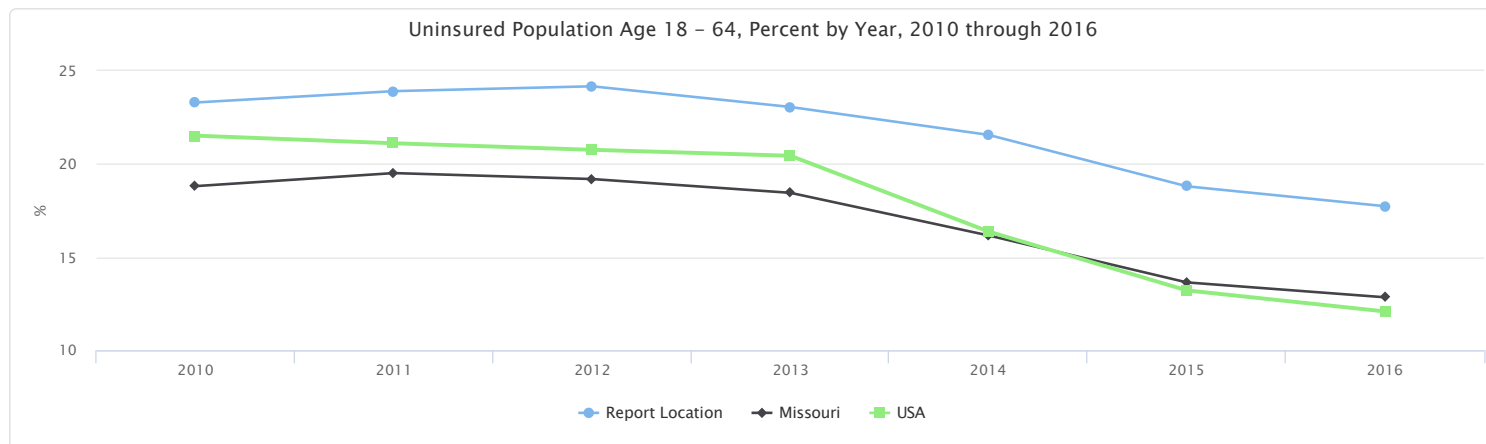
Report Area	Non-Hispanic White	Non-Hispanic Black	Hispanic / Latino
Missouri	12.07%	17.87%	32.3%
USA	8.93%	15.42%	25.48%

Note: No county data available. See data source and methodology for more details.



Uninsured Population Age 18 - 64, Percent by Year, 2010 through 2016

Report Area	2010	2011	2012	2013	2014	2015	2016
Report Location	23.3%	23.91%	24.17%	23.06%	21.56%	18.8%	17.73%
Camden County, MO	21.9%	22.1%	23.3%	21.9%	20.3%	18.5%	17.5%
Miller County, MO	22.9%	24.9%	23.4%	22.2%	21%	17.3%	16.1%
Morgan County, MO	27.1%	26.6%	27.1%	26.8%	25.1%	21.7%	20.6%
Missouri	18.81%	19.51%	19.19%	18.45%	16.16%	13.64%	12.84%
USA	21.52%	21.11%	20.76%	20.44%	16.37%	13.21%	12.08%



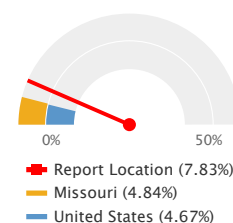
Insurance - Uninsured Children

The lack of health insurance is considered a *key driver* of health status.

This indicator reports the percentage of children under age 19 without health insurance coverage. This indicator is relevant because lack of insurance is a primary barrier to healthcare access including regular primary care, specialty care, and other health services that contributes to poor health status.

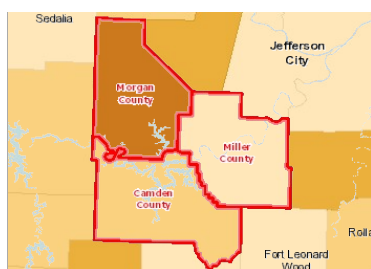
Report Area	Total Population Under Age 19	Population with Medical Insurance	Percent Population With Medical Insurance	Population Without Medical Insurance	Percent Population Without Medical Insurance
Report Location	18,917	17,435	92.17%	1,482	7.83%
Camden County, MO	8,275	7,660	92.57%	615	7.43%
Miller County, MO	6,113	5,771	94.41%	342	5.59%
Morgan County, MO	4,529	4,004	88.41%	525	11.59%
Missouri	1,424,500	1,355,500	95.16%	69,000	4.84%
USA	76,219,054	72,659,457	95.33%	3,559,597	4.67%

Percent Population Under Age 19 Without Medical Insurance



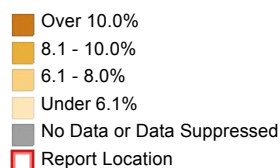
Note: This indicator is compared to the state average.

Data Source: US Census Bureau, [Small Area Health Insurance Estimates](#). 2016. Source geography: County



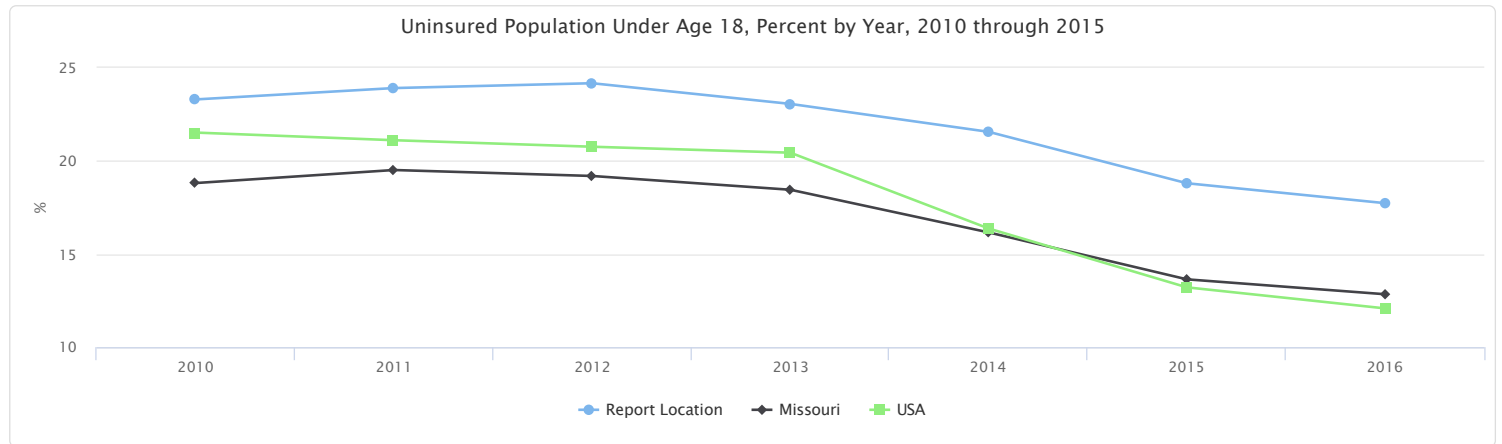
[View larger map](#)

Uninsured Population, Age 0-18, Percent by County, SAHIE 2016



Uninsured Population Under Age 18, Percent by Year, 2010 through 2015

Report Area	2010	2011	2012	2013	2014	2015	2016
Report Location	23.3%	23.91%	24.17%	23.06%	21.56%	18.8%	17.73%
Camden County, MO	21.9%	22.1%	23.3%	21.9%	20.3%	18.5%	17.5%
Miller County, MO	22.9%	24.9%	23.4%	22.2%	21%	17.3%	16.1%
Morgan County, MO	27.1%	26.6%	27.1%	26.8%	25.1%	21.7%	20.6%
Missouri	18.81%	19.51%	19.19%	18.45%	16.16%	13.64%	12.84%
USA	21.52%	21.11%	20.76%	20.44%	16.37%	13.21%	12.08%



Prepared by allthingsmissouri.org, 7/16/2018

Appendix G



Affordable Housing Taskforce Impacts

Ripple Effects Mapping Results



Lake of the Ozarks
Regional Economic Development Council
Quality Life. Quality Business.

Presented by:
Michele Kroll, EdSp, MS
Community Economic
Development Specialist
1/28/2019

 **Extension**
University of Missouri

Introduction

The Lake of the Ozarks Regional Housing Study by an outside firm represents an in-depth study of the housing conditions of three counties that constitute the Lake of the Ozarks Regional Economic Development Council (LOREDC) service area. The Housing Study was designed to be a strategic and frequently used road map to identify and meet current and future housing priorities. After the study was completed, an affordable housing task force formed around these issues to prioritize specific needs. The first year focused on education to have a more in-depth understanding of housing issues and resources.

Committees:

- Investment in Housing Stock
- Workforce Development- Increasing Building Trades
- Increase Affordable Housing Stock (all housing unit types)
- Locating Financial Capital

Housing Profile

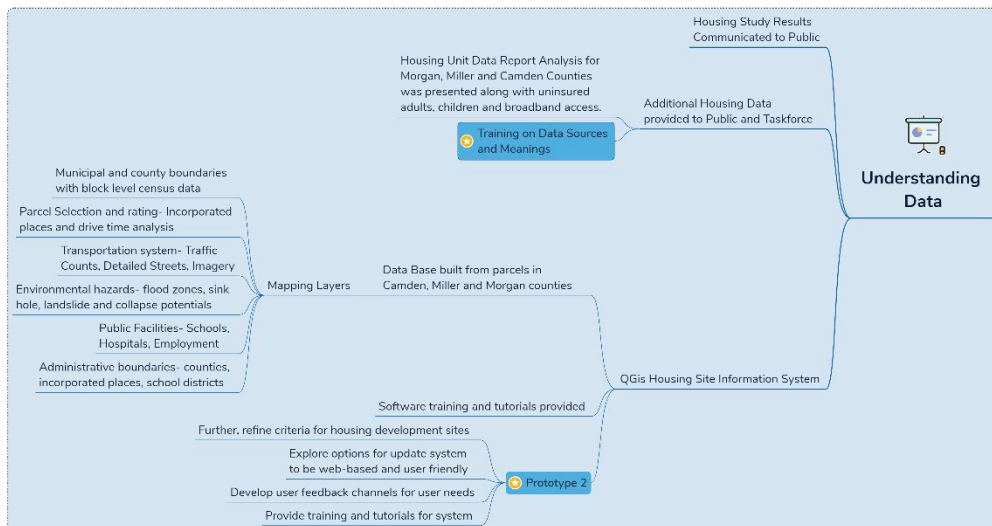
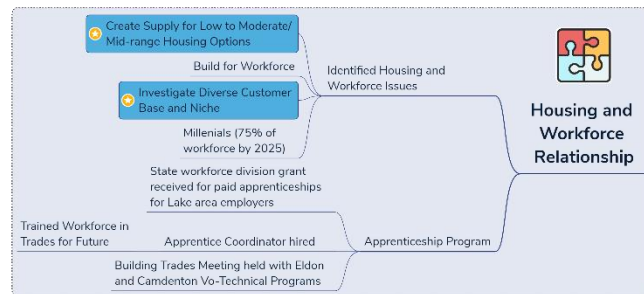
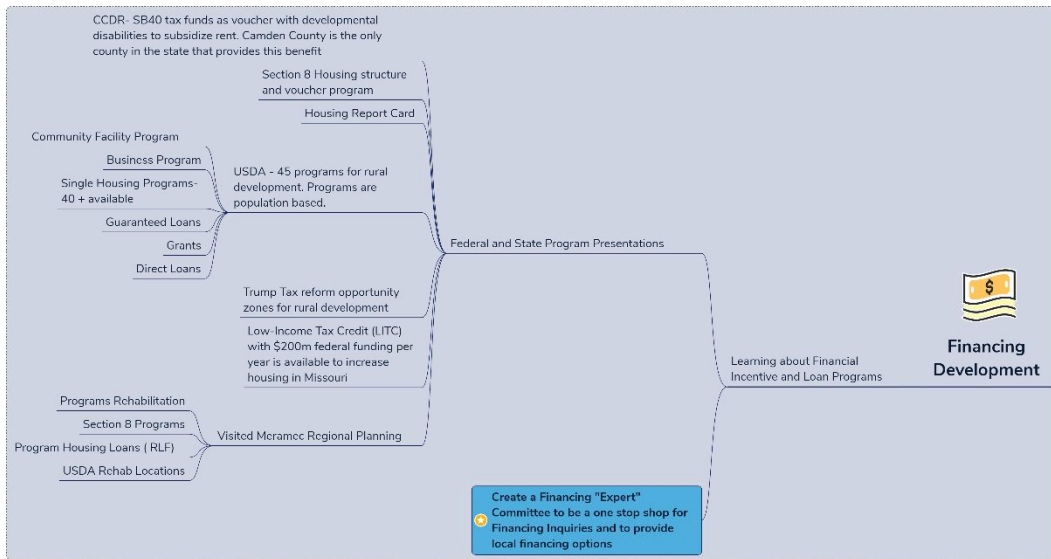
The three counties in the LOREDC region are Camden, Morgan and Miller, all three are classified as Rural using the Office of Management and Budget guidelines. Camden with a 2017 population of 45,632 is the most populous Rural County in Missouri and has experienced double digit population growth every decade since 1970, total population increased 242.7% (+32,317). During the same period Morgan's population increased 100.1% from 10,068 to 20,145 and Miller added 10,202 for a 67.9% growth rate. These counties accounted for 36.9% of the total population growth in the 59 + rural counties in Missouri between 1970 and 2017. Population growth has primarily been the result of retiree migration.

While the LOREDC population increased 136.9% the housing stock increased 209.1% adding 47,001 new units. The dramatic growth in housing demand created many challenges for local governments as they sought to accommodate the need for land and manage growth. Exacerbating the problem is the extraordinary proportion of housing that is vacant for seasonal use. In 2016 the American Community Survey reports 43.5% of the housing stock is in this category, the 30,226 seasonal use units account for 32.2% of the Statewide total of 93,788. The demand for housing also resulted in high housing costs with median housing values 63.4% higher than the median for all rural counties. Renting is also expensive with Camden County having the highest median rent when compared with all rural counties; Miller is ranked five and Morgan fourteen.

