

## Human Services Transportation Plan Survey

### Public Transportation Customer

1. Please select your age group.

- Age 16 to 21
- Age 22 to 31
- Age 32 to 41
- Age 42 to 51
- Age 52 to 61
- Age 62 +
- Do not wish to disclose

2. Are you currently homeless or do not have a permanent residence?

- Yes
- No

3. Are you currently employed?

- Yes
- No

4. Please list the zip codes in which you currently live and work.

Home Zip Code

Work Zip Code

5. Are you able to drive?

- Yes
- No

6. How often are you unable to get to where you need to go because of not having a way to get there?

- Rarely or Infrequently
- Several times a year
- About once a month
- More than once a month
- Once a week or more often

7. How far do you travel to the grocery store or food pantry (one-way trip)?

- 5 miles or less
- Between 5 and 10 miles
- More than 10 miles

8. Have you lost a job or had problems finding a job in the last two years due to a lack of transportation?

- Yes
- No

9. What means of transportation do you use currently? Please check all that apply.

- My Own Vehicle
- Family or Friend's Vehicle

- Taxi or Uber/Lyft
- Public Transit Van
- Walk
- Bicycle
- Van or Bus Service Provided by a Service Agency
- Other (please specify)

10. Do you use public transportation services?

Yes

No

11. If you answered **YES** to question 10, for what reasons do you use public transportation? Please check all that apply.

Work

School/College

Child Care

Errands/Shopping

Medical Care

Friends and Family

Grocery Store/Food Pantry

Recreation

Restaurants

- Religious Services
- Other (please specify)

12. If you answered **NO** to question 10, what are some of the reasons you do not use public transportation? Please check all that apply.

No reliable service available

Schedule of available services not relevant to my schedule

I can't because of my age

Cost is too much

Not aware of any service that is currently available in my area

Scheduling or paying is inconvenient or difficult to do

13. What would you consider to be a fair price to pay for a round-trip within Camden, Morgan, Miller, or Laclede County?

Less than \$5

\$6 to \$10

More than \$10