

CAMDEN COUNTY DEVELOPMENTAL DISABILITY RESOURCES

ACCESSIBILITY PLAN (Revised October 20th, 2014)

CCDDR Targeted Case Management (TCM) Office
100 Third Street
Camdenton MO 65020

Parking Area

The current parking area has 4 handicapped accessible spaces, which is adequate for the building size. The accessible parking spaces are in excess of 102" wide, more than required 96" wide. There is one van-accessible space with a 102" access aisle, more than required 60". The accessible parking spaces are all near the main entrance of the facility.

Building Access

The gradient ramps to the building are not too steep and are wide enough to accommodate wheelchairs. The entryway has a 36" door with an accessibility push-button door opener, which is more than the required 32". Thresholds to access the building are not more than ½ inch. The door handle is easily grasped, and pressure to open the doors does not exceed 5 lbs. of pressure.

Common Area

The common area's flooring is tile with rubber-backed door mat at the entrance. The floor is a slip free surface. The common area is large enough to accommodate those with mobility concerns. The secretarial office is surrounded by a wall tall enough to provide privacy to personal health information, yet is open on one side to accommodate those that use wheelchairs. The common area/lobby is free of obstacles.

Restrooms

The restrooms are built to ADA standards, and are located near the building entrance. The doors have levers rather than knob handles and are large enough to allow wheelchairs 51 " of turning space. The toilets have grab bars located on the wall of the restroom and in back of the toilets. The doorways to the restrooms are 36 ", and the thresholds are less than ½ inch. Sink handles are easy to reach and use. The paper towel holders are within 48" of the floors. The wash basins/countertops have clearance under them to allow for accessibility with wheelchairs.

Conference Room

The door to the conference room is 36 " wide, and has a lever door handle. The threshold leading to the conference room is less than ½ inch. The area of the

conference room is large enough to accommodate several wheelchairs. The conference room table is tall enough to accommodate wheelchairs to slide under.

Office and Work Areas

The door to the Support Coordination area is 36 " wide and has a handle doorknob. The threshold leading to the office area is less than ½ inch. The Support Coordination area and other work areas/offices are accessible; however, the general public and consumers are not allowed in these areas without being escorted by an employee.

Lighting

The main source of lighting for CCDDR offices is fluorescent lighting. At this time, there are no employees who are susceptible to seizures. If a consumer who has seizures needs to meet with an employee, they are referred to the public library as a meeting place. To replace all the lighting would be a financial burden to the agency at this time. The replacement of lighting may be a long term goal of CCDDR.

Safety

Fire extinguishers are available throughout the buildings. Employees have been trained by fire personnel in the use of extinguishers. Extinguishers are at a height where those in a wheelchair would be able to access them.

**CCDDR Administrative Office
5816 Osage Beach Parkway
Osage Beach MO 65065**

Parking Area

The office space in Osage Beach is a leased commercial unit in a strip mall. The current parking area has 4 handicapped accessible spaces, 2 of which are immediately in front of CCDDR's office. The accessible parking spaces are in excess of 102" wide, which is more than the required 96" wide. There is van-accessible space with more than the required 60" space needed for an access aisle.

Building Access

The gradient ramps to the building are not too steep and are wide enough to accommodate wheelchairs. The entryway has a 36" door, which is more than the required 32". Thresholds to access the building are not more than ½ inch. The door handle is fixated and easily grasped.

Common Area

The common area's flooring is tile with a rubber backed door mat at the entrance. The floor is a slip free surface. The common area is large enough to accommodate those with mobility concerns. The common area/lobby is free of obstacles.

Restroom

The lobby area restroom is built to ADA standards, and is located near the building entrance. The door has a lever rather than a knob handle and is large enough to allow wheelchairs 51 “ of turning space. The toilet has grab bars located on the wall of the restroom and in back of the toilet. The doorway to the restroom is 36 “ and the threshold is less than ½ inch. Sink handles are easy to reach and use. The paper towel holder is within 48” of the floor. The wash basin/countertop has clearance under them to allow for accessibility with wheelchairs.