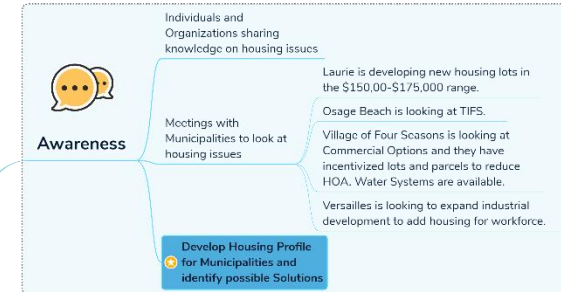
Ripple Effects Mapping

- ▶ REM is a useful tool for impact analysis of complex community collaborations. Compared with other methods, it is straightforward, cost effective, and, most important, has the potential to generate further movement towards group, organizational, or community goals.
 - ▶ REM was used to explore the impacts of the affordable housing task force committees.
 - ▶ Potential gaps and goals were identified.
 - ▶ The technique successfully documents both intended and unintended effects of a project.
 - ▶ REM lets participants describe the connections they have built, as well as what the connections led to.
 - ▶ Community stakeholders visually map the "performance story."
 - ▶ REM employs elements of appreciative inquiry, mind mapping, and qualitative data analysis.
- Affordable Housing Taskforce Committee members and partners participating:
- ▶ Survey Interviews n=19
 - ▶ Ripple Mapping n=10

REM Mapping Results



Affordable Housing Taskforce Impacts



★ Indicate potential action steps committee can implement in 2019.



Awareness



Affordable
Housing
Taskforce Impacts

Individuals and
Organizations sharing
knowledge on housing issues


Meetings with
Municipalities to look at
housing issues

Laurie is developing new housing lots in
the \$150,00-\$175,000 range.

Osage Beach is looking at TIFS.

Village of Four Seasons is looking at
Commercial Options and they have
incentivized lots and parcels to reduce
HOA. Water Systems are available.

Versailles is looking to expand industrial
development to add housing for workforce.

 **Develop Housing Profile
for Municipalities and
identify possible Solutions**



New Collaborations and Partnerships



Affordable
Housing
Taskforce Impacts

Camden County
Developmental Disability
Resources (CCDDR)

Hosted State Housing
Conference

Over 100 in attendance

Developers interested in
Universal Design

Investigation of the creation of
a Community Development
Corporation (CDC) for housing
and support services

★ Development of a CDC

Lake Area Realtors

Presented real estate trends and housing report

Housing Inventory Report

Financing development needs

★ Continue Cultivating
Relationships

Building Private/ Public Partnerships

Gaining Organizational Commitments for Continued Efforts



Setting Goals



Affordable
Housing
Taskforce Impacts

Housing Study Guided Taskforce Goals

4 Main Goals Determined

Investment in Housing Stock

Workforce Development to
include Building Trades

Increase Affordable Housing Stock

Financial Capital

Volunteer Committee Formed- Meet Quarterly

Sub-Committees meet on
their own

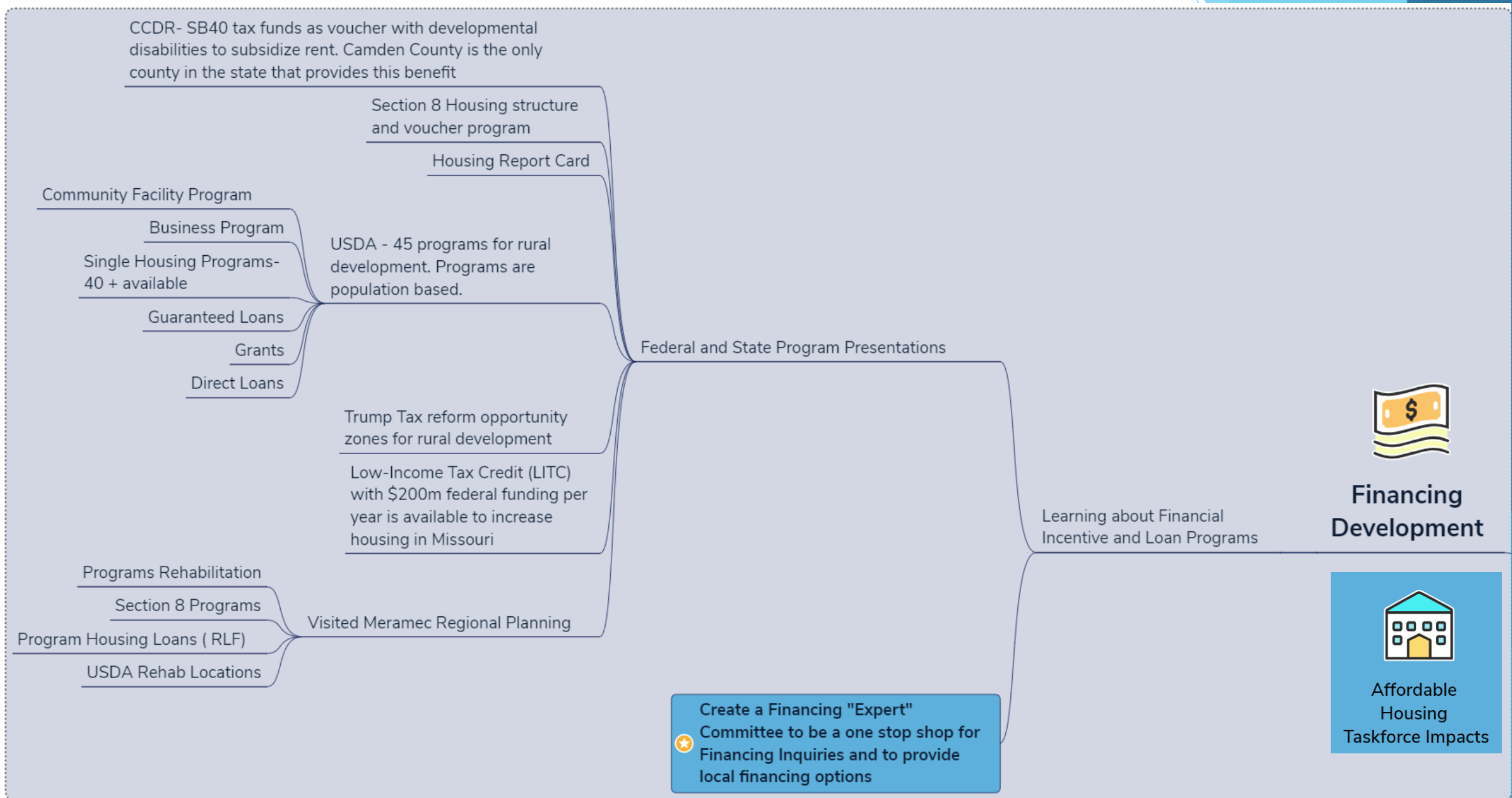
Education Focused First Year

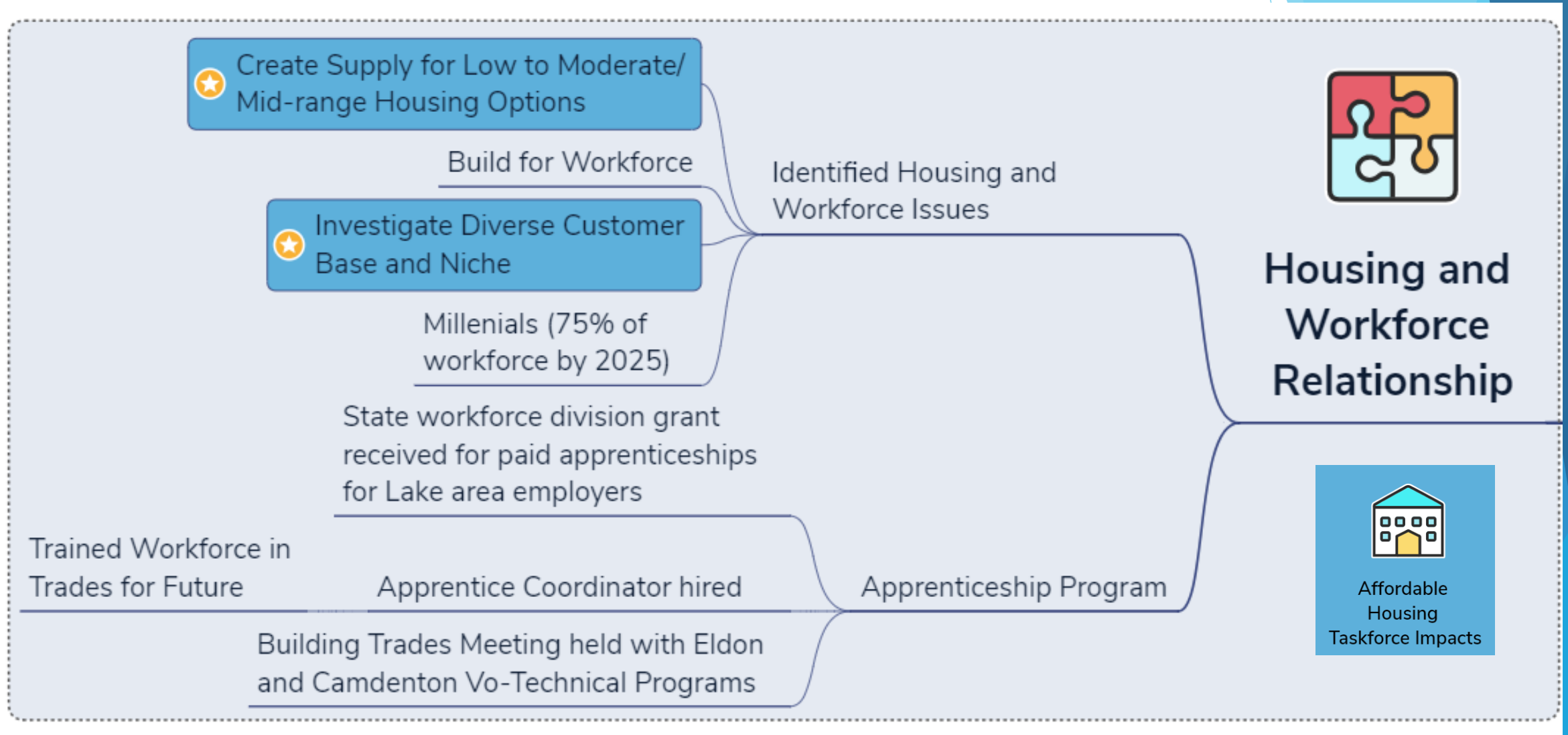
Implementation Focused 2019

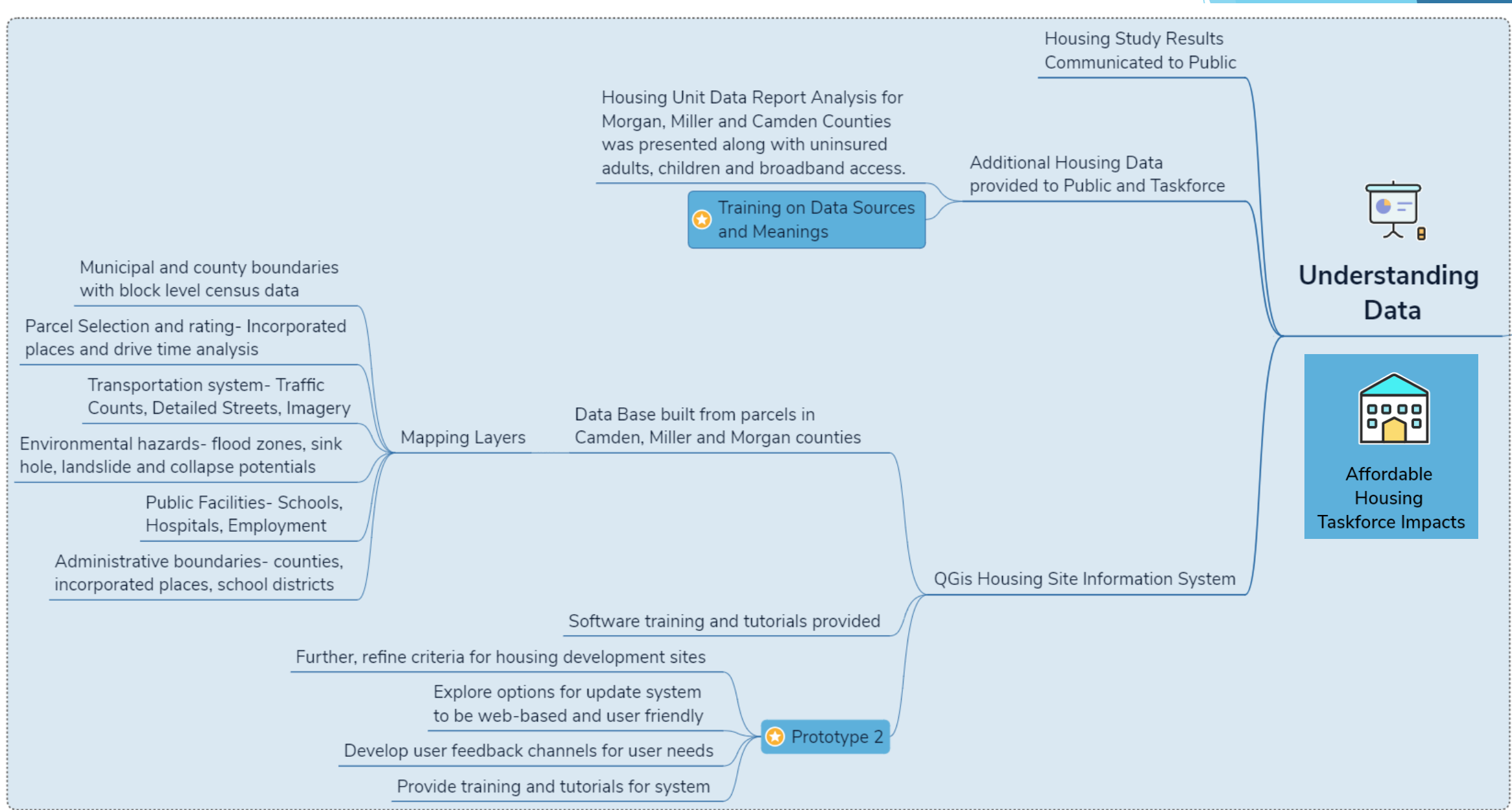
★ Revising and Identifying Goals

★ Develop Strategic Plan

★ Articulate Measurable Goals







Community Capitals



Natural- The quality and quantity of natural and environmental resources existing in a community.

Political- The ability to influence and enforce rules, regulations, and standards. Access to individuals and groups with the power to influence decisions. Participating in civic discourse on difficult public issues.

Social- Connections existing among people and organizations that help make things happen in the community.

Human- Attributes of individuals that provide them with the ability to earn a living, strengthen community, and otherwise contribute to community organizations, to their families, and to self-improvement (Flora et. al, 2004).

Cultural- The values, norms, beliefs and traditions that people inherit from family, school and community.

Financial- The variety of financial resources available to invest in local projects or economic development initiatives. Efforts to build wealth to support community development activities.

Built- Assets include infrastructure that supports the community.

The Community Capitals Framework helps communities to conceptualize a community system in a way that leads to effective community and economic decision-making and sustainable development. Strong and resilient communities strive for balanced investments in all seven capitals. If communities place too much emphasis on one or two capitals, then growth can be suppressed in other capitals.

Community Capitals Coding



natural



cultural



human



social



political



financial



built

Capitals	Natural	Cultural	Human	Social	Political	Financial	Built
Collaborations/ Partnerships			X	X	X		
Develop Community Housing Profiles		X		X	X		
Develop CDC		X	X	X	X	X	X
Develop Strategic Plan				X			
Financing Committee				X		X	X
Create Housing Supply				X		X	X
Investigate Customer Base	X	X	X	X			
Provide Data Resources Training				X	X		
Develop Prototype 2	X			X	X		X

*Coding = REM potential actionable goals that were identified

Next Steps

The task force is committed to moving from education to implementation for 2019 committee work.

Some important milestones identified include:

- Forming a CDC
- Refining the GIS Housing Site Information System
- Securing Local Financial Capital Channels
- Create Supply for low to moderate and mid-range housing
- Continue cultivating collaborative partnerships

ACKNOWLEDGEMENTS

We would like to thank housing task force members who volunteer their time to make a difference in the quality of life for the tri-county population and the many individuals, organizations and communities who willingly collaborate and partner to move projects forward.



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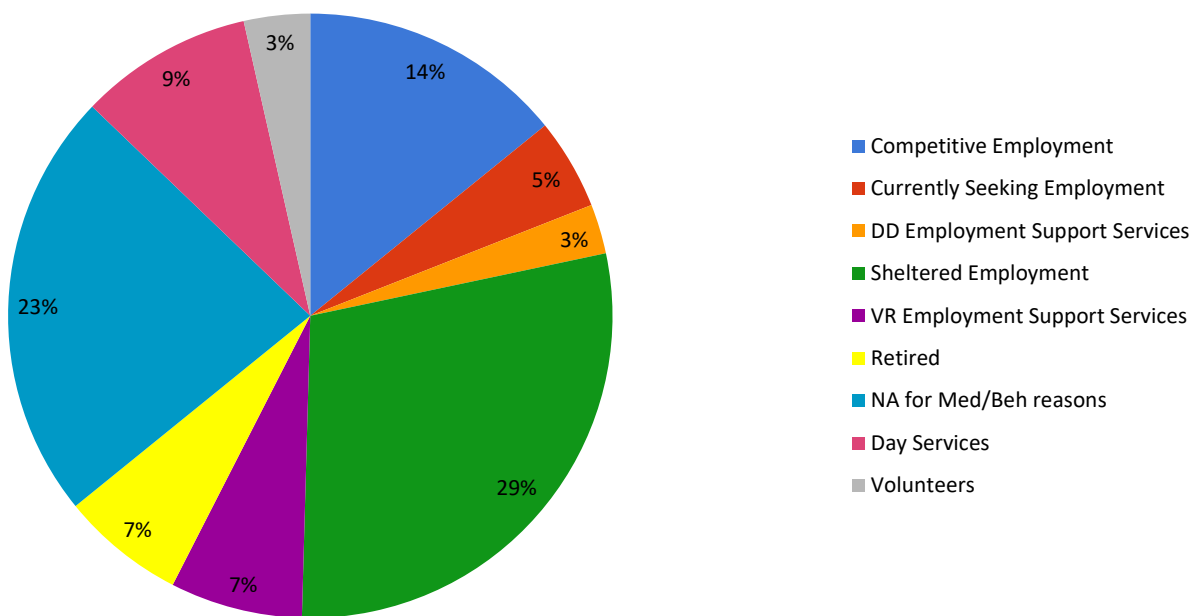
References:

- American Community Survey (ACS) Census Bureau
- Beaulieu, B. 2014. Promoting Community Vitality and Sustainability: The Community Capitals Framework. Purdue University. Retrieved by:
<https://www.pcrd.purdue.edu/files/media/CommunityCapitals-Framework-Writeup-Oct-2014.pdf>
- Chazdon, S., Emery, M., Hansen, D., Higin, L., & Sero, Rebecca. 217. A Field Guide to Ripple Effects Mapping. University of Minnesota. Retrieved by:
<https://conservancy.umn.edu/handle/11299/190639>

Employment Report

SC name	Competitive Employment	Currently Seeking Employment	DD Employment Support Services	Sheltered Employment	VR Employment Support Services	Retired	NA for Med/Beh reasons	Day Services	Volunteers
Agency Adults	32	11	6	65	16	15	52	21	8
Guttman	3	3	3	5	1	7	6	6	1
Brown	2	1	0	6	4	0	2	3	1
Enoch	2	1	0	10	0	1	12	3	2
Lyon	3	0	1	9	2	1	6	4	2
Meyer	5	0	0	4	0	1	2	0	0
Patrick	4	0	1	7	0	1	5	1	0
Peterson	0	1	0	7	2	1	6	0	2
Joseph	5	3	0	5	6	1	5	2	0
Weisenborn	3	0	1	7	1	2	3	0	0
Strouse	5	2	0	5	0	0	5	2	0

CCDDR Adults Employment Status as of May 31, 2020

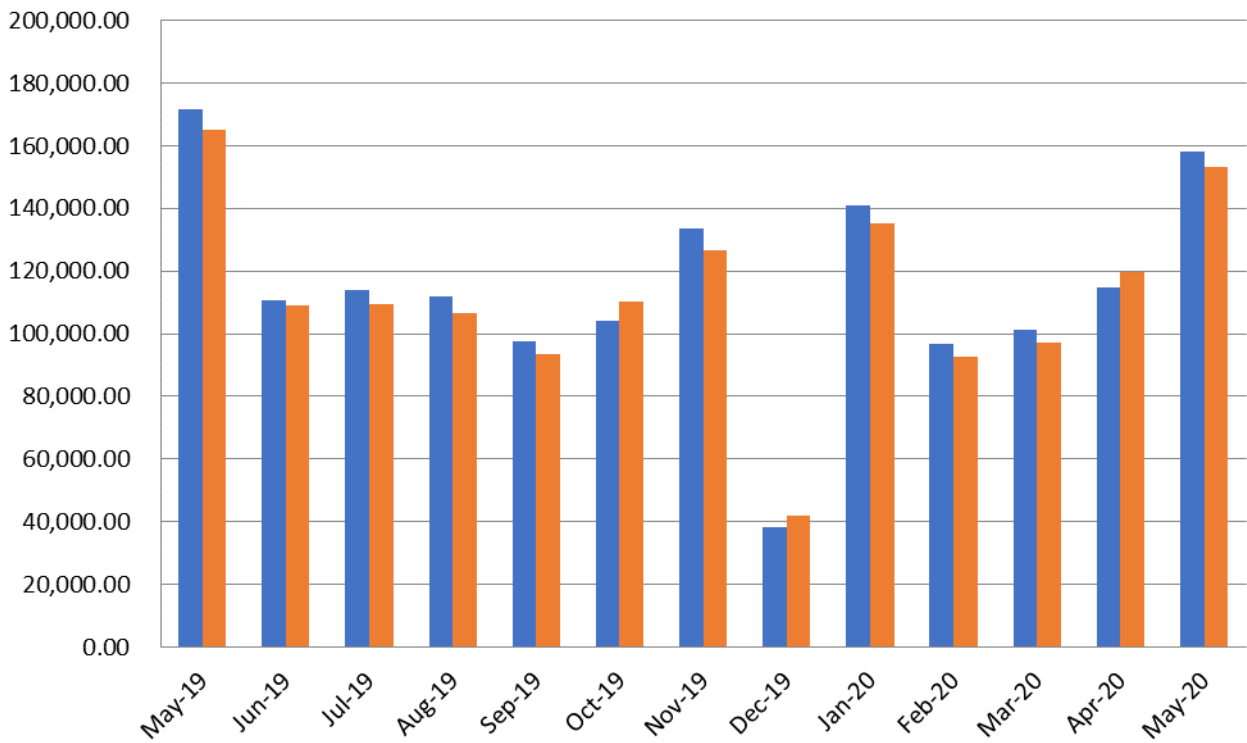


Agency Economic
Report
(Unaudited)

May 2020

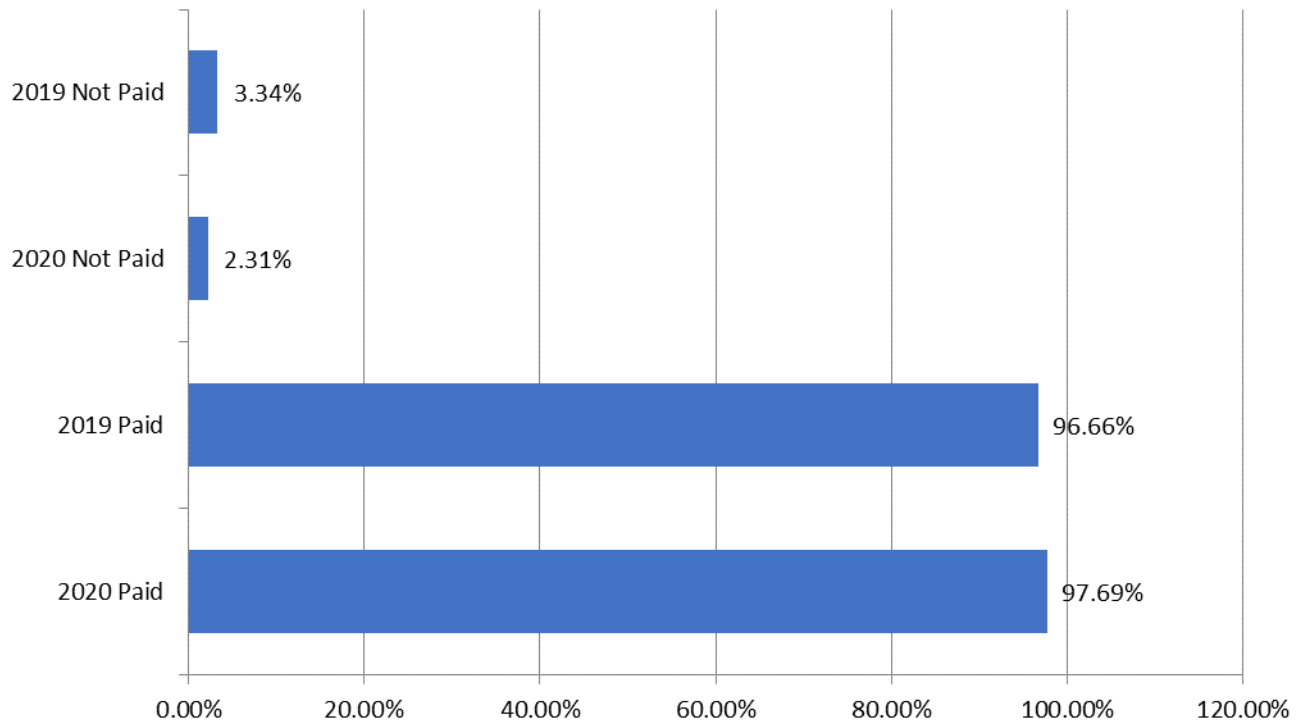
Targeted Case Management Income

TCM Billed vs TCM Payment Received



	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20
Total Payable Billed	171,676.80	110,833.92	113,728.32	111,957.12	97,476.48	104,103.36	133,531.20	38,111.04	141,108.48	96,837.12	101,243.52	114,791.04	157,939.20
Total Payment Received	165,110.40	109,097.28	109,235.52	106,574.40	93,268.80	110,341.44	126,463.68	41,774.40	135,354.24	92,456.64	97,225.92	119,534.40	153,195.84

2020 vs 2019 Percentage Comparison Medicaid Billed vs Medicaid Paid



Budget vs. Actuals: FY 2020 - FY20 P&L Departments

May 2020

	SB 40 Tax			Services		
	Actual	Budget	Variance	Actual	Budget	Variance
Income						
4000 SB 40 Tax Income	17,562	10,471	7,091			0
4500 Services Income			0	176,170	164,879	11,291
Total Income	17,562	10,471	7,091	176,170	164,879	11,291
Gross Profit	17,562	10,471	7,091	176,170	164,879	11,291
Expenses						
5000 Payroll & Benefits			0	129,385	138,925	(9,540)
5100 Repairs & Maintenance			0	11	1,510	(1,499)
5500 Contracted Business Services			0	5,196	5,415	(219)
5600 Presentations/Public Meetings			0		228	(228)
5700 Office Expenses			0	2,928	4,177	(1,249)
5800 Other General & Administrative			0	211	1,506	(1,296)
5900 Utilities			0	473	850	(377)
6100 Insurance			0	1,555	1,700	(145)
6700 Partnership for Hope	3,083	3,235	(152)			0
6900 Direct Services	22,499	14,707	7,792			0
7100 Housing Programs	6,550	8,158	(1,608)			0
7200 CLC	17,550	17,550	0			0
7300 Sheltered Employment Programs	17,650	24,150	(6,500)			0
7600 Community Resources		5,136	(5,136)			0
7900 Special/Additional Needs		6,490	(6,490)			0
Total Expenses	67,332	79,426	(12,094)	139,760	154,311	(14,551)
Net Operating Income	(49,770)	(68,955)	19,185	36,410	10,568	25,842
Other Expenses						
8500 Depreciation			0	3,076	3,250	(174)
Total Other Expenses	0	0	0	3,076	3,250	(174)
Net Other Income	0	0	0	(3,076)	(3,250)	174
Net Income	(49,770)	(68,955)	19,185	33,334	7,318	26,016

Budget Variance Report

Total Income: In May 2020, SB 40 Tax Revenues were higher than projected because CCDDR did not receive a tax disbursement for April and received two checks in May. Services Program income was higher than projected because the two new Support Coordinators are continuing to improve as anticipated and logging more billable activities.