Office and Work Areas

There are entryways to the each work area ranging from 30” to 59”. There are multiple work areas which have 32” or wider entryways for accessibility with a wheelchair. The threshold leading to the office areas is less than ½ inch. The general public and consumers are not allowed in these areas without being escorted by an employee.

Lighting

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Safety

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Attitudes

CCDDR continues its public awareness efforts to expand community consciousness of persons with disabilities. This consists of speaking engagements when invited, participation in community health fairs, etc. The Executive Director serves on the Arc of Missouri Board of Directors, and CCDDR allows the Arc of the Lake to use a designated work space at the Administrative Office in Osage Beach.

CCDDR is a member of three local Chambers of Commerce, the Missouri Association of County Developmental Disabilities Services (MACDDS), and employees engage actively with various local organizations, non-profit agencies, and awareness groups.

CCDDR continually strives to build good will with our community so that they will support our efforts and be accepting of persons with disabilities. CCDDR also has consistent representation at transition from school to work IEP meetings to promote awareness of CCDDR services.

Financial

CCDDR continues to advocate for services dollars on a state level through legislative advocacy efforts so consumers can have access to needed services. Typically, the legislature allocates funds for removing persons from wait lists (service access) and also provides funds for provider Cost of Living Increases, as well as other needed services. Legislative advocacy at CCDDR generally revolves around the state legislative session (January-May), and consists of letter-writing, emails, in-person visits, and other means of communication. CCDDR's legislative efforts are generally in conjunction with the MACDDS association's legislative efforts.

Employment

With regard to CCDDR staff, new employees are asked to identify any reasonable accommodations they need to fulfill the requirements of their position. With regard to persons served, access to community employment has been identified as a barrier, which is also documented in CCDDR's Strategic Plan. This barrier is the result of two primary issues:

1. Public transportation to community employment sites within Camden Co. is not available, and
2. Issues with regard to Voc Rehab funding and provider issues surrounding supported employment.

Communication

CCDDR does not currently have a TTY phone, although Relay Missouri service is available. CCDDR uses "People First" language in all communications.

New employees of CCDDR go through a host of trainings which emphasize effective communication with people with disabilities. CCDDR works to solve communication barriers by educating staff and the community on how to communicate with persons with disabilities. Special emphasis is placed on dignity and respect in communication, listening to the unspoken messages that are sent, and being comfortable to let the person know if the message is not understood. CCDDR promotes employees to attend seminars and conferences that specifically emphasize communicating with persons with disabilities.

CCDDR is flexible in how persons who use services communicate with their workers. CCDDR supports the use of email with consumers if they choose this method of communication. CCDDR ensures all internet communication is secured by the use of "password protection", and encryption if needed. CCDDR expects its employees to be available to consumers who use CCDDR services and helps promote this accessibility by partial reimbursement for a cell phone of the workers.

Transportation

Transportation for anyone with or without a disability is a concern in Camden County. CCDDR is addressing this issue through a Strategic Planning process.

CCDDR has procured a local transportation agency in an effort to temporarily alleviate transportation crisis situations. CCDDR also utilizes an accessible van funded through the MoDOT Section 5317 program as well as local service providers, such as Lake Area Industries, OATS, and Lake of the Ozarks Developmental Center, to address transportation needs.

Community-Wide Barriers

In the past, meetings have been facilitated with MACDDS, The Independent Living Resource Center (ILRC), the local People First chapter, Arc of the Lake, Arc of Missouri, and other organizations. The purpose of the meetings was to identify community-wide barriers and develop a plan of action to address these community-wide barriers.

Barriers were identified within the following areas:

- Accessibility to places of business
- Accessibility to public facilities
- Accessibility to recreational facilities/attractions
- Lack of community transportation
- Lack of community employment opportunities

In discussing the proper method in which to address community barriers and how CCDDR might go about this, the facilitators of the meeting suggested the following protocol:

1. First, have an in-person visit with business owners, store managers, or public officials to discuss the barriers in question
2. If no positive action is taken, write a letter to the business owners, store managers, or public officials asking for the same
3. If still no action is taken to address barrier(s) and if CCDDR feels strongly that something should be done, determine if regulatory agencies can provide guidance