Total Expenses: In May 2020, overall SB 40 Tax program expenses were lower than budgeted expectations with an overage only in Direct Services (non-Medicaid TCM billing) expenses. Please note that OATS invoices for transportation services had not yet been received or recorded for May. Overall Services Program expenses were lower than budgeted expectations in all categories.

Budget vs. Actuals: FY 2020 - FY20 P&L Departments

January - May, 2020

	SB 40 Tax			Services		
	Actual	Budget	Variance	Actual	Budget	Variance
Income						
4000 SB 40 Tax Income	956,479	943,408	13,071			0
4500 Services Income	332		332	658,730	660,460	(1,730)
Total Income	956,811	943,408	13,403	658,730	660,460	(1,730)
Gross Profit	956,811	943,408	13,403	658,730	660,460	(1,730)
Expenses						
5000 Payroll & Benefits			0	504,101	535,609	(31,508)
5100 Repairs & Maintenance			0	3,670	7,550	(3,880)
5500 Contracted Business Services			0	30,246	30,423	(177)
5600 Presentations/Public Meetings			0	2,955	1,140	1,815
5700 Office Expenses			0	33,018	26,885	6,133
5800 Other General & Administrative			0	9,784	13,789	(4,005)
5900 Utilities			0	3,001	4,250	(1,249)
6100 Insurance			0	7,777	8,500	(723)
6700 Partnership for Hope	12,970	10,525	2,445			0
6900 Direct Services	57,052	56,323	729			0
7100 Housing Programs	30,070	40,790	(10,720)			0
7200 CLC	93,984	87,750	6,234			0
7300 Sheltered Employment Programs	94,158	120,750	(26,592)			0
7500 Community Employment Programs	93		93			0
7600 Community Resources	16,030	25,680	(9,650)			0
7900 Special/Additional Needs	10,904	32,234	(21,330)			0
Total Expenses	315,260	374,052	(58,792)	594,553	628,146	(33,593)
Net Operating Income	641,551	569,356	72,195	64,177	32,314	31,863
Other Expenses						
8500 Depreciation			0	15,035	16,250	(1,215)
Total Other Expenses	0	0	0	15,035	16,250	(1,215)
Net Other Income	0	0	0	(15,035)	(16,250)	1,215
Net Income	641,551	569,356	72,195	49,141	16,064	33,077

Budget Variance Report

Total Income: As of May 2020, YTD SB 40 Tax Revenues were slightly higher than projected. Services Program income was still slightly lower than projected due to high amounts of Support Coordinator PTO utilized in December (paid in January), and the vacant Support Coordinator positions were not filled until March, which significantly reduced billable hours worked. However, TCM billing has increased significantly during the second quarter of 2020. Services Income is straight-line budgeted for each billing period.

Total Expenses: As of May 2020, overall YTD SB 40 Tax program expenses were lower than budgeted expectations with only a slight overage in Community Employment Programs; a slight overage in Direct Services (non-Medicaid TCM billing); an overage in Partnership for Hope Waiver expenses, which is due to an increase in authorized services; and an overage in CLC expenses, which is due to the unanticipated special funding request for \$10,000. Please note that OATS invoices for transportation had not yet been received or recorded for March, April, or May; however, OATS has assured CCDDR those invoices will be submitted in the coming days. Overall Services Program expenses were lower than budgeted expectations. Presentation/Public Meetings expenses were higher than budgeted because the December 2019 Holiday Celebration was postponed until January, and Office Expenses are higher because of the Camdenton office workstation expansion into the conference room.

Balance Sheet

As of May 31, 2020

	SB 40 Tax	Services
ASSETS		
Current Assets		
Bank Accounts		
1000 Bank Accounts		
1005 SB 40 Tax Bank Accounts		
1010 SB 40 Tax Account (County Tax Funds) - First Nat'l Bank	0	0
1015 SB 40 Tax Reserve Account (County Tax Funds) - Central Bank	229	
1020 SB 40 Tax Certificate of Deposit	0	
1025 SB 40 Tax - Bank of Sullivan	1,113,992	0
1030 SB 40 Tax Reserve - Bank of Sullivan	0	
Total 1005 SB 40 Tax Bank Accounts	1,114,221	0
1050 Services Bank Accounts		
1055 Services Account - Oak Star Bank (Formerly 1st Nat'l Bank)	0	0
1060 Services Certificate of Deposit		0
1075 Services Account - Bank of Sullivan	332	271,636
Total 1050 Services Bank Accounts	332	271,636
Total 1000 Bank Accounts	1,114,552	271,636
Total Bank Accounts	1,114,552	271,636
Accounts Receivable		
1200 Services		
1210 Medicaid Direct Service		100,716
1215 Non-Medicaid Direct Service		26,343
Total 1200 Services	0	127,060
1300 Property Taxes		
1310 Property Tax Receivable	893,401	
1315 Allowance for Doubtful Accounts	(17,156)	
Total 1300 Property Taxes	876,245	0
Total Accounts Receivable	876,245	127,060
Other Current Assets		
1389 BANK ERROR Claim Confirmations (A/R)	0	0
1399 TCM Remittance Advices (In-Transit Payments)	0	0
1400 Other Current Assets		
1410 Other Deposits	0	
1430 Deferred Outflows Related to Pensions		52,933
1435 Net Pension Asset (Liability)		(8,677)
Total 1400 Other Current Assets	0	44,256
1450 Prepaid Expenses		0
1455 Prepaid-Insurance	0	22,400
Total 1450 Prepaid Expenses	0	22,400
Total Other Current Assets	0	66,656
Total Current Assets	1,990,797	465,352
Fixed Assets		

1500 Fixed Assets		
1510 100 Third Street Land		47,400
1511 Keystone Land		14,000
1520 100 Third Street Building		431,091
1521 Keystone		163,498
1525 Accumulated Depreciation - 100 Third Street		(160,627)
1526 Accumulated Depreciation - Keystone		(25,269)
1530 100 Third Street Remodeling		164,157
1531 Keystone Remodeling		110,596
1532 Osage Beach Office Remodeling		4,225
1535 Acc Dep - Remodeling - 100 Third Street		(62,122)
1536 Acc Dep - Remodeling - Keystone		(12,032)
1537 Acc Dep - Remodeling - Osage Beach Office		(994)
1540 Equipment		48,579
1545 Accumulated Depreciation - Equipment		(37,541)
1550 Vehicles		6,740
1555 Accumulated Depreciation - Vehicles		(6,740)
Total 1500 Fixed Assets	0	684,959
Total Fixed Assets	0	684,959
TOTAL ASSETS	1,990,797	1,150,312
LIABILITIES AND EQUITY		
Liabilities		
Current Liabilities		
Accounts Payable		
1900 Accounts Payable	617	2,916
Total Accounts Payable	617	2,916
Other Current Liabilities		
2000 Current Liabilities		
2005 Accrued Accounts Payable	0	0
2006 DMH Payable	0	
2007 Non-Medicaid Payable	26,343	
2010 Accrued Payroll Expense	0	0
2015 Accrued Compensated Absences	0	(2,157)
2025 Prepaid Services	0	
2030 Deposits	0	0
2050 Prepaid Tax Revenue	0	
2055 Deferred Inflows - Property Taxes	951,336	
2060 Payroll Tax Payable		0
2061 Federal W / H Tax Payable	0	0
2062 Social Security Tax Payable	0	44
2063 Medicare Tax Payable	0	0
2064 MO State W / H Tax Payable	0	3,235
2065 FFCRA Federal W/H Tax Credit		724
2066 FFCRA Health Insurance Credit		170
Total 2060 Payroll Tax Payable	0	4,174
2070 Payroll Clearing		
2071 AFLAC Pre-tax W / H	0	411
2072 AFLAC Post-tax W / H	0	45
2073 Vision Insurance W / H	0	5
2074 Health Insurance W / H	0	28

2075 Dental Insurance W / H	0	(264)
2076 Savings W / H		0
2078 Misc W / H		0
2079 Other W / H		0
Total 2070 Payroll Clearing	0	225
2090 Deferred Inflows		12,452
Total 2000 Current Liabilities	977,680	14,693
Total Other Current Liabilities	977,680	14,693
Total Current Liabilities	978,297	17,610
Total Liabilities	978,297	17,610
Equity		
3000 Restricted SB 40 Tax Fund Balances		
3001 Operational	0	
3005 Operational Reserves	244,565	
3010 Transportation	51,183	
3015 New Programs	0	
3030 Special Needs	0	
3040 Sheltered Workshop	95,700	
3045 Traditional Medicaid Match	0	
3050 Partnership for Hope Match	4,107	
3055 Building/Remodeling/Expansion	0	
3065 Legal	0	
3070 TCM	45,910	
3075 Community Resource	0	
Total 3000 Restricted SB 40 Tax Fund Balances	441,465	0
3500 Restricted Services Fund Balances		
3501 Operational		35,970
3505 Operational Reserves		200,000
3510 Transportation		0
3515 New Programs		0
3530 Special Needs		0
3550 Partnership for Hope Match		0
3555 Building/Remodeling/Expansion		84,633
3560 Sponsorships		0
3565 Legal		0
3575 Community Resources		5,000
3599 Other		684,959
Total 3500 Restricted Services Fund Balances	0	1,010,562
3900 Unrestricted Fund Balances	(182,793)	(33,109)
3950 Prior Period Adjustment	0	0
3999 Clearing Account	126,576	91,809
Net Income	641,551	49,141
Total Equity	1,026,798	1,118,404
TOTAL LIABILITIES AND EQUITY	2,005,095	1,136,014

Statement of Cash Flows

May 2020

	SB 40 Tax	Services
OPERATING ACTIVITIES		
Net Income	(49,770)	33,334
Adjustments to reconcile Net Income to Net Cash provided by operations:		
1210 Services:Medicaid Direct Service		(42,837)
1215 Services:Non-Medicaid Direct Service		(22,499)
1455 Prepaid Expenses:Prepaid-Insurance		2,523
1525 Fixed Assets:Accumulated Depreciation - 100 Third Street		898
1526 Fixed Assets:Accumulated Depreciation - Keystone		341
1535 Fixed Assets:Acc Dep - Remodeling - 100 Third Street		684
1536 Fixed Assets:Acc Dep - Remodeling - Keystone		451
1537 Fixed Assets:Acc Dep - Remodeling - Osage Beach Office		249
1545 Fixed Assets:Accumulated Depreciation - Equipment		454
1900 Accounts Payable	617	(1,673)
2007 Current Liabilities:Non-Medicaid Payable	22,499	
2061 Current Liabilities:Payroll Tax Payable:Federal W / H Tax Payable		0
2062 Current Liabilities:Payroll Tax Payable:Social Security Tax Payable		24
2063 Current Liabilities:Payroll Tax Payable:Medicare Tax Payable		0
2064 Current Liabilities:Payroll Tax Payable:MO State W / H Tax Payable		3,272
2065 Current Liabilities:Payroll Tax Payable:FFCRA Federal W/H Tax Credit		392
2066 Current Liabilities:Payroll Tax Payable:FFCRA Health Insurance Credit		91
2071 Current Liabilities:Payroll Clearing:AFLAC Pre-tax W / H		238
2072 Current Liabilities:Payroll Clearing:AFLAC Post-tax W / H		82
2073 Current Liabilities:Payroll Clearing:Vision Insurance W / H		50
2075 Current Liabilities:Payroll Clearing:Dental Insurance W / H		201
2078 Current Liabilities:Payroll Clearing:Misc W / H		0
Total Adjustments to reconcile Net Income to Net Cash provided by operations:	23,116	(57,059)
Net cash provided by operating activities	(26,654)	(23,725)
FINANCING ACTIVITIES		
3040 Restricted SB 40 Tax Fund Balances:Sheltered Workshop	(20,925)	
3599 Restricted Services Fund Balances:Other		(3,076)
3999 Clearing Account		3,076
Net cash provided by financing activities	(20,925)	0
Net cash increase for period	(47,579)	(23,725)
Cash at beginning of period	1,162,132	295,362
Cash at end of period	1,114,552	271,636

Statement of Cash Flows

January - May, 2020

	SB 40 Tax	Services
OPERATING ACTIVITIES		
Net Income	641,551	49,141
Adjustments to reconcile Net Income to Net Cash provided by operations:		
1210 Services:Medicaid Direct Service		(94,496)
1215 Services:Non-Medicaid Direct Service		(6,947)
1455 Prepaid Expenses:Prepaid-Insurance		429
1525 Fixed Assets:Accumulated Depreciation - 100 Third Street		4,491
1526 Fixed Assets:Accumulated Depreciation - Keystone		1,703
1535 Fixed Assets:Acc Dep - Remodeling - 100 Third Street		3,323
1536 Fixed Assets:Acc Dep - Remodeling - Keystone		2,254
1537 Fixed Assets:Acc Dep - Remodeling - Osage Beach Office		994
1545 Fixed Assets:Accumulated Depreciation - Equipment		2,271
1900 Accounts Payable	(17,703)	(11,515)
2007 Current Liabilities:Non-Medicaid Payable	6,947	
2061 Current Liabilities:Payroll Tax Payable:Federal W / H Tax Payable		0
2062 Current Liabilities:Payroll Tax Payable:Social Security Tax Payable		44
2063 Current Liabilities:Payroll Tax Payable:Medicare Tax Payable		0
2064 Current Liabilities:Payroll Tax Payable:MO State W / H Tax Payable		1,260
2065 Current Liabilities:Payroll Tax Payable:FFCRA Federal W/H Tax Credit		724
2066 Current Liabilities:Payroll Tax Payable:FFCRA Health Insurance Credit		170
2071 Current Liabilities:Payroll Clearing:AFLAC Pre-tax W / H		74
2072 Current Liabilities:Payroll Clearing:AFLAC Post-tax W / H		35
2073 Current Liabilities:Payroll Clearing:Vision Insurance W / H		43
2075 Current Liabilities:Payroll Clearing:Dental Insurance W / H		(25)
2076 Current Liabilities:Payroll Clearing:Savings W / H		0
2078 Current Liabilities:Payroll Clearing:Misc W / H		0
Total Adjustments to reconcile Net Income to Net Cash provided by operations:	(10,757)	(95,167)
Net cash provided by operating activities	630,794	(46,025)
INVESTING ACTIVITIES		
1530 Fixed Assets:100 Third Street Remodeling		(9,453)
1532 Fixed Assets:Osage Beach Office Remodeling		(4,225)
Net cash provided by investing activities	0	(13,678)
FINANCING ACTIVITIES		
3005 Restricted SB 40 Tax Fund Balances:Operational Reserves	11,269	
3010 Restricted SB 40 Tax Fund Balances:Transportation	6,563	
3040 Restricted SB 40 Tax Fund Balances:Sheltered Workshop	32,901	
3050 Restricted SB 40 Tax Fund Balances:Partnership for Hope Match	1,095	
3070 Restricted SB 40 Tax Fund Balances:TCM	15,839	
3501 Restricted Services Fund Balances:Operational		35,970
3555 Restricted Services Fund Balances:Building/Remodeling/Expansion		51,071
3599 Restricted Services Fund Balances:Other		(1,357)
3900 Unrestricted Fund Balances	(121,059)	(102,408)

3999 Clearing Account		16,724
Net cash provided by financing activities	(53,392)	0
Net cash increase for period	577,402	(59,703)
Cash at beginning of period	537,150	331,340
Cash at end of period	1,114,552	271,636

Check Detail - SB 40 Tax Account

May 2020

1025 SB 40 Tax - Bank of Sullivan

Date	Transaction Type	Num	Name	Amount
05/08/2020	Bill Payment (Check)	5750	Childrens Learning Center	(17,550.00)
05/08/2020	Bill Payment (Check)	5751	Lake Area Industries	(17,650.00)
05/08/2020	Bill Payment (Check)	5752	DMH Local Tax Matching Fund	(3,082.98)
05/08/2020	Bill Payment (Check)	5753	Lake Area Industries	(20,925.00)
05/15/2020	Bill Payment (Check)	5754	David A Schlenfort	(309.00)
05/15/2020	Bill Payment (Check)	5755	Kyle LaBrue	(976.00)
05/15/2020	Bill Payment (Check)	5756	Camdenton Apartments dba Lauren's Place	(284.00)
05/15/2020	Bill Payment (Check)	5757	Revelation Construction & Development, LLC	(531.00)
05/15/2020	Bill Payment (Check)	5758	Camdenton Apartments dba Lauren's Place	(300.00)
05/15/2020	Bill Payment (Check)	5759	David A Schlenfort	(673.00)
05/15/2020	Bill Payment (Check)	5760	Revelation Construction & Development, LLC	(761.00)
05/15/2020	Bill Payment (Check)	5761	Revelation Construction & Development, LLC	(794.00)
05/22/2020	Bill Payment (Check)	5762	Revelation Construction & Development, LLC	(467.00)
05/22/2020	Bill Payment (Check)	5763	Revelation Construction & Development, LLC	(838.00)

Check Detail - Services Account

May 2020

1075 Services Account - Bank of Sullivan

Date	Transaction Type	Num	Name	Amount
05/01/2020	Expense	153280	Connie L Baker	(1,211.03)
05/01/2020	Expense	153281	Rachel K Baskerville	(1,342.80)
05/01/2020	Expense	153282	Jeanna K Booth	(1,270.01)
05/01/2020	Expense	153283	Cynthia Brown	(1,380.16)
05/01/2020	Expense	153284	Lori Cornwell	(1,466.30)
05/01/2020	Expense	153285	Stephanie E Enoch	(1,256.96)
05/01/2020	Expense	153296	Teri Guttman	(1,450.38)
05/01/2020	Expense	153287	Ryan Johnson	(1,583.48)
05/01/2020	Expense	153288	Micah J Joseph	(1,335.46)
05/01/2020	Expense	153289	Jennifer Lyon	(1,241.78)
05/01/2020	Expense	153290	Annie Meyer	(1,414.17)
05/01/2020	Expense	153291	Lisa D Patrick	(1,049.83)
05/01/2020	Expense	153292	Mary P Petersen	(1,204.79)
05/01/2020	Expense	153293	Sylvia M Santon	(1,039.62)
05/01/2020	Expense	153294	Patricia L. Strouse	(1,131.04)
05/01/2020	Expense	153295	Eddie L Thomas	(2,649.27)
05/01/2020	Expense	153296	Marcie L. Vansyoc	(1,628.48)

05/01/2020	Expense	153297	Jami Weisenborn	(1,307.43)
05/01/2020	Expense	153298	Nicole M Whittle	(1,574.04)
05/01/2020	Expense	05/01/2020	Internal Revenue Service	(7,203.85)
05/01/2020	Bill Payment (Check)	2170	All American Termite & Pest Control	(80.00)
05/01/2020	Bill Payment (Check)	2171	SUMNERONE	(1,505.32)
05/01/2020	Bill Payment (Check)	2172	Linda Simms	(198.50)
05/01/2020	Bill Payment (Check)	2173	Lori Cornwell	(50.00)
05/01/2020	Bill Payment (Check)	2174	Marcie L. Vansyoc	(87.18)
05/01/2020	Bill Payment (Check)	2175	Mary P Petersen	(60.00)
05/01/2020	Bill Payment (Check)	2176	Micah J Joseph	(50.00)
05/01/2020	Bill Payment (Check)	2177	Ryan Johnson	(50.00)
05/01/2020	Bill Payment (Check)	2178	Teri Guttman	(49.55)
05/01/2020	Bill Payment (Check)	2179	Eddie L Thomas	(50.00)
05/08/2020	Bill Payment (Check)	2180	SUMNERONE	(1,575.00)
05/08/2020	Bill Payment (Check)	2181	AT&T	(93.50)
05/08/2020	Bill Payment (Check)	2182	Charter Business	(574.87)
05/08/2020	Bill Payment (Check)	2183	All American Termite & Pest Control	(157.00)
05/08/2020	Bill Payment (Check)	2184	Connie L Baker	(74.20)
05/08/2020	Bill Payment (Check)	2185	Jami Weisenborn	(53.30)
05/08/2020	Bill Payment (Check)	2186	Jeanna K Booth	(50.00)
05/08/2020	Bill Payment (Check)	2187	LaClede Electric Cooperative	(372.60)
05/08/2020	Bill Payment (Check)	2188	Nicole M Whittle	(145.00)
05/08/2020	Bill Payment (Check)	2189	Ameren Missouri	(161.84)
05/08/2020	Bill Payment (Check)	2190	Direct Service Works	(795.00)
05/08/2020	Bill Payment (Check)	2191	GB Maintenance Supply	(39.99)
05/08/2020	Bill Payment (Check)	2192	Happy Maids Cleaning Services LLC	(100.00)
05/08/2020	Bill Payment (Check)	2193	Camden County PWSD #2	(63.82)
05/15/2020	Expense	153300	Connie L Baker	(1,199.33)
05/15/2020	Expense	153301	Rachel K Baskerville	(1,286.99)
05/15/2020	Expense	153302	Jeanna K Booth	(1,262.24)
05/15/2020	Expense	153303	Cynthia Brown	(1,439.66)
05/15/2020	Expense	153304	Lori Cornwell	(1,466.00)
05/15/2020	Expense	153305	Stephanie E Enoch	(1,256.67)
05/15/2020	Expense	153306	Teri Guttman	(1,340.53)
05/15/2020	Expense	153307	Ryan Johnson	(1,583.88)
05/15/2020	Expense	153308	Micah J Joseph	(1,349.41)
05/15/2020	Expense	153309	Jennifer Lyon	(1,241.78)
05/15/2020	Expense	153310	Annie Meyer	(1,399.27)
05/15/2020	Expense	153311	Lisa D Patrick	(1,321.27)
05/15/2020	Expense	153312	Mary P Petersen	(1,212.66)
05/15/2020	Expense	153313	Sylvia M Santon	(1,039.62)
05/15/2020	Expense	153314	Patricia L. Strouse	(1,131.04)
05/15/2020	Expense	153315	Eddie L Thomas	(2,648.98)
05/15/2020	Expense	153316	Marcie L. Vansyoc	(1,628.20)
05/15/2020	Expense	153317	Jami Weisenborn	(1,327.22)
05/15/2020	Expense	153318	Nicole M Whittle	(1,574.04)
05/15/2020	Bill Payment (Check)	2194	SUMNERONE	(1,075.00)
05/15/2020	Bill Payment (Check)	2195	Camdenton Area Chamber Of Commerce	(125.00)

05/15/2020	Bill Payment (Check)	2196	Sylvia M Santon	(50.00)
05/15/2020	Bill Payment (Check)	2197	AT&T TeleConference Services	(382.53)
05/15/2020	Bill Payment (Check)	2198	Ezard's, Inc.	(1,346.24)
05/15/2020	Bill Payment (Check)	2199	Office Business Equipment	(42.97)
05/15/2020	Bill Payment (Check)	2200	Lake West Chamber of Commerce	(200.00)
05/15/2020	Bill Payment (Check)	2201	Happy Maids Cleaning Services LLC	(50.00)
05/15/2020	Bill Payment (Check)	2202	Bankcard Center	(608.82)
05/15/2020	Bill Payment (Check)	2203	City Of Camdenton	(25.24)
05/15/2020	Bill Payment (Check)	2204	Linda Simms	(1,433.70)
05/15/2020	Expense	05/15/2020	Internal Revenue Service	(7,161.10)
05/22/2020	Bill Payment (Check)	2205	Jennifer Lyon	(50.00)
05/22/2020	Bill Payment (Check)	2206	Happy Maids Cleaning Services LLC	(100.00)
05/22/2020	Bill Payment (Check)	2207	MO Consolidated Health Care	(15,469.32)
05/22/2020	Bill Payment (Check)	2208	Principal Life Ins	0.00
05/22/2020	Bill Payment (Check)	2209	All Seasons Services	(720.00)
05/22/2020	Bill Payment (Check)	2210	Delta Dental of Missouri	(563.80)
05/22/2020	Bill Payment (Check)	2211	Principal Life Ins	(291.20)
05/29/2020	Expense	153320	Connie L Baker	(1,206.99)
05/29/2020	Expense	153321	Rachel K Baskerville	(1,280.82)
05/29/2020	Expense	153322	Jeanna K Booth	(1,267.11)
05/29/2020	Expense	153323	Cynthia Brown	(1,386.59)
05/29/2020	Expense	153324	Lori Cornwell	(1,466.01)
05/29/2020	Expense	153325	Stephanie E Enoch	(1,256.66)
05/29/2020	Expense	153326	Teri Guttman	(1,348.44)
05/29/2020	Expense	153327	Ryan Johnson	(1,583.88)
05/29/2020	Expense	153328	Micah J Joseph	(1,337.35)
05/29/2020	Expense	153329	Jennifer Lyon	(1,241.78)
05/29/2020	Expense	153330	Annie Meyer	(1,426.38)
05/29/2020	Expense	153331	Lisa D Patrick	(1,405.88)
05/29/2020	Expense	153332	Mary P Petersen	(1,199.99)
05/29/2020	Expense	153333	Sylvia M Santon	(1,073.61)
05/29/2020	Expense	153334	Patricia L. Strouse	(1,131.04)
05/29/2020	Expense	153335	Eddie L Thomas	(2,648.99)
05/29/2020	Expense	153336	Marcie L. Vansyoc	(1,628.20)
05/29/2020	Expense	153337	Jami Weisenborn	(1,308.50)
05/29/2020	Expense	153338	Nicole M Whittle	(1,588.01)
05/29/2020	Bill Payment (Check)	2212	AT&T	(114.82)
05/29/2020	Bill Payment (Check)	2213	Summit Natural Gas of Missouri, Inc.	(89.74)
05/29/2020	Bill Payment (Check)	2214	MSW Interactive Designs LLC	(30.00)
05/29/2020	Bill Payment (Check)	2215	SUMNERONE	(1,505.32)
05/29/2020	Bill Payment (Check)	2216	Aflac	(806.48)
05/29/2020	Bill Payment (Check)	2217	Happy Maids Cleaning Services LLC	(50.00)
05/29/2020	Bill Payment (Check)	2218	Linda Simms	(1,466.23)
05/29/2020	Bill Payment (Check)	2219	Lori Cornwell	(50.00)
05/29/2020	Bill Payment (Check)	2220	Marcie L. Vansyoc	(70.24)
05/29/2020	Bill Payment (Check)	2221	Linda Simms	(200.98)
05/29/2020	Expense	05/29/2020	Internal Revenue Service	(7,080.90)

April 2020
Credit Card Statement

CENTRAL BANK

BL ACCT 00000256-10000000
CAMDEN CO DD RES
Account Number: ##### 5386
Page 1 of 3



SCORECARD

Bonus Points
Available
41,479

Account Summary

Billing Cycle		05/04/2020
Days In Billing Cycle		29
Previous Balance		\$2,095.43
Purchases	+	\$798.82
Cash	+	\$0.00
Balance Transfers	+	\$0.00
Special	+	\$0.00
Credits	-	\$190.00-
Payments	-	\$2,095.43-
Other Charges	+	\$0.00
Finance Charges	+	\$0.00

NEW BALANCE \$608.82

Credit Summary

Total Credit Line	\$10,000.00
Available Credit Line	\$9,391.18
Available Cash	\$6,000.00
Amount Over Credit Line	\$0.00
Amount Past Due	\$0.00
Disputed Amount	\$0.00

Account Inquiries



Call us at: (800) 445-9272
Lost or Stolen Card: (866) 839-3485



Go to www.bankcardcenter.net



Write us at PO BOX 779, JEFFERSON CTY, MO
65102-0779

Payment Summary

NEW BALANCE	\$608.82
MINIMUM PAYMENT	\$0.00
PAYMENT DUE DATE	06/02/2020

NOTE: Grace period to avoid a finance charge on purchases, pay entire new balance by payment due date. Finance charge accrues on cash advances until paid and will be billed on your next statement.

Corporate Activity

TOTAL CORPORATE ACTIVITY \$2,095.43-

Trans Date	Post Date	Reference Number	Transaction Description	Amount
04/20	04/20	00201410	PAYMENT - THANK YOU	\$2,095.43-

Cardholder Account Summary

EDDIE THOMAS ##### 0953	Payments & Other Credits \$0.00	Purchases & Other Charges \$590.00	Cash Advances \$0.00	Total Activity \$590.00
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Cardholder Account Detail

Trans Date	Post Date	Plan Name	Reference Number	Description	Amount
04/28	04/28	PBUS01	15270210119000059277750	MSFT * E0100AV7AE MSBILL.INFO WA	\$440.00
05/04	05/04	PBUS01	55432860125200071117761	Intuit *QuickBooks 800-446-8848 CA	\$150.00

PLEASE DETACH COUPON AND RETURN PAYMENT USING THE ENCLOSED ENVELOPE - ALLOW UP TO 7 DAYS FOR RECEIPT

CENTRAL BANK
PO BOX 779
JEFFERSON CTY MO 65102-0779

Account Number

5386

Check box to indicate
name/address change ☐
on back of this coupon

AMOUNT OF PAYMENT ENCLOSED

Closing Date	New Balance	Total Minimum Payment Due	Payment Due Date
05/04/20	\$608.82	\$0.00	06/02/20

\$

BL ACCT 00000256-10000000
CAMDEN CO DD RES
PO BOX 722
CAMDENTON MO 65020-0722



MAKE CHECK PAYABLE TO:



BANKCARD SERVICES
PO BOX 8000
JEFFERSON CTY MO 65102-8000

5475780000055386 00000000 00060882

IMPORTANT INFORMATION

Finance Charge Calculation Methods and Computation of Average Daily Balance Subject to Finance Charge: The Finance Charge Calculation Method applicable to your account for Cash Advances and Credit Purchases of goods and services that you obtain through the use of your card is specified on the front side of this statement and explained below:

Method A - Average Daily Balance (including current transactions): The Finance Charge on purchases begins on the date the transaction posted to your account. The Finance Charge on Cash Advances begins on the date you obtained the cash advance, or the first day of the billing cycle within which it is posted to your account, whichever is later. There is no grace period.

The Finance Charges for a billing cycle are computed by applying the Periodic Rate to the "average daily balance" of your account. To get the average daily balance, we take the beginning balance of your account each day, add any new purchases or cash advances, and subtract any payments, credits, non-accruing fees, and unpaid finance charges. This gives us the daily balance. Then we add up all the daily balances for the billing cycle and divide the total by the number of days in the billing cycle.

Method E - Average Daily Balance (excluding current transactions): To avoid incurring an additional Finance Charge on the balance of purchases (and cash advances if Method E is specified as applicable to cash advances) reflected on your monthly statement, you must pay the New Balance shown on your monthly statement on or before the Payment Due Date. The grace period for the New Balance of purchases extends to the Payment Due Date.

The Finance Charges for a billing cycle are computed by applying the Periodic Rate to the "average daily balance" of purchases (and if applicable, cash advances). To get the average daily balance, we take the beginning balance of your account each day and subtract any payments, credits, non-accruing fees, and unpaid finance charges. We do not add in any new purchases or cash advances. This gives us the daily balance. Then we add up all the daily balances for the billing cycle and divide the total by the number of days in the billing cycle.

Method G - Average Daily Balance (including current transactions): To avoid incurring an additional Finance Charge on the balance of purchases (and cash advances, if Method G is specified as applicable to cash advances) reflected on your monthly statement and, on any new purchases (and if applicable, cash advances) appearing on your next monthly statement, you must pay the New Balance, shown on your monthly statement, on or before the Payment Due Date. The grace period for the New Balance of purchases extends to the Payment Due Date.

The Finance Charges for a billing cycle are computed by applying the Periodic Rate to the "average daily balance" of purchases (and if applicable, cash advances). To get the average daily balance, we take the beginning balance of your account each day, add any new purchases or cash advances, and subtract any payments, credits, non-accruing fees, and unpaid finance charges. This gives us the daily balance. Then we add up all the daily balances for the billing cycle and divide the total by the number of days in the billing cycle.

Payment Crediting and Credit Balance: Payments received at the location specified on the front of the statement after the phrase "MAKE CHECK PAYABLE TO" will be credited to the account specified on the payment coupon as of the date of receipt. Payments received at a different location or payments that do not conform to the requirements set forth on or with the periodic statement (e.g. missing payment stub, payment envelope other than as provided with your statement, multiple checks or multiple coupons in the same envelope) may be subject to delay in crediting, but shall be credited within five days of receipt. If there is a credit balance due on your account, you may request in writing, a full refund. Submit your request to the Account Inquiries address on the front of this statement.

By sending your check, you are authorizing the use of the information on your check to make a one-time electronic debit from the account on which the check is drawn. This electronic debit, which may be posted to your account as early as the date your check is received, will be only for the amount of your check. The original check will be destroyed and we will retain the image in our records. If you have questions please call the customer service number on the front of this billing statement.

Closing Date: The closing date is the last day of the billing cycle; all transactions received after the closing date will appear on your next statement.

Annual Fee: If your account has been assessed an annual fee, you may avoid paying this annual fee by sending written notification of termination within 30 days following the mailing date of this bill. Submit your request to the Account Inquiries address on the front of this statement. You may use your card(s) during this 30 day period but immediately thereafter must send your card(s), which you have cut in half, to this same address.

Negative Credit Reports: You are hereby notified that a negative credit report reflecting on your credit record may be submitted to a credit reporting agency if you fail to fulfill the terms of your credit obligations.

BILLING RIGHTS SUMMARY

In Case of Errors or Inquiries About Your Bill: If you suspect there is an error on your account or you need information about a transaction on your bill, send your written inquiry to the Account Inquiries address on the front of this statement within 60 days of the date of the statement containing the transaction in question. You may telephone us, however a written request is required to preserve your rights.

In your letter, give us the following information:

- ♦ Your name and account number.
- ♦ The dollar amount of the suspected error.
- ♦ Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are unsure about.

You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

Please provide a legal document evidencing your name change, such as a court document.
Please use blue or black ink to complete form

NAME CHANGE

Last

First

Middle

ADDRESS CHANGE

Street

City

State

ZIP Code

Home Phone ()

Business Phone ()

Cell Phone ()

E-mail Address

SIGNATURE REQUIRED

TO AUTHORIZE CHANGES Signature

BL ACCT 00000256-10000000

CAMDEN CO DD RES

Account Number: ##### 5386

Page 3 of 3

**Cardholder Account Summary**

LINDA SIMMS ##### 0961	Payments & Other Credits \$190.00-	Purchases & Other Charges \$40.49	Cash Advances \$0.00	Total Activity \$149.51-
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Cardholder Account Detail

Trans Date	Post Date	Plan Name	Reference Number	Description	Amount
04/14	04/15		55429500105852265117352	CREDIT VOUCHER	\$190.00-
05/01	05/04	PBUS01	55429500123852372037145	CUSTOM MTG PLANNERS 5734452965 MO MIDWESTSCIENTIFIC 6362259997 MO	\$40.49 ✓

Cardholder Account Summary

CONNIE L BAKER ##### 1859	Payments & Other Credits \$0.00	Purchases & Other Charges \$168.33	Cash Advances \$0.00	Total Activity \$168.33
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Cardholder Account Detail

Trans Date	Post Date	Plan Name	Reference Number	Description	Amount
04/07	04/08	PBUS01	02305370099000333608435	USPS PO 2812420020 CAMDENTON MO	\$48.35 ✓
04/10	04/12	PBUS01	05436840102400052350114	WM SUPERCENTER #89 CAMDENTON MO	\$1.98 ✓
04/10	04/12	PBUS01	02305370102000383403948	USPS PO 2812420020 CAMDENTON MO	\$6.95 ✓
04/19	04/20	PBUS01	55310200110083720246790	AMZN MKTP US*X79D72Y53 AMZN.COM/BILL WA	\$32.97 ✓
04/21	04/22	PBUS01	02305370113000338350597	USPS PO 2812420020 CAMDENTON MO	\$29.30 ✓
04/21	04/23	PBUS01	05436840113100049944212	DOLLAR-GENERAL #2611 CAMDENTON MO	\$5.00 ✓
04/23	04/24	PBUS01	02305370115000346429753	USPS PO 2812420020 CAMDENTON MO	\$13.90 ✓
04/24	04/26	PBUS01	02305370116000361522473	USPS PO 2812420020 CAMDENTON MO	\$6.95 ✓
04/29	04/30	PBUS01	02305370121000354646506	USPS PO 2812420020 CAMDENTON MO	\$6.95 ✓
05/03	05/04	PBUS01	55310200124083788962886	AMZN MKTP US*X62XW5QU3 AMZN.COM/BILL WA	\$15.98 ✓

Additional Information About Your Account

MANAGE YOUR CARD ACCOUNT ONLINE. IT'S FREE! IT'S EASY! SIMPLY GO TO WWW.BANKCARDCENTER.NET AND ENROLL IN OUR ONLINE SERVICE. YOU CAN REVIEW ACCOUNT INFORMATION, TRACK SPENDING, SET ALERT NOTIFICATIONS, DOWNLOAD FILES, AND MUCH MORE. MANAGING YOUR ACCOUNT IS FAST, SECURE AND EASY. ENROLL TODAY!

YOU MAY SKIP THIS MONTH'S MINIMUM PAYMENT ON YOUR ACCOUNT. FINANCE CHARGES WILL CONTINUE TO ACCRUE.

ScoreCard Bonus Points Information as of 05/03/2020

SCORECARD	Beginning Balance	Points Earned	Points Adjusted	Points Redeemed	Ending Balance
	40,831	648	0	0	41,479

Finance Charge Summary / Plan Level Information

Plan Name	Plan Description	FCM ¹	Average Daily Balance	Periodic Rate *	Corresponding APR	Finance Charges	Effective APR Fees **	Effective APR	Ending Balance
Purchases									
PBUS01 001	PURCHASE	E	\$0.00	0.83250%(M)	9.9900%(V)	\$0.00	\$0.00	0.0000%	\$608.82
Cash									
PBUS01 001	CASH	A	\$0.00	2.08250%(M)	24.9900%(V)	\$0.00	\$0.00	0.0000%	\$0.00

* Periodic Rate (M)=Monthly (D)=Daily

** includes cash advance and foreign currency fees

¹ FCM = Finance Charge Method

Days In Billing Cycle: 29

APR = Annual Percentage Rate

(V) = Variable Rate If you have a variable rate account the periodic rate and Annual Percentage Rate (APR) may vary.

32.97
15.98
48.95



Invoice

April 2020
Invoice Date: 04/27/2020
Invoice Number: E0100AV7AE
Due Date: 05/27/2020

440.00 USD

Sold-To

Camden County Developmental Disability Resources
100 Third St.
P.O. Box 722
Camdenton MO 65020
United States

Bill-To

Camden County Developmental Disability Resources
PO Box 722
Camdenton mo 65020
United States

Service Usage Address

Camden County Developmental Disability Resources
100 Third St.
P.O. Box 722
Camdenton MO 65020
United States

Order Details

Product:

Customer PO Number:

Order Number:

Billing Period:

Payment Terms:

Due Date:

Online Services

dfd50987-a0e6-4f45-99b5-eac21ebdb614

03/27/2020 - 04/26/2020

Net 30

05/27/2020

Billing Summary

Charges:

Discounts:

Credits:

Tax:

Total:

440.00

0.00

0.00

0.00

440.00

Please DO NOT PAY. You will be charged the amount due through your selected method of payment.

Payment Instructions

Billing or service question? Call 1-800-865-9408 or visit <https://aka.ms/Office365Billing>.

Microsoft Corporation, One Microsoft Way Redmond, WA 98052 United States

US FEIN 91-1144442



Invoice

April 2020

Invoice Date: 04/27/2020

Invoice Number: E0100AV7AE

Due Date: 05/27/2020

440.00 USD

Service Period	Days	Qty	Monthly Price	Charges	Discounts	Credits	SubTotal	Tax %	Tax	Total
04/02/2020 - 05/01/2020	30	22	20.00	440.00	0.00	0.00	440.00	0.00 %	0.00	440.00
SubTotal				440.00	0.00	0.00	440.00		0.00	440.00
Grand Total				440.00	0.00	0.00	440.00		0.00	440.00

Billing or service question? Call 1-800-865-9408 or visit <https://aka.ms/Office365Billing>.

Microsoft Corporation, One Microsoft Way Redmond, WA 98052 United States

US FEIN 91-1144442

Outlook

Search



New message

Delete Archive Junk Sweep Move to Categorize Snooze ...

Favorites

We received your QuickBooks subscription payment!

Sent Items 1

Drafts

Deleted Items 64

Add favorite

Folders

Inbox 4

Bank of S... 134

Drafts

Sent Items 1

Scheduled

Deleted Items 64

Inbox

Annie 4

CCDDR LLC ...

Connie 87

Conway bids

Cynthia 20

Director ... 214

Jami 11

JEANNA 79

Jennifer 3

Linda 1746

LINDA1 3942

MICAHI 1

Teri 8

Lisa 16

LORI 66

Marcie 17



Payment success

Edmond J Thomas, thank you
for your payment.

Invoice number:
1000149004444
Invoice date: 05/04/2020
Total: \$150.00
Payment method: MASTER
ending in 0953

Sign in to QuickBooks where you can see your billing history and view, save, and print your invoice.

[View billing history](#)

Account details

Billed to:

Camden County Developmental
Disability Resources

Company ID ending:

0995

Items on this invoice:

QuickBooks Online Advanced

(1) For subscriptions, your payment method on file will be automatically charged monthly/annually at the then-current list price until you cancel. If you have a discount it will apply to the then-current list price until it expires. To cancel your subscription at any time, go to [Account & Settings](#) and cancel the subscription. (2) For one-time services, your payment method on file will reflect the charge in the amount referenced in this invoice. Terms, conditions, pricing, features, service, and support options are subject to change without notice.

Questions or concerns?

[Visit customer support.](#)

[View on web.](#)

**Receipt****Reference Number** 47059409**Issued By** Custom Meeting Planners**Date Registered** 01/24/2020**Statement Date** 01/24/2020**Event** 2020 Power Up Conference

Event Details Holiday Inn Executive Center Hotel
 2200 Interstate 70 Drive Southwest
 Columbia Missouri 65203
 United States

Event Date 03/29 - 03/31/2020**The following individuals are registered**

Name	Category	Total
Micah Joseph	Attendee Registration - Full Conference (\$215 early discounted rate)	\$215.00
	Non Taxable Adjustments	\$-190.00
	Total	\$25.00

Billed To**Billing Company** Camden County Developmental Disability Resources**Name** Linda Simms**Address Line 1** 100 Third Street PO Box 722**City** Camdenton**US State** Missouri**Billing Zip/Postal Code** 65020**Email Address** micahj@ccddr.org

Date	Transaction Type	
01/24/2020	Transaction Amount	\$215.00
01/24/2020	Online Credit Card Payment(xxxxxxxxxxxx0961)	\$-215.00
04/08/2020	Credit due to Cancellation (non-taxable)	\$-190.00
04/08/2020	Online Credit Card Refund	\$190.00
	Balance	\$0.00

Payment Instructions**Payment Instructions:**All Purchase Orders/Checks should be made payable to **Custom Meeting Planners**

Mail to: Custom Meeting Planners, P.O. Box 30785, Columbia, MO 65205



custserv@midsci.com
www.midsci.com

Remit payment to:
Midwest Scientific
P.O. Box 11750
St. Louis, MO 63105
Phone: 636-225-9997 800-227-9997
Fax: 636-225-9998

INVOICE

PAGE	1
INVOICE NO.	627817
INVOICE DATE	5/01/20

Sales Rep: Missouri - STL -13

SOLD TO
MOCDDR
CAMDEN COUNTY DEVELOP DIS RES
LINDA SIMMS
PO BOX 722
CAMDENTON, MO 65020
United States of America

SHIP VIA
001
CAMDEN COUNTY DEVELOP DIS RES
LINDA SIMMS
100 THIRD ST
CAMDENTON, MO 65020
United States of America

SHOULD RECEIVE 9 921
CREDIT FOR 5 HZ PENDING
MAY BELL

CUSTOMER PURCHASE ORDER NO.	SHIP VIA	TERMS	DATE SHIPPED	SLMN 1	SLMN 2	PICK TICKET NO.
CC	FedEx Ground	Net 30	5/01/20	650		803276-000

SPECIAL INSTRUCTIONS >

QTY. ORDERED	QTY. SHIPPED	QTY. BACK ORDERED	U/M	ITEM NO./ DESCRIPTION	PRICE	AMOUNT
1.00	1.00	.00	EA	73996 Aurelia Bold Black Gloves small, 100/box	12.0000	12.00
1.00	.00	1.00	EA	63888 Robust Plus, Powder-Free Nitrile Gloves, 12" length, ph# 573-693-1511 Linda Simms DO NOT MAIL INV E-MAIL INV TO linda@ccddr.org Used CC on file ending "0961"	12.0000	.00
All returns are subject to a minimum 15% restocking charge						

SUB - TOTAL	SHIPPING & HANDLING	TAX	SUB-TOTAL	DEPOSIT	BALANCE DUE
12.00	28.49	.00	40.49	40.49	.00

RECEIVED

APR 8 2020

CAMDENTON
625 W US HIGHWAY 54
CAMDENTON, MO 65020-9998
281242-0020
(800)275-8777
04/07/2020 11:23 AM

Product	Qty	Unit Price	Price
---------	-----	------------	-------

First-Class Mail® Letter	1	\$0.55	\$0.55
--------------------------	---	--------	--------

(Domestic)
(CAMDENTON, MO 65020)
(Weight: 0 Lb 0.60 Oz)
(Estimated Delivery Date)
(Thursday 04/09/2020)

Certified			\$3.55
-----------	--	--	--------

(USPS Certified Mail #)
(70171070000063072452)

Return Receipt			\$2.85
----------------	--	--	--------

(USPS Return Receipt #)
(9590940251789122784532)

First-Class Mail® Letter	1	\$0.55	\$0.55
--------------------------	---	--------	--------

(Domestic)
(CAMDENTON, MO 65020)
(Weight: 0 Lb 0.60 Oz)
(Estimated Delivery Date)
(Thursday 04/09/2020)

Certified			\$3.55
-----------	--	--	--------

(USPS Certified Mail #)
(70171070000063072476)

Return Receipt			\$2.85
----------------	--	--	--------

(USPS Return Receipt #)
(9590940251789122784549)

First-Class Mail® Letter	1	\$0.55	\$0.55
--------------------------	---	--------	--------

(Domestic)
(MONTREAL, MO 65591)
(Weight: 0 Lb 0.60 Oz)
(Estimated Delivery Date)
(Thursday 04/09/2020)

Certified			\$3.55
-----------	--	--	--------

(USPS Certified Mail #)
(70171070000063072469)

Return Receipt			\$2.85
----------------	--	--	--------

(USPS Return Receipt #)
(9590940251789122784556)

PM 2-Day	1	\$21.10	\$21.10
----------	---	---------	---------

Lg Flat Rate Box

(Domestic)
(ROLLA, MO 65401)
(Flat Rate)
(Expected Delivery Day)
(Thursday 04/09/2020)

Certified			\$3.55
-----------	--	--	--------

(USPS Certified Mail #)
(70171070000063072445)

Return Receipt			\$2.85
----------------	--	--	--------

(USPS Return Receipt #)
(9590940229877094615464)

Total:			\$48.35
--------	--	--	---------

Credit Card Remit

(Card Name: MasterCard)
(Account #: XXXXXXXXXX1859)
(Approval #: 63207C)
(Transaction #: 686)
(AID: A0000000041010)
(AL: MasterCard)
(DTN: Not Required)

\$48.35

Chip)

Connie's Card

U.S. Postal Service™
CERTIFIED MAIL® RECEIPT
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For delivery information, visit our website at www.usps.com

7017 1070 0000 6307 2445

OFFICIAL USE

Certified Mail Fee \$3.55

Extra Services & Fees (check box, add fee as appropriate)

☐ Return Receipt (hardcopy) \$2.85

☐ Return Receipt (electronic) \$0.00

☐ Certified Mail Restricted Delivery \$0.00

☐ Adult Signature Required \$0.00

☐ Adult Signature Restricted Delivery \$0.00

Postage \$21.10

Total Postage and Fees \$27.50

04/07/2020

Rolla Regional Offices
105 Fairgrounds Road
Rolla, Mo 65401

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7017 1070 0000 6307 2469

OFFICIAL USE

Certified Mail Fee \$3.55

Extra Services & Fees (check box, add fee as appropriate)

☐ Return Receipt (hardcopy) \$2.85

☐ Return Receipt (electronic) \$0.00

☐ Certified Mail Restricted Delivery \$0.00

☐ Adult Signature Required \$0.00

☐ Adult Signature Restricted Delivery \$0.00

Postage \$0.55

Total Postage and Fees \$8.95

04/07/2020

U.S. Postal Service™
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For delivery information, visit our website at www.usps.com

7017 1070 0000 6307 2476

OFFICIAL USE

Certified Mail Fee \$3.55

Extra Services & Fees (check box, add fee as appropriate)

☐ Return Receipt (hardcopy) \$2.85

☐ Return Receipt (electronic) \$0.00

☐ Certified Mail Restricted Delivery \$0.00

☐ Adult Signature Required \$0.00

☐ Adult Signature Restricted Delivery \$0.00

Postage \$0.55

Total Postage and Fees \$6.95

04/07/2020

Connie's Card

See back of receipt for your chance
to win \$1000 ID #:7P84W0YYQZ

Walmart *

573-346-3588 Mgr:PAUL
94 CECIL ST

CAMDENTON MD 65020

ST# 00089 OP# 001443 TE# 07 TR# 02520
BLEACH REG 007874233143 1.98 0
SUBTOTAL 1.98
TOTAL 1.98
MCARD TEND 1.98

MasterCard **** * 1859 1 21

APPROVAL # 65094C

REF # 1042000314

AID A0000000041010

TC 8806B30D25B23DC7

TERMINAL # SC011224

SIGNATURE REQUIRED

04/10/20 10:45:15

CHANGE DUE 0.00

ITEMS SOLD 1

TC# 5396 9365 9313 0012 353



04/10/20 10:45:30

CUSTOMER COPY

> to use for
bathroom cleaner

Connie's
Card

CAMDENTON
625 W US HIGHWAY 54
CAMDENTON, MO 65020-9998
281242-0020
(800)275-8777
04/10/2020 03:40 PM

Product	Qty	Unit Price	Price
First-Class Mail® Letter (Domestic) (CAMDENTON, MO 65020) (Weight: 0 Lb 0.60 Oz) (Estimated Delivery Date) (Monday 04/13/2020)	1	\$0.55	\$0.55
Certified (USPS Certified Mail #) (70171070000063072483)			\$3.55
Return Receipt (USPS Return Receipt #) (9590940229877094615945)			\$2.85
Total:			\$6.95

Credit Card Remitd (Card Name: MasterCard) **\$6.95**
(Account #:XXXXXXXXXX1859)
(Approval #:60378C)
(Transaction #:885)
(AID:A0000000041010 Chip)
(AL:MasterCard)
(PIN:Not Required)

Text your tracking number to 28777
(2USPS) to get the latest status.
Standard Message and Data rates may
apply. You may also visit www.usps.com
USPS Tracking or call 1-800-222-1811.

Preview your Mail
Track your Packages
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www.informedelivery.com

All sales final on stamps and postage.
Refunds for guaranteed services only.
Thank you for your business.

HELP US SERVE YOU BETTER

TELL US ABOUT YOUR RECENT
POSTAL EXPERIENCE

Go to:
<https://postalexperience.com/Pos>

840-5630-0916-001-00034-11424-02

or scan this code with

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CAMDENTON MO 65020

OFFICIAL USE

Certified Mail Fee	\$3.55
Postage	\$0.55
Total Postage and Fees	\$4.10

Extra Services & Fees (check box, add fee as appropriate)

<input type="checkbox"/> Return Receipt (hardcopy)	\$0.00
<input type="checkbox"/> Return Receipt (electronic)	\$0.00
<input type="checkbox"/> Certified Mail Restricted Delivery	\$0.00
<input type="checkbox"/> Adult Signature Required	\$0.00
<input type="checkbox"/> Adult Signature Restricted Delivery	\$0.00

Postmark Here
APR 11 2020
04/10/2020 03:40 PM
CAMDENTON MO 65020

Skip to main content

All

EN

Hello, Connie
Account & ListsReturns
& Orders

Prime

0

Cart

Deliver to Camden
Camdenton 65020

Prime Video

Connie's Amazon.com

Browsing History

Amazon Business

Help

Amazon Music: 3 months free

Your Account > Your Orders > Order Details

Order Details

Ordered on April 15, 2020 Order# 113-0656632-9398643

View or Print invoice

Shipping Address

Camden County Developmental
Disability resources
PO BOX 722
100 THIRD ST
CAMDENTON, MO 65020-0722
United States

Change

Payment Method

**** 1859

Change

Apply gift card balance

Enter code

Apply

Order Summary

Item(s) Subtotal:	\$48.95
Shipping & Handling:	\$0.00
Total before tax:	\$48.95
Estimated tax to be collected:	\$0.00
Grand Total:	\$48.95

Transactions

Not yet shipped

Delivery estimate: Wednesday, April 22, 2020 by 9pm



3 of USB C to VGA Adapter, Type C [Thunderbolt 3] to VGA Adapter Cable Male to Female
Converter Compatible for MacBook Pro 2016/2017/2018, MacBook Air/iPad Pro
2018, Surface Book 2, Chromebook Pixel/Dell XP

Sold by: XHYIN
\$10.99

Condition: New

Add gift option

Buy it again

Change Payment Method

Change shipping speed

Cancel items

Archive order

Shipping preference

Ship my items as they become available (at extra shipping cost).

Delivery estimate: Thursday, May 7, 2020 by 9pm



2 of CHOETECH USB C to HDMI VGA Adapter, USB-C Type C to VGA Adapter Thunderbolt
3 Compatible MacBook Pro/ iPad Pro/ MacBook Air/ Chromebook Pixel/ Dell XPS 13/
Lenovo 900/ Samsung Galaxy Note 9

Sold by: Skinway
\$7.99

Condition: New

Add gift option

Buy it again

Digital magazines you may like

Page 1 of 13



Macworld
IDG Consumer & SMB
73



Entrepreneur Magazine
Entrepreneur Media
387



EatingWell
Meredith Corporation
1,591



National Geographic Kids
National Geographic...
2,492

Connie D. Card

CAMDENTON
625 W US HIGHWAY 54
CAMDENTON, MO 65020-9998
281242-0020
(800)275-8777
04/21/2020 04:16 PM

Product	Qty	Unit Price	Price
PM 2-Day (Domestic) (ROLLA, MO 65401) (Weight:1 Lb 6.20 Oz) (Expected Delivery Day) (Friday 04/24/2020)	1	\$8.25	\$8.25
Certified (USPS Certified Mail #) (70171070000063072490)			\$3.55
Return Receipt (USPS Return Receipt #) (9590940229877094615457)			\$2.85
PM 2-Day (Domestic) (JEFFERSON CITY, MO 65109) (Weight:1 Lb 3.60 Oz) (Expected Delivery Day) (Friday 04/24/2020)	1	\$8.25	\$8.25
Certified (USPS Certified Mail #) (70162710000007642108)			\$3.55
Return Receipt (USPS Return Receipt #) (9590940229877094615440)			\$2.85
Total:			\$29.30

Credit Card Remitd
(Card Name:MasterCard)
(Account #:XXXXXXXXXXXX1859)
(Approval #:66025C)
(Transaction #:986)
(AID:A0000000041010)
(AL:MasterCard)
(PIN:Not Required)

\$29.30

Chip)

Text your tracking number to 28777
(2USPS) to get the latest status.
Standard Message and Data rates may
apply. You may also visit www.usps.com
USPS Tracking or call 1-800-222-1811.

7017 1070 0000 6307 2490

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ROLLA, MO 65401

Certified Mail Fee \$3.55
\$2.85
Extra Services & Fees (check box, add fee as appropriate)
☐ Return Receipt (hardcopy) \$0.00
☐ Return Receipt (electronic) \$0.00
☐ Certified Mail Restricted Delivery \$0.00
☐ Adult Signature Required \$0.00
☐ Adult Signature Restricted Delivery \$

Postage \$8.25

Total Postage and Fees \$14.65

Rolla Regional Offices
105 Fairgrounds Road
Rolla, Mo 65401

PS Form 3800, April 2015 PSN 7530-02-000-9047

Postmark
APR 21 2020

04/21/2020

Discharges

7016 2710 0000 0764 2108

U.S. Postal Service™ CERTIFIED MAIL® RECEIPT

Domestic Mail Only

For delivery information, visit our website at www.usps.com

JEFFERSON CITY, MO 65109

Certified Mail Fee \$3.55
\$2.85
Extra Services & Fees (check box, add fee as appropriate)
☐ Return Receipt (hardcopy) \$0.00
☐ Return Receipt (electronic) \$0.00
☐ Certified Mail Restricted Delivery \$0.00
☐ Adult Signature Required \$0.00
☐ Adult Signature Restricted Delivery \$

Postage \$8.25

Total Postage and Fees \$14.65

Sent To
Central Connections, Inc
3236 Emerald Lane, Suite 100
Jefferson City, Mo 65109

PS Form 3800, April 2015 PSN 7530-02-000-9047

Postmark
APR 21 2020

04/21/2020

Connie's Card

DOLLAR GENERAL STORE #02611
985 N BUSINESS ROUTE 5
PO BOX 3688
CAMDENTON, MO 65020-8829
(573) 525-0240

ORGANIZATION NAME
CAMDEN CNTY SENATE BILL 40 BRD
ADDRESS 100 THIRD ST
CAMDENTON, MO
65020

TAX EXEMPT SALE

1 EVERYDAY CARDS AG	1.00
068981803287-140	
1 EVERYDAY CARDS AG	1.00
645416919821-140	
1 EVERYDAY CARDS AG	1.00
068981729228-140	
1 EVERYDAY CARDS AG	1.00
068981729167-140	
1 EVERYDAY CARDS AG	1.00
645416657594-140	

TOTAL \$5.00
MasterCard \$5.00

*****1859
EXPIRY: **/** CHIP
AUTH# 63110C
REFERENCE# 10002025387
AID# A0000000041010

CUSTOMER COPY

ITEMS 5
2020-04-21 10:53:35 02611 02 2660



SATURDAY APR. 25TH ONLY!

> B-Day Cards

Connie's Card

CAMDENTON
625 W US HIGHWAY 54
CAMDENTON, MO 65020-9998
281242-0020
(800)275-8777
04/23/2020 04:14 PM

45 Day
Letters

Product	Qty	Unit Price	Price
First-Class Mail® Letter (Domestic) (LAKE OZARK, MO 65049) (Weight: 0 Lb 0.60 Oz) (Estimated Delivery Date) (Monday 04/27/2020)	1	\$0.55	\$0.55
Certified (USPS Certified Mail #) (70190160000078146516)			\$3.55
Return Receipt (USPS Return Receipt #) (9590940229877094615921)			\$2.85
First-Class Mail® Letter (Domestic) (LAKE OZARK, MO 65049) (Weight: 0 Lb 0.60 Oz) (Estimated Delivery Date) (Monday 04/27/2020)	1	\$0.55	\$0.55
Certified (USPS Certified Mail #) (70190160000078146509)			\$3.55
Return Receipt (USPS Return Receipt #) (9590940229877094615914)			\$2.85
Total:			\$13.90

Credit Card Remitd
(Card Name: MasterCard)
(Account #: XXXXXXXXXX1859)
(Approval #: 64479C)
(Transaction #: 235)
(AID: A0000000041010)
(AL: MasterCard)
(PIN: Not Required)

\$13.90

Chip)

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LAKE OZARK, MO 65049

OFFICIAL USE

Certified Mail Fee \$3.55

Extra Services & Fees (check box, add fee as appropriate)

<input type="checkbox"/> Return Receipt (hardcopy)	\$4.00
<input type="checkbox"/> Return Receipt (electronic)	\$0.00
<input type="checkbox"/> Certified Mail Restricted Delivery	\$0.00
<input type="checkbox"/> Adult Signature Required	\$0.00
<input type="checkbox"/> Adult Signature Restricted Delivery	\$0.00

Postage \$0.55

Total Postage and Fees \$4.10

Postmark Here

04/23/2020

0160 0000 7814 6516

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LAKE OZARK, MO 65049

OFFICIAL USE

Certified Mail Fee \$3.55

Extra Services & Fees (check box, add fee as appropriate)

<input type="checkbox"/> Return Receipt (hardcopy)	\$4.00
<input type="checkbox"/> Return Receipt (electronic)	\$0.00
<input type="checkbox"/> Certified Mail Restricted Delivery	\$0.00
<input type="checkbox"/> Adult Signature Required	\$0.00
<input type="checkbox"/> Adult Signature Restricted Delivery	\$0.00

Postage \$0.55

Total Postage and Fees \$4.10

Postmark Here

04/23/2020

Connie's Card

CAMDENTON
625 W US HIGHWAY 54
CAMDENTON, MO 65020-9998
281242-0020
(800)275-8777
04/24/2020 04:14 PM

Product	Qty	Unit Price	Price
First-Class Mail® Letter (Domestic) (CAMDENTON, MO 65020) (Weight: 0 Lb 0.60 Oz) (Estimated Delivery Date) (Monday 04/27/2020)	1	\$0.55	\$0.55
Certified (USPS Certified Mail #) (70190160000078146523)			\$3.55
Return Receipt (USPS Return Receipt #) (9590940229877094615938)			\$2.85
Total:			\$6.95

Credit Card Remitd \$6.95
(Card Name: MasterCard)
(Account #: XXXXXXXXXX1859)
(Approval #: 64394C)
(Transaction #: 022)
(AID: A0000000041010 Chip)
(AL: MasterCard)
(PIN: Not Required)

Text your tracking number to 28777
(2USPS) to get the latest status.
Standard Message and Data rates may
apply. You may also visit www.usps.com
USPS Tracking or call 1-800-222-1811.

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45-Day Letter

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CAMDENTON, MO 65020

OFFICIAL USE

Certified Mail Fee \$3.55

Extra Services & Fees (check box, add fee as appropriate)

<input type="checkbox"/> Return Receipt (hardcopy)	\$2.85
<input type="checkbox"/> Return Receipt (electronic)	\$0.00
<input type="checkbox"/> Certified Mail Restricted Delivery	\$0.00
<input type="checkbox"/> Adult Signature Required	\$0.00
<input type="checkbox"/> Adult Signature Restricted Delivery	\$0.00

Postage \$0.55

Total Postage and Fees \$6.95

Postmark Here
APR 24 2020
04/24/2020

0160 0000 7814 6523

Connie's Card

CAMDENTON
625 W US HIGHWAY 54
CAMDENTON, MO 65020-9998
281242-0020
(800)275-8777
04/29/2020 04:09 PM

45-Day Letter

Product	Qty	Unit Price	Price
First-Class Mail® Letter (Domestic) (CAMDENTON, MO 65020) (Weight: 0 Lb 0.60 Oz) (Estimated Delivery Date) (Saturday 05/02/2020)	1	\$0.55	\$0.55
Certified (USPS Certified Mail #) (70190160000078146530)			\$3.55
Return Receipt (USPS Return Receipt #) (9590940229877094615907)			\$2.85
Total:			\$6.95

Credit Card Remitd
(Card Name: MasterCard)
(Account #: XXXXXXXXXX1859)
(Approval #: 69386C)
(Transaction #: 815)
(AID: A0000000041010)
(AL: MasterCard)
(PIN: Not Required)

Chip)

\$6.95

Text your tracking number to 28777
(2USPS) to get the latest status.
Standard Message and Data rates may
apply. You may also visit www.usps.com
USPS Tracking or call 1-800-222-1811.

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Track your Packages
Sign up for FREE @
www.informedelivery.com

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For delivery information, visit our website at www.usps.com

OFFICIAL USE

CAMDENTON, MO 65020

Certified Mail Fee \$3.55

Extra Services & Fees (check box, add fee as appropriate)

<input type="checkbox"/> Return Receipt (hardcopy)	\$0.00
<input type="checkbox"/> Return Receipt (electronic)	\$0.00
<input type="checkbox"/> Certified Mail Restricted Delivery	\$0.00
<input type="checkbox"/> Adult Signature Required	\$0.00
<input type="checkbox"/> Adult Signature Restricted Delivery	\$0.00

Postage \$0.55

Total Postage and Fees \$6.95

Postmark Here 29 2020

04/29/2020

Resolution 2020-31



CAMDEN COUNTY SB40 BOARD OF DIRECTORS
RESOLUTION NO. 2020-31

OATS CONTRACT RENEWAL JULY 1ST, 2020, TO JUNE 30TH, 2021 – EMPLOYMENT TRANSPORTATION

WHEREAS, Sections 205.968-205.972 RSMo and subsequent passage by Camden Co. voters of the Senate Bill 40 enabling legislation in August of 1980 allows for the business, property, affairs, administrative control, and management to rest solely with the Camden County SB40 Board of Directors (dba Camden County Developmental Disability Resources).

WHEREAS, the Camden County SB 40 Board may purchase services from service providers for Camden County clients when warranted and deemed necessary.

NOW, THEREFORE, BE IT RESOLVED:

- 1.** That the Camden County Senate Bill 40 Board (dba Camden County Developmental Disability Resources), hereafter referred to as the “Board”, acknowledges the need to purchase transportation services for employment purposes, and authorizes the Executive Director to initiate and sign the Contract Renewal with OATS, Inc, as identified in Attachment “A” hereto for providing transportation services for eligible Camden County clients.
- 2.** A quorum has been established for vote on this resolution, this resolution has been approved by a majority Board vote as defined in the Board bylaws, and this resolution shall remain in effect until otherwise amended or changed.

Chairperson/Officer/Board Member

Date

Secretary/Vice Chairperson/Treasurer/Board Member

Date

Attachment “A” to Resolution 2020-31



Agreement for Services

This agreement is entered into by **CCDDR/SB40 Board (employment transportation)** located at **5816 Osage Beach Parkway, Suite 108 Osage Beach, MO 65065**, hereinafter known as the “**Contracting Party**” and OATS, Inc., 2501 Maguire Blvd, Ste 101, Columbia, MO 65201, a general not-for-profit corporation organized under the Laws of the State of Missouri, hereinafter known as OATS Transit.

The Contracting Party and OATS Transit hereby agree as follows:

1. This Agreement becomes effective on **7/1/2020** and terminates on **6/30/2021**.
2. OATS Transit agrees to transport **CCDDR/SB40 Board Clients** for the purpose of **employment**. Scheduling of requested services is dependent upon vehicle and driver availability. OATS Transit will strive to fill all requests made, but makes no guarantee of service availability unless service is of a routine and recurring nature and specific commitment has been made by OATS Transit that service will be made available. Note: In rural areas, OATS Transit is a general public transportation provider and therefore routes are published and open to the public.
3. OATS Transit will invoice the Contracting Party for services rendered by the tenth (10th) day of the following month, and the Contracting Party will pay OATS Transit at a rate of **\$5.25 per unit in-town and \$6.25 per unit in-county (one-way trip)** of which **\$0.40 per unit** (as defined above) is depreciation which OATS Transit will deposit in a restricted account for use in cost of replacing vehicles. Payment is due upon receipt of invoice; service cannot be delivered for delinquent accounts. OATS Transit reserves the right to renegotiate the rate should unforeseen circumstances (such as significant increase in fuel costs) arise.
4. The **estimated** total amount of compensation for services to be provided under this Agreement is (state specific dollar amount and explanation): **Service will be billed at \$5.25 per one-way trip for in-town service (inside city limits of Camdenton) and \$6.25 per one-way trip for in-county service (locations within Camden County). Example: client working five days per week \$5.25 or \$6.25 times 10 one-way trips = \$52.50 per week in-town / \$62.50 per week in-county service.**
5. If service is to be provided by OATS Transit on more than one day, the Contracting Party agrees to schedule OATS Transit service for any particular date at least twenty-four (24) hours in advance. Scheduling will be done through the appropriate Regional Director.
6. Unless otherwise noted in item 9 below, OATS Transit service will not be provided on the following paid holidays: New Years Day; Martin Luther King, Jr. Day; Presidents Day; Memorial Day; 4th of July; Labor Day; Thanksgiving; the Day After Thanksgiving; and Christmas Day. Should a holiday fall on a Saturday, the preceding Friday is recognized; if a holiday falls on a Sunday, the following Monday is recognized.
7. In cases of inclement weather OATS Transit’s general policy is to use the school bus closings as a guideline; however, the final decision rests with the OATS Transit driver. Should weather, or other unforeseen events, necessitate the cancellation of service, the Contracting Party will be notified.
8. This Agreement may be terminated by either party by providing thirty (30) days written notice to the other party.
9. Special conditions which apply to this Agreement are as follows (*specify “none” if none apply*):
Transportation will be provided Monday through Sunday except as noted in paragraph 6, excluding those holidays which occur on a Saturday and Sunday, and as noted in paragraph 7. For holidays not recognized by an employer, transportation will be accommodated.

Contracting Party

By: _____

Date: _____

OATS, Inc.

By: Dorothy Yeager

Dorothy Yeager, Executive Director

Date: 5/27/2020 Regional Director Initials: DK

Special Billing #: 0296

Check one: ☒ Rural
☐ Urban

Charter: Does this service support OATS program purposes?

☐ YES – Not considered charter; no further action required.
☒ NO – Contact Home Office for instruction